

PHILIPPINE LONG DISTANCE TELEPHONE CO

Form 6-K

May 04, 2004

**MANAGEMENT'S DISCUSSION AND ANALYSIS OF  
FINANCIAL CONDITION AND RESULTS OF OPERATIONS**

**For the Three Months Ended March 31, 2004**

*In the following discussion and analysis of our financial condition and results of operations, unless the context indicates or otherwise requires, references to we, us, our or PLDT Group mean the Philippine Long Distance Telephone Company and its consolidated subsidiaries, and references to PLDT mean the Philippine Long Distance Telephone Company, not including its consolidated subsidiaries (see Note 2 Basis of Financial Statement Preparation to the accompanying financial statements for a list of these subsidiaries, including a description of their respective principal business activities).*

*The following discussion and analysis of our financial condition and results of operations should be read in conjunction with the accompanying financial statements and the related notes. Our financial statements, and the financial information discussed below, have been prepared in accordance with Philippine generally accepted accounting principles, or Philippine GAAP, which differs in certain significant respects from generally accepted accounting principles in the United States.*

*The financial information appearing in this report and in the accompanying financial statements is stated in Philippine pesos. All references to pesos, Philippine pesos or Php are to the lawful currency of the Philippines; all references to U.S. dollars, US\$ or dollars are to the lawful currency of the United States; all references to Japanese yen, JP¥ or ¥ are to the lawful currency of Japan and all references to Euro or are to the lawful currency of the European Union. Translations of Philippine peso amounts into U.S. dollars in this report and in the accompanying financial statements were made based on the exchange rate of Php56.216 to US\$1.00, the volume weighted average exchange rate at March 31, 2004 quoted through the Philippine Dealing System.*

*Some information in this report may contain forward-looking statements within the meaning of Section 27A of the U.S. Securities Act of 1933 and Section 21E of the U.S. Securities Exchange Act of 1934. We have based these forward-looking statements on our current beliefs, expectations and intentions as to facts, actions and events that will or may occur in the future. Such statements generally are identified by forward-looking words such as believe, plan, anticipate, continue, estimate, expect, may, will or other similar words.*

*A forward-looking statement may include a statement of the assumptions or bases underlying the forward-looking statement. We have chosen these assumptions or bases in good faith, and we believe that they are reasonable in all material respects. However, we caution you that forward-looking statements and assumed facts or bases almost always vary from actual results, and the differences between the results implied by the forward-looking statements and assumed facts or bases and actual results can be material, depending on the circumstances. When considering*

*forward-looking statements, you should keep in mind the description of risks and cautionary statements in this report. You should also keep in mind that any forward-looking statement made by us in this report or elsewhere speaks only as of the date on which we made it. New risks and uncertainties come up from time to time, and it is impossible for us to predict these events or how they may affect us. We have no duty to, and do not intend to, update or revise the forward-looking statements in this report after the date hereof. In light of these risks and uncertainties, any forward-looking statement made in this report or elsewhere might not occur.*

## Financial Highlights

(in millions)	March 31, 2004 (Unaudited)	December 31, 2003(1) (Audited)	Increase (Decrease)	
			Amount	%
<b>Consolidated Balance Sheets</b>				
Total assets	Php301,412	Php297,626	Php3,786	1
Property, plant and equipment - net	243,455	244,427	(972)	
Total debt	156,960	159,814	(2,854)	(2)
Total stockholders' equity	98,451	93,578	4,873	5
Debt to equity ratio	1.59x	1.71x		
<b>Three Months Ended March 31,</b>				
			Increase (Decrease)	
	2004	2003(1) (Unaudited)	Amount	%
<b>Consolidated Statements of Income</b>				
Operating revenues	Php27,092	Php22,737	Php4,355	19
Operating expenses	16,619	15,645	974	6
Net operating income	10,473	7,092	3,381	48
EBIT(2)	9,826	6,344	3,482	55
EBITDA(3)	16,346	12,147	4,199	35
Net income	5,240	2,483	2,757	111
Operating margin	39%	31%		
EBITDA margin	60%	53%		
<b>Consolidated Statements of Cash Flows</b>				
Net cash provided by operating activities	Php16,679	Php11,920	Php4,759	40
Net cash used in investing activities	4,687	2,220	2,467	111
Capital expenditures	4,299	1,890	2,409	127
Net cash used in financing activities	7,237	8,038	(801)	(10)

(1) As restated to reflect the change in accounting policy on leases, as described in *Note 3 Accounting Changes* to the accompanying financial statements.

(2) EBIT is defined as earnings before minority interest in net (income) losses of consolidated subsidiaries, adding back interest expense and related items, taxes and deducting interest income. EBIT should not be considered in

isolation or as a substitute for operating income, net income, cash flows from operating activities and other income or cash flow statement data prepared in conformity with generally accepted accounting principles, or as a measure of profitability or liquidity.

(3) EBITDA is defined as earnings before minority interest in net (income) losses of consolidated subsidiaries, adding back interest expense and related items, taxes, depreciation and amortization, deducting interest income and is presented because it is generally accepted as providing useful information regarding a company's ability to service and/or incur debt. EBITDA should not be considered in isolation or as a substitute for operating income, net income, cash flows from operating activities and other income or cash flow statement data prepared in conformity with generally accepted accounting principles, or as a measure of profitability or liquidity.

EBIT and EBITDA, on a consolidated basis for the three months ended March 31, 2004 and 2003, are derived as follows:

	<b>Three Months Ended March 31,</b>			
			<b>Increase (Decrease)</b>	
	<b>2004</b>	<b>2003(b)</b>	<b>Amount</b>	<b>%</b>
	<b>(Unaudited)</b>			
<b>(in millions)</b>				
Earnings before minority interest in net (income) losses				
of consolidated subsidiaries(a)	Php5,236	Php2,487	Php2,749	111
Add: Interest expenses(a)	2,948	2,956	(8)	
Provision for income tax(a)	1,854	1,004	850	85
Less: Interest income(a)	212	103	109	106
EBIT	9,826	6,344	3,482	55
Add: Depreciation and amortization(a)	6,520	5,803	717	12
EBITDA	Php16,346	Php12,147	Php4,199	35

(a) See statements of income in the accompanying financial statements.

(b) As restated to reflect the change in accounting policy on leases, as described in *Note 3 Accounting Changes* to the accompanying financial statements.

#### Overview

We are the largest and most diversified telecommunications company in the Philippines. We have organized our business into three main segments:

- *Wireless* wireless telecommunications services provided by PLDT's subsidiaries, Smart Communications, Inc., our cellular service provider, and Mabuhay Satellite Corporation, ACeS Philippines Cellular Satellite Corporation, and Telesat, Inc., our satellite and very small aperture terminal, or VSAT, operators;
- *Fixed Line* fixed line telecommunications services primarily provided through PLDT. We also provide fixed line services through PLDT's subsidiaries PLDT Clark Telecom, Inc., Subic Telecommunications Company, Inc., PLDT-Maratel, Inc. and Bonifacio Communications Corporation, which together account for approximately 1% of our consolidated fixed lines in service, and PLDT Global Corporation; and
- *Information and Communications Technology* information and communications infrastructure and services for internet applications, internet protocol-based solutions and multimedia content delivery provided by PLDT's subsidiary ePLDT, Inc.; internet access services provided by ePLDT's subsidiary Infocom Technologies, Inc.; and e-commerce, call centers and IT-related services provided by other investees of ePLDT, as described in *Note 9 Investments* to the accompanying financial statements.

## Results of Operations

The table below shows the contribution by each of our business segments to our consolidated operating revenues, operating expenses and net operating income (losses) for the three months ended March 31, 2004 and 2003. Most of our revenues are derived from our operations within the Philippines. Our revenues derived from outside the Philippines consist primarily of revenues from incoming international calls to the Philippines.

	Three Months Ended March 31,				Increase (Decrease)	
	2004	% <sup>(1)</sup>	2003 <sup>(2)</sup>	% <sup>(1)</sup>	Amount	%
(Unaudited)						
<b>(in millions)</b>						
<b>Operating Revenues</b>						
Wireless	Php14,956	55	Php10,940	48	Php4,016	37
Fixed line	11,694	43	11,440	50	254	2
Information and communications technology	442	2	357	2	85	24
	27,092	100	22,737	100	4,355	19
<b>Operating Expenses</b>						
Wireless	8,151	30	7,126	31	1,025	14
Fixed line	8,101	30	8,077	36	24	
Information and communications technology	367	1	442	2	(75)	(17)
	16,619	61	15,645	69	974	6
<b>Net Operating Income (Losses)</b>						

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Wireless	6,805	25	3,814	17	2,991	78
Fixed line	3,593	13	3,363	14	230	7
Information and communications technology	75	1	(85)		160	(188)
	Php10,473	39	Php7,092	31	Php3,381	48

(1) Operating expenses and net operating income (losses) are computed as a percentage of operating revenues.

(2) As restated to reflect the change in accounting policy on leases, as described in *Note 3 Accounting Changes* to the accompanying financial statements.

### Consolidated Operating Revenues

Largely driven by the continued strong growth of our wireless business, particularly Smart's cellular business, our consolidated operating revenues for the first quarter of 2004 increased by Php4,355 million, or 19%, to Php27,092 million from Php22,737 million in the same period in 2003. The revenue contribution of our wireless business accounted for 55% of our consolidated operating revenues for the first quarter of 2004, compared to 48% in the same period in 2003. Smart contributed Php14,711 million in revenues for the first quarter of 2004 an increase of 37% over its revenue contribution of Php10,744 million for the same period in 2003.

### Wireless

Our wireless business segment offers cellular services as well as satellite, VSAT, and other services.

The following table summarizes our consolidated operating revenues from our wireless business for the three months ended March 31, 2004 and 2003 by service segment:

	Three Months Ended March 31,					
	2004		2003		Increase	
	Amount	%	Amount	%	Amount	%
	(Unaudited)					
(in millions)						
Wireless services:						
Cellular	Php14,711	98	Php10,744	98	Php3,967	37
Satellite, VSAT and others	245	2	196	2	49	25
Total	Php14,956	100	Php10,940	100	Php4,016	37

Our wireless service revenues increased by Php4,016 million, or 37%, to Php14,956 million in the first quarter of 2004 from Php10,940 million in the same period in 2003 mainly as a result of the continued strong growth in revenues generated from Smart's cellular service. Accordingly, as a percentage of our consolidated operating revenues, wireless service revenues increased to 55% in the first quarter of 2004 from 48% in the same period in 2003.

### *Cellular Service*

Our cellular service revenues consist of:

- revenues derived from actual usage of the network by prepaid subscribers and any unused peso value of expired prepaid cards or electronic air time loads, net of discounts given to dealers;
- monthly service fees from postpaid subscribers, including (1) charges for calls in excess of allocated free local calls, (2) toll charges for national and international long distance calls, (3) charges for text messages of our GSM service customers in excess of allotted free text messages and (4) charges for value-added services, net of related content provider costs;
- revenues generated from incoming calls and messages to our subscribers, net of interconnection expenses; fees from reciprocal traffic from international correspondents; and revenues from inbound international roaming calls for the GSM service;
- service fees charged to Pilipino Telephone Corporation, or Piltel, for using Smart's GSM network for Piltel's *Talk 'N Text* prepaid cellular service; and
- other charges, including those for reconnection and migration.

Proceeds from the sale of handsets and SIM cards are not recorded as part of cellular service revenues. Gains on the sale of handsets are offset against selling and promotion expenses, while losses on the sale of handsets and SIM cards are included as part of selling and promotion expenses.

Our cellular service revenues in the first quarter of 2004 amounted to Php14,711 million, an increase of Php3,967 million, or 37%, from Php10,744 million in the same period in 2003. Cellular service revenues accounted for 98% of our wireless revenues and contributed 54% to our consolidated operating revenues in the first quarter of 2004,

compared to 47% in the same period in 2003. This increase was primarily due to the growth in Smart's subscriber base, which increased by 3,795,371, or 51%, from 7,389,807 as of March 31, 2003 to 11,185,178 as of March 31, 2004. The strong subscriber growth offset the decline in blended monthly gross and net ARPU, which dropped by 12% and 8%, respectively.

Smart markets nationwide cellular communications services under the brand names *Smart Buddy*, *Smart Gold*, *addict mobile* and *Smart Infinity*. *Smart Buddy* is a prepaid service while *Smart Gold*, *addict mobile* and *Smart Infinity* are postpaid services, which are all provided through Smart's digital GSM network. Introduced in April 2003, *addict mobile* offers exclusive multimedia content to subscribers and features personalized means for internet surfing, allowing subscribers to apply their allocated free credits towards their choice of data and value-added services. *Smart Infinity* is a premium postpaid plan, launched in January 2004 that caters to affluent and highly mobile market, offering first class quality services, including a round-the-clock dedicated personal concierge service, international assistance services, premium handset packages and exclusive lifestyle content.

The following table summarizes key measures of our cellular business as of and for the three months ended March 31, 2004 and 2003:

	<b>Three Months Ended March 31,</b>			
	<b>2004</b>	<b>2003</b>		<b>Increase</b>
<b>(in millions)</b>	<b>(Unaudited)</b>		<b>Amount</b>	<b>%</b>
Cellular revenues	Php14,711	Php10,744	Php3,967	37
GSM	14,595	10,662	3,933	37
<i>By component</i>	<i>12,954</i>	<i>9,648</i>	<i>3,306</i>	<i>34</i>
Voice	6,876	5,656	1,220	22
Data	6,078	3,992	2,086	52
<i>By service type</i>	<i>12,954</i>	<i>9,648</i>	<i>3,306</i>	<i>34</i>
Prepaid	11,911	8,686	3,225	37
Postpaid	1,043	962	81	8
<i>GSM-Others(1)</i>	<i>1,641</i>	<i>1,014</i>	<i>627</i>	<i>62</i>
Others(2)	116	82	34	41

<b>As of March 31,</b>			
<b>2004</b>	<b>2003</b>	<b>Increase</b>	<b>%</b>
<b>(Unaudited)</b>		<b>Amount</b>	<b>%</b>

GSM Cellular subscriber base	11,185,178	7,389,807	3,795,371	51
Prepaid	10,919,335	7,176,196	3,743,139	52
Postpaid	265,843	213,611	52,232	24

Systemwide subscriber base(3) 14,356,186 9,368,513 4,987,673 53

	<b>Three Months Ended March 31,</b>			
	<b>2004</b>	<b>2003</b>	<b>Increase (Decrease) Amount %</b>	
	<b>(Unaudited)</b>			
Traffic volumes (in millions)				
Calls (in minutes)	985	842	143	17
Domestic	712	571	141	25
International	273	271	2	1
Inbound	236	237	(1)	
Outbound	37	34	3	9
Text messages    outbound	8,214	5,114	3,100	61

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(1) Refers to other non-subscriber-related revenues, such as facility service fees from Smart's revenue-sharing agreement with Piltel and inbound international roaming fees.

(2) Refers to all other services consisting primarily of revenues from Smart Money Holdings Corporation, public calling offices and *SMARTalk* payphones, and a small number of leased line contracts.

(3) Includes Piltel's *Talk N Text* subscribers of 3,171,008 and 1,978,706 as of March 31, 2004 and 2003, respectively. *Talk N Text* is a prepaid GSM service provided by Piltel using Smart's GSM network under a revenue-sharing agreement.

#### *Voice Services*

Smart's revenues from voice services, which include all voice traffic and value-added services such as voice mail and international roaming, increased by Php1,220 million, or 22%, to Php6,876 million in the first quarter of 2004 from Php5,656 million in the same period in 2003 mainly due to the increase in subscriber base.

Prior to January 2004, *Smart Buddy* subscribers were charged a rate of Php8.00 per minute for calls made during peak hours and Php4.00 per minute for calls made during off-peak hours regardless of whether the calls were made to subscribers within the Smart network or to other mobile operators' networks. Beginning January 2004, Smart implemented all-day flat air time rates for calls made by its prepaid subscribers. Calls terminating to other Smart and Piltel's *Talk N Text* subscribers are charged Php6.50 per minute, while an all-day flat rate of Php7.50 per minute is charged for calls terminating to other cellular network subscribers as well as local and NDD calls.

Air time rates for postpaid subscribers vary depending on type of postpaid plan selected by subscribers. Beginning January 25, 2004, *Smart Gold* and *addict mobile* launched flat rate-regular plans and consumable plans.

#### Data Services

Smart's revenues from cellular data services, which include all text messaging-related services as well as value-added services, increased by Php2,086 million, or 52%, to Php6,078 million in the first quarter of 2004 from Php3,992 million in the same period in 2003. Cellular data services accounted for 42% of Smart's GSM cellular revenues in the first quarter of 2004, compared to 37% in the same period in 2003. Text messaging-related services contributed revenues of Php5,549 million in the first quarter of 2004, compared to Php3,730 million in the same period in 2003, and accounted for 91% and 93% of the total cellular data revenues for the first quarter of 2004 and 2003, respectively. The increase in revenues from text messaging-related services resulted mainly from a 61% increase in volume of text messages to 8,214 million outbound messages in the first quarter of 2004 from the 5,114 million outbound messages handled in the same period in 2003. Value-added services contributed revenues of Php529 million in the first quarter of 2004, increasing by Php267 million, or 102%, from Php262 million in the same period in 2003.

The following table shows the breakdown of Smart's cellular data revenues for the three months ended March 31, 2004 and 2003:

(in millions)	March 31,		Increase (Decrease)	
	2004	2003	Amount	%
	(Unaudited)			
Text messaging				
Domestic	Php5,146	Php3,323	Php1,823	55
International	403	407	(4)	(1)
	5,549	3,730	1,819	49
Value-added services				
Non-Zed(1)	Php245	Php119	Php126	106
<i>Smart Zed</i> TM	98	114	(16)	(14)
Mobile Banking, Roaming SMS, WAP, <i>Smart Money</i>	186	29	157	541
	529	262	267	102

Total

Php6,078 Php3,992 Php2,086 52

(1) Value-added services developed by Smart on its own platform.

#### *Facility Services*

Smart's revenues from GSM service in the first quarter of 2004 and 2003 included facility service fees totaling Php1,343 million and Php841 million, respectively, representing Smart's 50% share from Piltel's *Talk N Text* revenues, net of interconnection fees. As of March 31, 2004, Piltel had 3,171,008 *Talk N Text* subscribers compared to 1,978,706 subscribers as of March 31, 2003 using Smart's GSM network pursuant to a facilities service agreement between Smart and Piltel. See *Note 15 - Related Party Transactions* to the accompanying financial statements for a description of this agreement.

#### *Subscriber Base, ARPU and Churn Rates*

Of Smart's 11,185,178 GSM subscribers as of March 31, 2004, prepaid subscribers accounted for approximately 98% while postpaid subscribers accounted for the remaining 2%. Smart's prepaid GSM subscriber base grew by 52% to 10,919,335 as of March 31, 2004 from 7,176,196 as of March 31, 2003, whereas Smart's postpaid GSM subscriber base increased by 24% to 265,843 as of March 31, 2004 from 213,611 as of March 31, 2003. Smart's prepaid and postpaid net subscriber activations totaled 1,088,200 and 16,866, respectively, in the first quarter of 2004, or a monthly average addition of 362,733 prepaid and 5,622 postpaid subscribers.

Revenues attributable to Smart's prepaid service amounted to Php11,911 million in the first quarter of 2004, a 37% increase over the Php8,686 million earned in the same period in 2003. Net prepaid revenues in the first quarter of 2004 accounted for 92% of GSM voice and data revenues, compared to 90% in the same period in 2003. Revenues attributable to Smart's postpaid service amounted to Php1,043 million in the first quarter 2004, an 8% increase over the Php962 million earned in the same period in 2003. Net postpaid revenues in the first quarter of 2004 accounted for 8% of GSM voice and data revenues, compared to 10% in the same period in 2003.

The following table summarizes Smart's usage-based monthly ARPUs for the three months ended March 31, 2004 and 2003:

#### **Three Months Ended March 31,**

	Gross		Increase (Decrease)		Net		Increase (Decrease)	
	2004	2003	Amount	%	2004	2003	Amount	%
	(Unaudited)							
Prepaid	Php463	Php533	Php(70)	(13)	Php383	Php416	Php(33)	(8)
Postpaid	1,762	1,716	46	3	1,351	1,268	83	7
Blended	495	565	(70)	(12)	406	439	(33)	(8)

ARPU is computed for each month by dividing the revenues for the relevant services for the month by the average of the number of subscribers at the beginning and at the end of the month. Gross monthly ARPU is computed by dividing the revenues for the relevant services, gross of dealer discounts and allocated content-provided costs, including interconnection income but excluding inbound roaming revenues, by the average number of subscribers. Net monthly ARPU, on the other hand, is calculated based on revenues net of dealer discounts and allocated content-provided costs and interconnection income net of interconnection expense. ARPU for any period of more than one month is calculated as the simple average of the monthly ARPUs in that period.

Smart's prepaid service revenues consist mainly of charges for subscribers' actual usage of their prepaid cards. Gross monthly ARPU for Smart's prepaid GSM service in the first quarter of 2004 was Php463, compared to Php533 in the same period in 2003. The decline was attributable mainly to a decrease in the average outbound local voice revenue per subscriber in the first quarter of 2004. On a net basis, ARPU in the first quarter of 2004 decreased by 8% to Php383 from Php416 in the same period in 2003. The lower rate of decrease in net ARPU compared to the decrease in gross ARPU resulted from lower average interconnection expense per subscriber due to an increasing percentage of Smart-to-Smart traffic to total voice traffic, to 61% in the first quarter of 2004 from 55% in the same period in 2003, as well as lower dealer discounts on *Smart Load*. Smart currently expects its prepaid ARPUs to continue to decline now that lower-denomination reloads are available and as it continues its expansion into the lower end of the market.

Monthly ARPU for Smart's postpaid GSM service is calculated in a manner similar to that of prepaid service, except that the revenues consist mainly of monthly service fees and charges on usage in excess of the monthly service fees. Until April 2003, pre-termination fees had been reported as part of usage revenues and included in the calculation of postpaid ARPUs; pre-termination fees of Php196 million were included in the ARPU computation during the first quarter of 2003. ARPU is a measure associated with a subscribers' actual usage of the network on which pre-termination fees would have had no effect. Beginning the second quarter of 2003, pre-termination fees were included, upon collection, under *Others* of *GSM Revenues* and are therefore no longer included for the purpose of calculating ARPUs.

Gross monthly ARPU for postpaid GSM subscribers in the first quarter of 2004 was Php1,762, compared to Php1,716 in the same period in 2003. On a net basis, postpaid ARPU increased by 7% to Php1,351 in the first quarter of 2004 from Php1,268 in the same period in 2003. Smart's GSM monthly gross blended ARPU was Php495 in the first quarter of 2004, compared to Php565 in the same period in 2003. Blended net monthly ARPU decreased by 8% to Php406 in the first quarter of 2004 from Php439 in the same period in 2003.

Smart's 50% share of Piltel's revenues from *Talk N Text* under a revenue-sharing agreement between Smart and Piltel is not included in the computations of Smart's ARPUs.

Churn, or the rate at which existing subscribers have their service canceled in a given period, is computed based on total disconnections in the period, net of reconnections in the case of postpaid subscribers, divided by the average of the number of subscribers at the beginning and the end of a month, all divided by the number of months in the same period.

A prepaid cellular subscriber is recognized as an active subscriber when that subscriber activates and uses the SIM card in the handset, which already contains Php100 worth of pre-stored air time. Subscribers can then reload by purchasing prepaid call-and-text cards that are sold in denominations of Php300, Php500 and Php1,000 or, by purchasing additional air time over the air via *Smart Load* in smaller denominations of Php30, Php60, Php115 and Php200, by receiving loads of Php2, Php5, Php10 and Php15 via *Pasa Load* or through their handsets using *Smart Money*. Reloads have validity periods ranging from one day to two months, depending on the amount reloaded. A prepaid GSM account is disconnected if the subscriber does not reload within four months after the full usage or expiry of the last reload. As a result, a subscriber would not be included in our churn rate calculation for up to 121 days to six months after the subscriber may have stopped using the service to make calls or send messages (although the subscriber may continue to receive calls and messages). These effects may contribute to more rapid growth in calculated churn following periods of rapid subscriber growth.

For Smart's prepaid GSM subscribers, the average monthly churn rate for the first quarter of 2004 was 3.3%, slightly higher than the 3.2% average monthly churn rate in the same period in 2003. In line with the various churn management initiatives implemented to address increased churn rates, in May 2003, Smart introduced *Smart Load*, an over-the-air electronic loading facility designed to make reloading of air time credits more convenient for, and accessible to consumers. These over-the-air reloads, which have both voice and text functions, are packaged in smaller denominations of Php30, Php60, Php115 and Php200, but have shorter validity periods of three days, six days, 12 days and 30 days, respectively. Starting with just 50,000 outlets when it was launched, *Smart Load*'s distribution network now encompasses over 400,000 retail agents, approximately 80% of which are micro businesses. As of March 31, 2004, approximately 85% of *Smart Buddy* subscribers were using *Smart Load* as their reloading mechanism. In the first quarter of 2004, *Smart Load* has accounted for approximately 59% of sales derived from reloads.

On December 24, 2003, Smart introduced *Pasa Load* (literally means transfer load), a derivative service of *Smart Load* that allows for Php10 load transfers to other *Smart Buddy* and Piltel *Talk N Text* subscribers. On January 25, 2004, denominations of Php2, Php5 and Php15 were added to the *Pasa Load* menu. All *Pasa Load* denominations have a one-day expiry period. We believe that *Smart Load* and *Pasa Load* will encourage subscribers to stay within our cellular network instead of churning and re-subscribing at a later time.

Beginning April 18, 2004, *Pasa Load* was also made available to Smart postpaid subscribers as well with identical denominations to those offered to prepaid subscribers. The denominations have a similar one-day load expiry. The sender will be billed the amount of the load and a Php1.00 transaction fee which will be added on top of the monthly

service fee.

The average monthly churn rate for Smart's postpaid GSM subscribers for the first quarter of 2004 was 0.2%, compared to 3.6% in the same period in 2003. Smart's policy is to redirect outgoing calls to an interactive voice response system if the postpaid subscriber's account is either 45 days overdue or the subscriber has exceeded the prescribed credit limit. If the subscriber does not make a payment within 44 days of redirection, the account is disconnected. Within this 44-day period, a series of collection activities are implemented, involving the sending of a collection letter, call-out reminders and collection messages via text messaging.

#### *Satellite, VSAT and Other Services*

Our revenues from satellite, VSAT and other services consist mainly of rentals received for the lease of Mabuhay Satellite's transponders and Telesat's VSAT facilities to other companies and charges for ACeS Philippines satellite phone service. Total revenues from these services for the first quarter of 2004 amounted to Php245 million, an increase of Php49 million, or 25%, from Php196 million in the same period in 2003.

#### *Fixed Line*

Our fixed line business provides local exchange service, international and national long distance services, data and other network services, and miscellaneous services. Revenues generated from this business for the first quarter of 2004 totaled Php11,694 million, an increase of Php254 million, or 2%, from Php11,440 million for the same period in 2003. This increase was due to higher revenues generated from our international and national long distance services and data and other network services, partially offset by decreased revenues from local exchange service and miscellaneous services. As a percentage of our consolidated operating revenues, however, fixed line revenues decreased for the first quarter of 2004 to 43% from 50% in the same period in 2003 principally due to the continued strong growth of our wireless business.

The following table summarizes our consolidated operating revenues from our fixed line business for the three months ended March 31, 2004 and 2003 by service segment:

<b>Three Months Ended March 31,</b>					
<b>Increase</b>					
<b>(Decrease)</b>					
<b>2004</b>	<b>%</b>	<b>2003</b>	<b>%</b>	<b>Amount</b>	<b>%</b>
<b>(Unaudited)</b>					
<b>(in millions)</b>					
Fixed line services:					

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Local exchange	Php5,188	44	Php5,248	46	Php(60)	(1)
International long distance	3,218	28	3,053	27	165	5
National long distance	1,798	15	1,638	14	160	10
Data and other network	1,432	12	1,422	12	10	1
Miscellaneous	58	1	79	1	(21)	(27)
Total	Php11,694	100	Php11,440	100	Php254	2

*Local Exchange Service*

Our local exchange service revenues consist of:

- flat monthly fees for our postpaid service;
- installation charges and other one-time fees associated with the establishment of customer service;
- fixed charges paid by other telephone companies, charges retained by PLDT for calls terminating to cellular subscribers within the local area, and local access charges paid by cellular operators for calls by cellular subscribers that terminate to our local exchange network;
- revenues from usage of prepaid cards for calls within the local area and any unused peso value of expired prepaid cards;
- call revenues generated from payphones and coin-operated phones; and
- charges for special features, including bundled value-added services such as call waiting, call forwarding, multi-party conference calling, speed calling and caller ID.

The following table summarizes key measures of our local exchange service business segment as of and for the three months ended March 31, 2004 and 2003:

**Three Months Ended March 31,**

	<b>2004</b>	<b>2003</b>	<b>Increase (Decrease) Amount %</b>	
	<b>(Unaudited)</b>			
Consolidated local exchange revenues (in millions)	Php5,188	Php5,248	Php(60)	(1)
Number of fixed lines in service				
PLDT Group	2,150,453	2,111,721	38,732	2
PLDT	2,129,198	2,087,237	41,961	2
Number of PLDT employees	10,127	11,777	(1,650)	(14)
Number of PLDT fixed lines in service per PLDT employee	210	177	33	19

Revenues from our local exchange service for the first quarter of 2004 decreased by Php60 million, or 1%, to Php5,188 million from Php5,248 million for the same period in 2003. The decrease was primarily due to the (1) shifting subscriber preference from postpaid to prepaid services, which generate lower average revenue per subscriber, and (2) decline in installation revenues due to a promotion starting July 2003 which waived installation cost of subscribers in an effort to stimulate subscriber growth, partially offset by adjustments in our monthly local service rates. The percentage contribution of local exchange revenues to our total fixed line revenues also decreased for the first quarter of 2004 to 44% from 46% in for the same period in 2003.

Gross additions to PLDT's fixed lines in service for the first quarter of 2004 totaled 168,976, an increase of 76,347 from the gross additions of 92,629 for the same period in 2003. On a net basis, PLDT's fixed line additions for the first quarter of 2004 increased to 13,527 as against a decrease of 5,302 for the same period in 2003. While fixed line additions totaled 14,080 for PLDT's prepaid fixed line services, PLDT's postpaid fixed lines in service declined by 553 for the first quarter of 2004. As of March 31, 2004, PLDT's postpaid and prepaid fixed line subscribers totaled 1,757,814 and 371,384, respectively, which accounted for approximately 83% and 17%, respectively, of PLDT's total fixed lines in service.

Initially intended as an affordable alternative telephone service for consumers under difficult economic conditions, our prepaid fixed line services now forms an important part of PLDT's overall churn and credit risk exposure management and subscriber retention strategy. Prepaid phone kits, each containing Php500 worth of pre-stored call credits, are sold for Php1,900 per unit. Prepaid subscribers are charged based on usage at a rate of Php1.00 per minute for local calls and the same rates are applicable to postpaid fixed line subscribers for national and international long distance calls.

A prepaid fixed line subscriber is recognized as an active subscriber when that subscriber activates and uses a prepaid call card. Prepaid fixed line subscribers can reload their accounts by purchasing call cards that are sold in denominations of Php500, Php300 and Php150. Reloads are valid for two months for the Php500 and Php300 card. The lower denominated Php150 card, launched in September 2003, has an account life of 15 days. A prepaid fixed line subscriber is disconnected if that subscriber does not reload within one month for the Php500 card, four months for the Php300 card, and 15 days for the Php150 card after the expiry of the last reload. All sales of prepaid cards, whether through dealers or through PLDT's business offices, are non-refundable.

Pursuant to a currency exchange rate adjustment mechanism authorized by the Philippine National Telecommunications Commission, or the NTC, we adjust our monthly local service rates upward or downward by 1% for every Php0.10 change in the peso-to-dollar exchange rate relative to a base rate of Php11.00 to US\$1.00. For the first quarter of 2004 and 2003, we implemented three upward adjustments in our monthly local service rates in both periods. The average peso-to-dollar rate for the first quarter of 2004 was Php55.991 to US\$1.00, compared to the average of Php54.074 to US\$1.00 for the same period in 2003. This change in the average peso-to-dollar rate translated to a peso depreciation of 4%, which resulted in an average net increase of 3% in our monthly local service rates for the first quarter of 2004.

To attract new fixed line subscribers and retain existing ones, PLDT has introduced various value-added services such as *Hype* in April 2003. *Hype* is a full two-way fixed line text messaging service, which allows subscribers to send and receive text messages to and from landline and mobile phones, and is capable of international text messaging. *Hype* also allows subscribers to join TV network-based and new PLDT-initiated texting services.

The ratio of PLDT fixed lines in service per PLDT employee improved from 177 as of March 31, 2003 to 210 as of March 31, 2004. This improvement resulted from the net decrease in PLDT's employee headcount. As of March 31, 2004, PLDT's workforce was reduced by 14% to 10,127 employees from 11,777 employees as of March 31, 2003, mainly on account of PLDT's manpower reduction program.

#### *International Long Distance Service*

Our international long distance revenues, which we generate through our international gateway facilities, consist of:

- inbound call revenues representing settlements from foreign telecommunications carriers for inbound international calls, virtual transit and hubbing service and reverse charged calls such as received collect and home country direct service;
- access charges paid to us by other Philippine telecommunications carriers for terminating inbound international calls to our local exchange network; and
- outbound call revenues representing amounts billed to our customers (other than our cellular customers) for outbound international calls, net of amounts payable to foreign telecommunications carriers for terminating calls in their territories.

The following table shows information about our international fixed line long distance business for the three months ended March 31, 2004 and 2003:

	<b>Three Months Ended March 31,</b>			
			<b>Increase (Decrease)</b>	
	<b>2004</b>	<b>2003</b>	<b>Amount</b>	<b>%</b>
	<b>(Unaudited)</b>			
Consolidated international long distance revenues (in millions)	Php3,218	Php3,053	Php165	5
Inbound	2,601	2,478	123	5
Outbound	617	575	42	7
International call volumes (in million minutes, except call ratio)				
PLDT Group	585	640	(55)	(9)
Inbound	547	595	(48)	(8)
Outbound	38	45	(7)	(16)
Inbound-outbound call ratio	14.4:1	13.2:1		
PLDT	579	576	3	1
Inbound	542	532	10	2
Outbound	37	44	(7)	(16)
Inbound-outbound call ratio	14.6:1	12.1:1		

Our consolidated international long distance revenues increased by Php165 million, or 5%, to Php3,218 million in the first quarter of 2004 from Php3,053 million in the same period in 2003, primarily as a result of an increase of our inbound international long distance revenues principally driven by an increase in average inbound termination rates. Likewise, the percentage contribution of international long distance revenues to our total fixed line revenues slightly increased to 28% in the first quarter of 2004 from 27% in the same period in 2003.

Our revenues from inbound international long distance calls in the first quarter of 2004 increased by Php123 million, or 5%, to Php2,601 million from Php2,478 million in the same period in 2003 primarily due to an increase in PLDT's average inbound termination rates and the positive impact of the depreciation of the average value of the peso relative to the U.S. dollar, partially offset by the effect of lower inbound call volumes.

Our inbound international long distance call volumes in the first quarter of 2004 decreased by 8% to 547 million minutes from 595 million minutes in the same period in 2003, primarily due to increased competition from alternative means of long distance communications, particularly e-mailing, international text messaging and internet telephony and more inbound calls terminating directly to cellular subscribers. In addition, the increase in our average termination rates has also resulted in reduced inbound call volumes, principally those being routed through direct facilities from the U.S. to the Philippines.

After lengthy negotiations commencing in May 2002 with carriers around the world, PLDT increased its average termination rates with carriers that account for a substantial portion of its international inbound traffic terminating on its fixed line network to approximately US\$0.12 per minute effective February 1, 2003. Prior to the increase in termination rates, a substantial portion of PLDT's international inbound traffic terminating on its fixed line network was charged an average termination rate of approximately US\$0.08 per minute. For further discussion, please see *Note 25 - Other Matters - U.S. Federal Communications Commission, or U.S. FCC, Ruling versus Philippine Telecommunications Companies* to the accompanying financial statements.

The depreciation of the peso contributed to the increase in our inbound international long distance revenues in peso terms since settlement charges for inbound calls are billed in U.S. dollars or in special drawing rights, an established method of settlement among international telecommunications carriers using values based on a basket of foreign currencies, that are translated into pesos at the prevailing exchange rates at the time of billing.

Our revenues from outbound international long distance calls in the first quarter of 2004 increased by Php42 million, or 7%, to Php617 million from Php575 million in the same period in 2004. The growth was primarily due to an increase in net average revenue per minute as a result of a decrease in our average settlement rate for foreign administrations in dollar terms by US\$0.04 per minute.

The depreciation of the peso also contributed to the outbound international long distance revenues in peso terms because outbound calls are charged at U.S. dollar rates and billed to our subscribers in pesos at the prevailing exchange rates at the time of billing.

Our outbound international long distance call volumes declined by 16% to 38 million minutes in the first quarter of 2004 from 45 million minutes in the same period in 2003, primarily due to cellular substitution (subscribers opting to use cellular for international outbound calls) and the popularity of alternative means of communications such as e-mailing, international text messaging and internet telephony.

#### *National Long Distance Service*

Our national long distance revenues consist of:

- per minute charges for calls made by our fixed line customers outside of the local service areas but within the Philippines, net of interconnection charges payable for calls carried through the backbone network of, and/or terminating to the customer of, another telecommunications carrier; and

- access charges received from other telecommunications carriers for calls carried through our backbone network and/or terminating to our customers.

The following table shows our national long distance revenues and call volumes for the three months ended March 31, 2004 and 2003:

	<b>Three Months Ended March</b>		<b>31,</b>	
	<b>2004</b>	<b>2003</b>	<b>Increase (Decrease) Amount</b>	<b>%</b>
<b>(Unaudited)</b>				
Consolidated national long distance revenues (in millions)	Php1,798	Php1,638	Php160	10
National long distance call volumes (in million minutes)				
PLDT Group	489	500	(11)	(2)
PLDT	483	492	(9)	(2)

Our national long distance revenues increased by Php160 million, or 10%, to Php1,798 million in the first quarter of 2004 from Php1,638 million in the same period in 2003 as a result of increased national direct dial, or NDD, rates and more beneficial interconnection agreements with cellular operators. Accordingly, the percentage contribution of national long distance revenues to our total fixed line revenues increased to 15% in the first quarter of 2004 from 14% in the same period in 2003.

Effective March 1, 2003, the rate for NDD calls originating from PLDT subscribers and terminating to other local exchange carriers increased to Php5.00 per minute from a flat rate of Php4.50 per minute. In addition, NDD calls originating from and terminating to PLDT was also adjusted to Php5.00 per minute from a flat rate of Php4.50 per minute effective June 8, 2003.

Further, we have entered into more beneficial interconnection agreements with cellular operators. Beginning January 2004, our settlement rate to cellular operators of Php4.50 per minute was reduced to Php4.00 per minute for calls terminating to cellular subscribers. At the same time, the cellular operators' settlement rate for calls terminating to PLDT subscribers increased from Php2.50 per minute to Php3.00 per minute. In 2003, certain local exchange carriers, previously under revenue sharing arrangements, have entered into access charging agreements with PLDT. Under the revenue sharing agreements, charges are generally apportioned 30% for the originating entity, 40% for the backbone owner and another 30% for the terminating entity. Under these access charging agreements, the originating carrier generally pays access charges of (1) Php0.50 per minute for short haul traffic and Php1.25 per minute for long haul traffic to the carrier owning the backbone network; and (2) Php1.00 per minute to the terminating carrier. This change in interconnection charges resulted in a 54% decrease in average revenue per minute for calls originating from and terminating to other local exchange carriers.

Our national long distance call volumes, however, decreased by approximately 2% to 489 million minutes in the first quarter of 2004 from 500 million minutes in the same period in 2003. Cellular substitution and the widespread availability and growing popularity of alternative non-voice means of communications, particularly cellular text messaging and e-mailing, have negatively affected call volumes.

#### Data and Other Network Services

In the first quarter of 2004, our data and other network services posted a revenue of Php1,432 million, an increase of Php10 million, or 1%, from Php1,422 million in the same period in 2003. The revenue contribution of this service segment to our total fixed line revenues remained relatively flat at 12% in the first quarters of 2004 and 2003.

Data and other network services we currently provide include traditional bandwidth services, broadband/packet-based/internet-based services and other packet-based switching services.

The foregoing services are used for domestic and international communications, broadband data transmission services, internet exchange services, private networking services, switch-based services and international packet-based services.

Traditional bandwidth services accounted for 40% of the total revenues from PLDT's data and other network services in the first quarter of 2004, broadband/IP-based services accounted for 54%, and other services accounted for the remaining 6%, compared to 55%, 39% and 6%, respectively, in the same period in 2003. These percentage changes indicate a continuing shift in data and other network revenues from traditional bandwidth services to broadband/IP-based services. We expect this trend to continue given the growing demand for broadband transmission of voice, data and video due to the continued growth of the internet, e-commerce and other online services.

PLDT offers two residential internet service packages targeting separate markets: *PLDT Vibe* for light to medium internet users and *DSL* broadband for heavy internet users. As of March 31, 2004, the number of PLDT's fixed line subscribers that signed up for *PLDT Vibe* was 288,054, of which 160,711 were postpaid and 127,343 were prepaid subscribers, compared to 96,044 as of March 31, 2003, of which 72,263 were postpaid and 23,781 were prepaid subscribers, while the number of *DSL* subscribers reached 28,172 and 12,869 as of March 31, 2004 and 2003, respectively.

In March 2003, PLDT launched a number of data services, namely: *Continuum*, *iView* and *Encompass*, all under the *Brains* umbrella. *Brains Continuum* provides customers the ability to recover from service interruptions and offers network diversity, facility and hosting services in partnership with ePLDT. *Brains iView* enables customers to monitor

the performance of their network, track bandwidth utilization patterns and identify the source of network problems. *Brains Encompass* provides a broad range of services for the customers' managed networking needs, be it a wide area network or local area network.

During 2003, we also launched a variety of data network products and services to address the needs of large corporations, small and medium-sized enterprises and retail customers. These include: *Resort Solutions*, a network service that provides real-time communication links between the head office and remote offices of vacation resorts; *Shops.work*, a network service that allows the real-time linking of retail stores facilitating sales and inventory monitoring; *Embed*, a wholesale banking solution that enables banks to build a community among clients in a business-to-business or business-to-consumer arrangement; and *High Bandwidth Optical Services* or *HBOS*, a dedicated high-speed point-to-point optical access solution that enables data mirroring, storage area network and local area network connectivity within Metro Manila, which also offers an option for a virtually alternative data center.

### *Miscellaneous*

Miscellaneous revenues are derived mostly from directory advertising and facilities rental. In the first quarter of 2004, these revenues decreased by Php21 million, or 27%, to Php58 million from Php79 million in the same period in 2003. The decline was mainly due to a decrease in royalty fee on account of a change in revenue sharing agreement from collection rate to a fixed/flat rate. Miscellaneous revenues accounted for approximately 1% of our total fixed line revenues in the first quarter of 2004 and 2003.

### *Information and Communications Technology*

Our information and communications technology business is conducted by ePLDT, a wholly-owned subsidiary of PLDT. ePLDT's principal business is its operation of an internet data center under the brand name *Vitroä*. Granted pioneer status as an internet data center by the Philippine Board of Investments, *Vitroä* provides co-location services, server hosting, hardware and software maintenance services, website development and maintenance services, webcasting and webhosting, shared applications, data disaster recovery and business continuity services, intrusion detection, and security services such as firewall and managed firewall.

ePLDT is focused on developing its call center business which capitalizes on the availability of English-speaking labor in the Philippines. The call center service business is being undertaken by the following wholly-owned subsidiaries:

- Vocativ Systems, Inc., or Vocativ, which owns and operates a 722-seat call center facility with 883 customer service representatives, or CSRs, exclusively for clients of a global provider of customer relationship management services; and

- Parlance Systems, Inc., or Parlance, which owns and operates a 522-seat call center facility with 619 CSRs, exclusively for one of the largest direct-to-home satellite service providers in the United States for customer support and billing requirements.

ePLDT has also invested in a number of other e-commerce and internet-related businesses, including a 99.6% interest in Infocom, one of the country's leading internet service providers. Infocom offers consumer prepaid and postpaid internet access, corporate leased lines, dedicated dial-up, multi-user dial-up, broadband internet access thru *DSL* or *NOW* cable internet; web consulting, development and hosting. Please refer to *Note 9 Investments* to the accompanying financial statements for further discussion on ePLDT's other information and communications technology services.

In the first quarter of 2004, our information and communications technology business generated total revenues of Php442 million, an increase of Php85 million, or 24%, from the Php357 million in the same period in 2003. These revenues accounted for 2% of our consolidated operating revenues for the first quarter of 2004 and 2003. *Vitroã* and others contributed revenues of Php111 million; ePLDT's call center business contributed revenues of Php241 million; and Infocom contributed revenues of Php90 million representing 25%, 55% and 20%, respectively, of the total revenues from our information and communications technology business in the first quarter of 2004, compared to 21%, 53% and 26% in the same period in 2003. Going forward, we expect revenues from our call center business to continue to contribute significantly to our information and communications technology revenues with the growing demand for call center services.

### **Consolidated Operating Expenses**

Our consolidated operating expenses in the first quarter of 2004 increased by Php974 million, or 6%, to Php16,619 million from Php15,645 million in the same period in 2003. The increase was primarily due to higher non-cash expenses, mainly depreciation and amortization and higher cash expenses in our wireless business, mainly compensation and benefits and other operating costs. As a percentage of our consolidated operating revenues, however, consolidated operating expenses decreased to 61% in the first quarter of 2004 from 69% in the same period in 2003.

#### **Wireless**

Consolidated operating expenses associated with our wireless business in the first quarter of 2004 amounted to Php8,151 million, an increase of Php1,025 million, or 14%, from Php7,126 million in the same period in 2003. A significant portion of this increase was attributable to non-cash expenses mainly depreciation and amortization and provision for inventory obsolescence coupled with an increase in certain cash expenses. As a percentage of our wireless operating revenues, operating expenses associated with our wireless business decreased to 54% in the first

quarter of 2004 from 65% in the same period in 2003.

The following table summarizes our consolidated wireless-related operating expenses for the three months ended March 31, 2004 and 2003 and the percentage of each expense item to the total:

	Three Months Ended March 31,				Increase (Decrease)	
	2004	%	2003(1)	%	Amount	%
<b>(in millions)</b>						
Wireless services						
Depreciation and amortization(2)	Php2,985	37	Php2,403	34	Php582	24
Selling and promotions	1,800	22	1,943	27	(143)	(7)
Compensation and benefits	877	11	723	10	154	21
Maintenance	463	6	502	7	(39)	(8)
Rent	454	5	433	6	21	5
Provision for doubtful accounts	387	5	348	5	39	11
Professional and other service fees	192	2	147	2	45	31
Insurance and security services	214	3	175	3	39	22
Taxes and licenses	167	2	144	2	23	16
Provision for inventory obsolescence	128	1	16		112	700
Other operating costs	484	6	292	4	192	66
Total	Php8,151	100	Php7,126	100	Php1,025	14

(1) As restated to reflect the change in accounting policy on leases, as described in *Note 3 Accounting Changes* to the accompanying financial statements.

(2) Includes depreciation of capitalized foreign exchange losses from the revaluation of net dollar liabilities of Php332 million in the first quarter of 2004 and Php252 million in the same period in 2003.

Depreciation and amortization charges increased by Php582 million, or 24%, to Php2,985 million substantially due to an increase in the depreciable asset base owing to continuing network expansion and upgrade and an increase in depreciation charges of capitalized foreign exchange losses from revaluation of net dollar liabilities.

Selling and promotion expenses decreased by Php143 million, or 7%, to Php1,800 million due to lower dealer discounts. Smart's average subscriber acquisition cost, or SAC, for prepaid subscribers in the first quarter of 2004 was

Php443, a decrease of 37% from Php703 in the same period in 2003. Discounts to dealers accounted for the highest percentage of prepaid SAC at 40% and 63% in the first quarter of 2004 and 2003, respectively. On the other hand, postpaid SAC in the first quarter of 2004 was Php19,614, an increase of 108% from Php9,443 in the same period in 2003. Handset subsidies accounted for 84% and 87% of postpaid SAC in the first quarter of 2004 and 2003, respectively. Blended SAC declined by 42%, to Php635 in the first quarter of 2004 from Php1,096 in the same period in 2003.

Compensation and benefits increased by Php154 million, or 21%, to Php877 million primarily due to increased salaries, benefits and performance bonuses of Smart's employees. In addition, Smart accrued for an additional share under the enhanced employee retirement fund approved by Smart's Board of Directors in October 2003. Smart's employee headcount increased from 5,252 as of March 31, 2003 to 5,445 as of March 31, 2004.

Maintenance expenses decreased by Php39 million, or 8%, to Php463 million mainly on account of lower repairs and maintenance costs, partially offset by higher site utility expenses due to the continued growth in the number of cell sites and other network facilities.

Rent expenses increased by Php21 million, or 5%, to Php454 million on account of higher transmission links and higher office space rentals for the increased number of wireless centers and space requirements for increased personnel. As of March 31, 2004, Smart had 3,082 GSM cell sites and 4,229 base stations, compared with 2,236 GSM cell sites and 2,953 base stations as of March 31, 2003.

Provision for doubtful accounts increased by Php39 million, or 11%, to Php387 million to cover for possible uncollectible carrier accounts.

Professional and other service fees increased by Php45 million, or 31%, to Php192 million mainly as a result of increased legal, consultancy and bill collection service fees.

Insurance and security services increased by Php39 million, or 22% to Php214 million mainly due to the growth in the number of Smart's cell sites and the increase in the cost of equipment insured as a result of the continued growth and expansion of its GSM network.

Taxes and licenses increased by Php23 million, or 16%, to Php167 million mainly due to an increase in Smart's business-related taxes, NTC supervision and regulation fees and disallowed input taxes.

Provision for inventory obsolescence increased by Php112 million, or 700%, to Php128 million to cover for specifically identified slow and non-moving handsets.

Other operating costs increased by Php192 million, or 66%, to Php484 million mainly due to increases in Smart s various business and operational-related expenses such as facility usage fees, training, travel, supplies, printing, communication and delivery expenses.

#### Fixed Line

Consolidated operating expenses related to our fixed line business in the first quarter of 2004 totaled Php8,101 million, an increase of Php24 million, compared to Php8,077 million in the same period in 2003. The increase was primarily due to higher non-cash expenses, mainly depreciation and amortization, partially offset by lower cash expenses, particularly compensation and benefits. As a percentage of our total fixed line operating revenues, fixed line-related operating expenses decreased to 69% in the first quarter of 2004, compared to 71% in the same period in 2003.

The following table shows the breakdown of our total consolidated fixed line-related operating expenses for the three months ended March 31, 2004 and 2003 and the percentage of each expense item to the total:

	2004		2003(1)		Increase (Decrease)	
	Amount	%	Amount	%	Amount	%
<b>(in millions)</b>						
Fixed line services:						
Depreciation and amortization(2)	Php3,468	43	Php3,297	41	Php171	5
Compensation and benefits	1,760	22	1,901	23	(141)	(7)
Maintenance	777	9	710	9	67	9
Provision for doubtful accounts	708	9	776	10	(68)	(9)
Selling and promotions	351	4	294	4	57	19
Professional and other service fees	234	3	256	3	(22)	(9)
Rent	224	3	234	3	(10)	(4)
Insurance and security services	180	2	189	2	(9)	(5)
Taxes and licenses	156	2	124	1	32	26
Other operating costs	243	3	296	4	(53)	(18)
<b>Total</b>	<b>Php8,101</b>	<b>100</b>	<b>Php8,077</b>	<b>100</b>	<b>Php24</b>	

(1) As restated to reflect the change in accounting policy on leases, as described in *Note 3 Accounting Changes* to the accompanying financial statements.

(2) Includes depreciation of capitalized foreign exchange losses from the revaluation of net dollar liabilities of Php1,157 million in the first quarter of 2004 and Php1,055 million in the same period in 2003.

Depreciation and amortization charges increased by Php171 million, or 5%, to Php3,468 million mainly due to an increase in depreciation of capitalized foreign exchange losses from the revaluation of our net dollar liabilities, which were incurred in acquiring various telecommunications equipment and higher depreciation of our regular asset base primarily resulting from additional completed projects.

Compensation and benefits decreased by Php141 million, or 7%, to Php1,760 million mainly due to a 14% reduction in headcount due to PLDT's manpower reduction program, partially offset by collective bargaining agreement-related increases in salaries and benefits of PLDT employees. See *Note 17 Other Expenses Net* to the accompanying financial statements for further discussion on PLDT's manpower reduction program.

Maintenance expenses increased by Php67 million, or 9%, to Php777 million primarily due to higher maintenance costs of inside plant facility, computer and peripherals and submarine cable in the first quarter of 2004 as compared to the same period in 2003, partially offset by lower maintenance costs on outside plant facilities.

Provision for doubtful accounts decreased by Php68 million, or 9% to Php708 million on account of lower provisions by PLDT for anticipated uncollectible accounts from various specifically identified domestic telecommunications carriers which have been provided for in 2003. PLDT's provision for doubtful accounts in the first quarter of 2004 and 2003 was equivalent to 6% and 6.2% of its operating revenues.

Selling and promotion expenses increased by Php57 million, or 19%, to Php351 million mainly as a result of PLDT's promotional activities in relation to various products and services, partially offset by reduced corporate public relations expenses.

Professional and other service fees decreased by Php22 million, or 9%, to Php234 million as a result of lower advisory fees due to a decrease in number of consultants in line with PLDT's cost management efforts, partially offset by higher collection agency fees on account of higher collection of final accounts and payment of higher legal fees in the first quarter of 2004 for various services.

Rent expenses decreased by Php10 million, or 4%, to Php224 million mainly due to reduced number of leased transponders, partially offset by higher rentals paid by PLDT to suppliers of customer premises equipment as part of its bundled services to corporate customers.

Insurance and security services decreased by Php9 million, or 5%, to Php180 million primarily due to lower amortization for prepaid insurance and a decrease in the number of security guards.

Taxes and licenses increased by Php32 million, or 26%, to Php156 million mainly on account of higher business-related taxes paid in 2004 as compared to 2003.

Other operating costs decreased by Php53 million, or 18%, to Php243 million mainly due to lower contracted employee cost, partially offset by higher office supplies consumption and printing costs.

### ***Information and Communications Technology***

Consolidated operating expenses associated with our information and communications technology business in the first quarter of 2004 totaled Php367 million, a decrease of Php75 million, or 17%, from Php442 million in the same period in 2003. The decline was largely due to the sale of our 51% interest in Contact World, a call center business, in June 2003. As a percentage of our information and communications technology operating revenues, operating expenses related to our information and communications technology business decreased to 83% in the first quarter of 2004 from 124% in the same period in 2003. The three largest expense items related to our information and communications technology business in the first quarter of 2004 were compensation and benefits, depreciation and amortization, and maintenance, representing 45%, 18% and 12%, respectively, of our total operating expenses related to this business. For the first quarter of 2003, compensation and benefits, depreciation and amortization and rent registered the largest expenses representing 27%, 23% and 17%, respectively.

### **Net Operating Income**

Our consolidated net operating income in the first quarter of 2004 was Php10,473 million, an increase of Php3,381 million, or 48%, from Php7,092 million in the same period in 2003. Accordingly, our consolidated operating margin (net operating income as a percentage of operating revenues) improved to 39% in the first quarter of 2004 from 31% in the same period in 2003.

### ***Wireless***

Our wireless business segment recorded an operating income of Php6,805 million in the first quarter of 2004, an increase of Php2,991 million, or 78%, over Php3,814 million registered in the same period in 2003. Smart's operating income contribution in the first quarter of 2004 increased by Php2,961 million to Php6,804 million from Php3,843 million due primarily to the growth in Smart's subscriber base.

### ***Fixed Line***

In the first quarter of 2004, our fixed line business segment contributed a net operating income of Php3,593 million, higher by Php230 million, or 7%, than Php3,363 million in the same period in 2003 as the 2% growth of our fixed line operating revenues covered the slight increase in our fixed line-related expenses. PLDT's net operating income contribution to this business segment in the first quarter of 2004 was Php3,560 million, an increase of Php271 million, or 8%, compared to Php3,289 million in the same period in 2003.

### ***Information and Communications Technology***

In the first quarter of 2004, our information and communications technology business segment registered an operating income of Php75 million, compared to an operating loss of Php85 million posted in the same period in 2003. The significant turnaround reflects the contribution of ePLDT's call center business which contributed 55% of information and communications technology business' operating income in the first quarter of 2004.

### **Interest Expense and Related Items - Net**

Interest expense and related items' net decreased by Php8 million, to Php2,948 million in the first quarter of 2004 from Php2,956 million in the same period in 2003 mainly due to the decrease in Smart's and Mabuhay Satellite's interest expenses by Php95 million, and Php19 million, respectively, due to lower debt balances and lower interest rates mainly on foreign currency-denominated loans bearing floating interest rates. These decreases were partially offset by a net increase of Php104 million in PLDT's interest expense resulting from the peso depreciation that increased interest expense on foreign currency-denominated loans in peso terms and a decrease in interest charged to construction as more projects were completed.

### **Interest Income**

Interest income increased by Php109 million, or 106%, to Php212 million in the first quarter of 2004 from Php103 million in the same period in 2003 mainly attributable to Smart's higher average cash balances.

#### Other Expenses - Net

In the first quarter of 2004, consolidated other expenses - net were Php625 million, a decrease of Php119 million, or 16%, compared to Php744 million in the same period in 2003 principally due to the decrease in manpower reduction cost of Php122 million, or 54%, to Php105 million in the first quarter of 2004 from Php227 million in the same period in 2003. The manpower reduction cost corresponded to 132 and 299 employees affected by PLDT's manpower reduction program in the first quarter of 2004 and 2003, respectively. See *Note 17 - Other Expenses - Net* to the accompanying financial statements for further discussion.

#### Income Before Income Tax and Minority Interest

Our income before income tax and minority interest in net income (losses) of consolidated subsidiaries in the first quarter of 2004 was Php7,090 million, representing an increase of Php3,599 million, or 103%, from Php3,491 million in the same period in 2003. On a non-consolidated basis, income before income tax and equity share in net income of our subsidiaries increased by Php88 million, or 34%, to Php344 million in the first quarter of 2004 as compared to Php256 million in the same period in 2003.

Our consolidated provision for income tax increased by Php850 million, or 85%, to Php1,854 million in the first quarter of 2004 from Php1,004 million in the same period in 2003. On a non-consolidated basis, our provision for income tax was Php127 million in the first quarter of 2004, an increase of Php61 million, or 92%, from Php66 million in the same period in 2003.

In the first quarter of 2004, our effective corporate tax rates were lower than the 32% statutory corporate tax rate due to differences between our consolidated and non-consolidated income as shown in our financial statements and our taxable income. These differences arose from the following:

- the effect of a three-year income tax holiday granted to Smart by the Philippine Board of Investments in connection with the pioneer status it awarded to Smart's

GSM network expansion project;

- income already subjected to final tax or lower tax rate; and

- equity in net income of our associates, which has already been subjected to tax and therefore, as income to PLDT, is no longer subject to income tax.

Smart's three-year income tax holiday, which will expire in May 2004, applies to the incremental income generated from its GSM network expansion. The income tax holiday is computed by applying the exemption rate against the income tax due on GSM operations. The exemption rate is computed by dividing the incremental GSM revenues by eligible GSM revenues (both gross of interconnection revenues) where the incremental GSM revenues are derived by deducting the BOI-prescribed base figure (Smart's gross GSM revenue in 2000) from the total GSM revenues. After adjusting for non-deductible items and unrealized and realized foreign exchange losses, Smart's net taxable income is multiplied by the statutory corporate income tax rate of 32% and the exemption rate. The resulting figure is the income tax holiday that will be deducted from the income tax due on GSM revenues with the difference being the income tax due for the period. We expect our consolidated effective tax rate to increase following the expiration of Smart's tax holiday.

## Net Income

As a result of the factors discussed above, our consolidated net income for the first quarter of 2004 was Php5,240 million, representing an increase of Php2,757 million, or 111%, over our restated consolidated net income of Php2,483 million in the same period in 2003. This increase was principally due to Smart's net income contribution of Php5,152 million for the first quarter of 2004, a significant improvement of Php2,379 million, or 86%, over its net income contribution of Php2,773 million in the same period in 2003 and the non-recurrence of impairment losses of Php387 million recognized by ePLDT in the first quarter of 2003 relating to certain equipment of an investee company. On a non-consolidated basis, PLDT's net income in the first quarter of 2004, before taking into account its equity share in net income of investees, was Php217 million compared to Php190 million in the same period in 2003.

Basic and diluted earnings per share, or EPS, of common shares increased to Php28.32 and Php26.74, respectively, in the first quarter of 2004 from basic and diluted EPS of Php12.15 and Php11.31, respectively, in the same period in 2003, after giving retroactive effect to common share equivalents. See *Note 19 Earnings Per Common Share* to the accompanying financial statements for further discussion.

## Liquidity and Capital Resources

The following table shows our consolidated and non-consolidated cash flows for the three months ended March 31, 2004 and 2003 as well as consolidated and non-consolidated capitalization and other selected financial data as of March 31, 2004 and 2003:

	<b>Consolidated</b>		<b>Non-Consolidated</b>	
	<b>Three Months Ended</b>		<b>Three Months Ended</b>	
	<b>March 31,</b>		<b>March 31,</b>	
	<b>2004</b>	<b>2003(1)</b>	<b>2004</b>	<b>2003(1)</b>
	<b>(Unaudited)</b>			
<b>(in millions)</b>				
<b>Cash Flows</b>				
Net cash provided by operating activities	Php16,679	Php11,920	Php8,484	Php5,223
Net cash used in investing activities	4,687	2,220	886	862
Capital expenditures	4,299	1,890	797	706
Net cash used in financing activities	7,237	8,038	4,923	5,640
Net increase (decrease) in cash and cash equivalents	4,777	1,695	2,750	(1,266)
	<b>Consolidated</b>		<b>Non-Consolidated</b>	
	<b>March 31,</b>	<b>December 31,</b>	<b>March 31,</b>	<b>December 31,</b>
	<b>2004</b>	<b>2003(1)</b>	<b>2004</b>	<b>2003(1)</b>
	<b>(Unaudited)</b>	<b>(Audited)</b>	<b>(Unaudited)</b>	<b>(Audited)</b>
<b>(in millions)</b>				
<b>Capitalization</b>				
Notes payable	Php2,132	Php2,133	Php1,982	Php1,933
Current portion of long-term debt	25,701	23,742	17,758	15,850
Long-term debt - net of current portion	129,127	133,939	113,262	116,392
Total debt	Php156,960	Php159,814	Php133,002	Php134,175
Stockholders' equity	98,451	93,578	98,451	93,578
	Php255,411	Php253,392	Php231,453	Php227,753
<b>Other Financial Data</b>				
Cash and cash equivalents	Php24,040	Php19,263	Php8,028	Php5,278
Property, plant and equipment - net	243,455	244,427	186,716	188,152
Total assets	301,412	297,626	266,244	261,184
Net debt(2)	132,920	140,551	124,974	128,897

(1) As restated to reflect the change in accounting policy on leases, as described in *Note 3 Accounting Changes* to the accompanying financial statements.

(2) Total debt less cash and cash equivalents.

As of March 31, 2004, our consolidated cash and cash equivalents totaled Php24,040 million. Principal sources of consolidated cash and cash equivalents in the first quarter of 2004 were cash flows from operations amounting to Php16,679 million and drawings from long-term credit facilities aggregating Php1,143 million. These funds were used principally for capital outlays of Php4,299 million, including capitalized interest of Php152 million; debt principal payments of Php5,633 million; and interest payments of Php2,354 million.

### ***Operating Activities***

On a consolidated basis, net cash flows from operating activities in the first quarter of 2004 increased by Php4,759 million, or 40%, to Php16,679 million from Php11,920 million in the same period in 2003.

A growing portion of our consolidated cash flow is generated by our wireless business, which accounted for 55% of our consolidated operating revenues in the first quarter of 2004, compared to 48% in the same period in 2003. Revenues from our fixed line and information and communications technology services accounted for 43% and 2%, respectively, of our consolidated operating revenues in the first quarter of 2004 and 50% and 2%, respectively, for the first quarter of 2003.

PLDT's contribution to our consolidated cash flows from operations in the first quarter of 2004 was Php8,484 million, representing an increase of Php3,261 million, or 62%, from Php5,223 million in the same period in 2003. The increase was due to an improved collection of receivables from international carriers during the first quarter of 2004 and higher level of settlements of current liabilities in the first quarter of 2003.

Our subsidiaries, particularly Smart, made significant contributions to our cash from operations. In the first quarter of 2004, Smart generated cash from operations of Php7,707 million, or 46% of our consolidated cash flows from operations compared to Php5,981 million, or 50% in the same period in 2003. Smart's strong cash flows reflect the continuing strong performance of its cellular business. However, Smart is subject to loan covenants that restrict its ability to pay dividends, redeem preferred shares, make distributions to PLDT or otherwise provide funds to PLDT or any associate without the consent of its lenders. After receiving approvals from Finnvera and certain lenders for the payment of dividends to PLDT, Smart paid dividends in the amount of Php4,300 million to PLDT in June 2003, representing 70% of Smart's 2002 net income and paid additional dividends in the amount of Php1,866 million to PLDT in November 2003, equivalent to the remaining 30% of its 2002 net income. Similar waivers are currently being sought for payment of dividends to PLDT equivalent to 70% of Smart's 2003 net income. We cannot assure you that Smart will be able to obtain such waivers or any other waivers in the future, or what amount, if any, Smart would be permitted or financially able to distribute. We expect that we will have difficulty meeting our debt payment obligations if we do not continue to receive cash dividends from Smart.

As of March 31, 2004, related party liabilities included (1) PLDT's payables to Smart amounting to Php3,843 million, representing interconnection fees; (2) Smart's liabilities to Piltel totaling Php1,430 million, relating mostly to prepaid air time reloads for *Talk N Text* subscribers through *Smart Load*, and (3) Piltel's liabilities to PLDT amounting to Php1,012 million, representing interconnection charges. See *Related Party Transactions* in this report and *Note 15 Related Party Transactions* to the accompanying financial statements for further discussion.

### ***Investing Activities***

On a consolidated basis, net cash used in investing activities in the first quarter of 2004 of Php4,687 million increased by Php2,467 million, or 111%, compared to Php2,220 million in the same period in 2003. This increase was primarily the result of higher aggregate capital spending. On a non-consolidated basis, net cash used in investing activities was Php886 million in the first quarter of 2004 compared to Php862 million in the same period in 2003.

Our consolidated capital expenditures in the first quarter of 2004 totaled Php4,299 million, an increase of Php2,409 million, or 127%, from Php1,890 million in the same period of 2003 primarily due to PLDT's and Smart's increased capital spending. Smart's capital spending of Php3,460 million in the first quarter of 2004 was used to further expand and upgrade its GSM

and transmission network facilities to increase capacity and coverage in respect of basic and advanced cellular services. PLDT's capital spending of Php797 million was principally used to finance the expansion of its fixed line data and network services. ePLDT and its subsidiaries' capital spending of Php32 million was used to primarily fund its *Vitro*™, Infocom and call center business operations. The balance represented other subsidiaries' capital spending. Consolidated capital expenditures in the first quarter of 2003 amounted to Php1,890 million, of which Php706 million, Php1,119 million, Php10 million and Php38 million were attributable to PLDT, Smart, ePLDT and PLDT Global, respectively.

Under the terms of Piltel's debt restructuring plan, PLDT issued a Letter of Support for the benefit of Piltel and its creditors under which PLDT has agreed to cover any funding shortfalls of Piltel up to a maximum amount of US\$150 million. Under the Letter of Support, PLDT provided to Piltel Php2,317 million (US\$48 million) in 2000, Php2,039 million (US\$41 million) in 2001, and Php571 million (US\$11 million) in 2002. There was no drawdown under the Letter of Support in 2003 nor in the first quarter of 2004. Drawings under the PLDT Letter of Support are converted into U.S. dollars at the prevailing exchange rates at the time of drawdown. As of March 31, 2004, the remaining undrawn balance under the Letter of Support was US\$50 million (approximately Php2,822 million). If, among other things, Piltel's financial and operating performance were to deteriorate or any amounts were required to be paid to Piltel's unstructured creditors in cash to settle their claims (aggregate principal of US\$1 million as of December 31, 2003), additional drawings under the Letter of Support would likely be required to provide all or a portion of the funds needed by Piltel. We cannot assure that additional amounts will not have to be drawn under the Letter of Support nor can we predict when the remaining undrawn balance under the Letter of Support will be exhausted. See *Note 9 Investments* to the accompanying financial statements for further discussion.

### ***Financing Activities***

On a consolidated basis, we used net cash of Php7,237 million for financing activities in the first quarter of 2004, compared to Php8,038 million in the same period in 2003. On a non-consolidated basis, net cash used in financing activities in the first quarter of 2004 was Php4,923 million, compared to Php5,640 million in the same period in 2003. The net cash used in financing activities in the first quarter of 2004 was mainly attributable to debt repayments by PLDT in line with its ongoing debt reduction program.

*Debt Financing*

Additions to our consolidated long-term debt in the first quarter of 2004 totaled Php1,143 million, all of which came from PLDT's drawings, primarily from loan facilities extended and/or guaranteed by various export credit agencies and refinancing facilities used to repay maturing debts. Payments in respect of principal and interest amounted to Php5,633 million and Php2,354 million, respectively, in the first quarter of 2004.

Our consolidated indebtedness as of March 31, 2004 was Php156,960 million, representing a decrease of Php2,854 million, or 2%, compared to Php159,814 million as of December 31, 2003. This decrease was mainly due to the reductions of Php1,173 million and Php1,373 million in PLDT's and Smart's indebtedness, respectively. PLDT's indebtedness decreased by 1% to Php133,002 million as of March 31, 2004 from Php134,175 million as of December 31, 2003, due to PLDT's debt repayments in line with PLDT's efforts to reduce overall indebtedness. Smart's indebtedness as of March 31, 2004 was Php19,213 million, a decrease of 7% from Php20,586 million as of December 31, 2003.

As of March 31, 2004, PLDT had undrawn committed dollar-denominated long-term credit facilities in the aggregate amount of US\$101 million, inclusive of the remaining US\$30 million undrawn portion of the US\$149 million KfW refinancing facility, US\$8 million undrawn portion of the US\$12 million term loan facility extended by DEG-Deutsche Investitions-und Entwicklungsgesellschaft mbH, or DEG, under an agreement dated May 29, 2003 and the undrawn JP¥5,615 million syndicated term loan facility supported by Nippon Export and Investment Insurance of Japan under an agreement dated June 11, 2003. Smart also had undrawn committed dollar-denominated long-term credit facilities as of March 31, 2004 in the aggregate amount of US\$40 million under the US\$100 million NEXI loan facility signed by Smart in November 2002 which was drawn on April 5, 2004. In addition, Smart still has available facilities under its 50 million Framework Agreement with HypoVereinsbank up to a maximum aggregate amount of 44 million.

After giving effect to the anticipated application of existing refinancing facilities, the scheduled maturities of our outstanding long-term debt as of March 31, 2004 are as follows:

<u>Maturity</u>	Consolidated, <u>Non-consolidated</u>	
	(in millions)	
	(Unaudited)	
2004(1)	Php19,535	Php13,519
2005	30,579	22,524
2006	28,957	21,877
2007	28,263	25,611
2008	4,640	4,635
2009 and onwards	42,854	42,854

(1) April 1, 2004 through December 31, 2004.

Approximately Php111,974 million principal amount of our consolidated outstanding long-term debt as of March 31, 2004 is scheduled to mature over the period from 2004 to 2008. Of this amount, approximately Php88,166 million is attributable to PLDT, Php19,213 million to Smart, and the remainder to Mabuhay Satellite, PLDT-Maratel and ePLDT.

### *Covenants*

Our debt instruments contain restrictive covenants, including covenants that prohibit us from paying common dividends, and require us to comply with specified financial ratios and other financial tests, calculated in conformity with accounting principles generally accepted in the Philippines, at relevant measurement dates, principally at the end of each quarterly period.

The financial tests under our debt instruments, as amended, include maintaining a positive tangible net worth and compliance with the following ratios:

- interest coverage ratio, calculated on a non-consolidated basis and excluding PLDT's equity share in net earnings or losses of investees, of not less than 180% or 200%;
- total debt to EBITDA on a non-consolidated basis of not more than 5.0:1 from March 2004 to June 2004, not more than 4.5:1 from September 2004 to December 2004 and not more than 4.0:1 from March 2005 and thereafter;
- long-term indebtedness to appraised value of equity/tangible net worth on a non-consolidated basis ranging from not more than 1.1:1 to not more than 3.0:1;
- current ratio on a non-consolidated basis, ranging from not less than 0.9:1 to not less than 1.2:1;
- debt service coverage ratio on a non-consolidated basis of at least 1.1:1; and

- debt to free cash flow ratio on a non-consolidated basis of not more than 5.5:1 from March 31, 2004 to June 30, 2004, not more than 5.0:1 from September 30, 2004 to June 30, 2005, not more than 4.5:1 from September 30, 2005 to June 30, 2006, and not more than 4.0:1 from September 30, 2006 onwards.

In addition, some of PLDT's debt instruments contain covenants requiring PLDT to comply with specified financial tests on a consolidated basis. These include:

- long-term debt to appraised value of equity/tangible net worth of not more than 2.33:1;
- total debt to EBITDA of not more than 4.5:1 in 2004 and not more than 4.0:1 in 2005 and thereafter;
- current ratio of not less than 0.75:1 to 0.9:1; and
- interest coverage ratio of not less than 200%.

The principal factors that can negatively affect our ability to comply with these financial ratios and other financial tests are depreciation of the peso relative to the U.S. dollar, poor operating performance of PLDT and its consolidated subsidiaries, impairment or similar charges in respect of investments or other assets that may be recognized by PLDT and its consolidated subsidiaries and increases in our interest expenses. Interest expense may increase as a result of various factors including issuance of new debt, the refinancing of lower cost indebtedness by higher cost indebtedness, depreciation of the peso, the lowering of PLDT's credit ratings or the credit ratings of the Philippines, increase in reference interest rates, and general market conditions. Since approximately 96% of PLDT's total debt is denominated in foreign currencies, principally in U.S. dollars, many of these financial ratios and other tests are negatively affected by any weakening of the peso. As of March 31, 2004, the peso depreciated by 1% to Php56.216 to US\$1.00, from Php55.586 to US\$1.00 as of December 31, 2003. The peso has been subjected to significant fluctuations. In 2003, the peso depreciated to Php55.075 to US\$1.00 on March 12, 2003 then recovered to a high of Php52.021 to US\$1.00 on May 8, 2003 only to depreciate again to a low of Php55.767 to US\$1.00 on November 27, 2003. In the first quarter of 2004, the peso appreciated to a high of Php55.142 on January 6, 2004 but depreciated to a low of Php56.429 on March 22, 2004.

PLDT's ability to maintain compliance with financial covenant requirements measured on a non-consolidated basis is principally affected by the performance of PLDT's fixed line business. PLDT cannot be assured of the benefit of net revenues and cash flows generated by Smart and PLDT's other investees in assisting in complying with non-consolidated covenants.

We have maintained compliance with all of our financial ratios and covenants as measured under our loan agreements. However, if negative factors adversely affect our financial ratios, we may be unable to maintain compliance with these ratios and covenants or be unable to incur new debt. Under some of our loan agreements, certain of our financial ratios have become more restrictive at the end of the second and fourth quarters of 2003 and at the end of the first quarter of 2004 and will continue to become more restrictive in increments thereafter, which will make it more difficult for PLDT to maintain compliance with this ratio in the future. Inability to comply with our financial ratios and covenants or raise new financing could result in a declaration of default and acceleration of some or all of our indebtedness. The terms of some of our debt instruments have no minimum amount for cross-default.

Please see *Note 12 Long-term Debt* for a detailed discussion of our covenants.

### Financing Requirements

We believe that our available cash, including cash flow from operations and drawings from existing and anticipated credit facilities, will provide sufficient liquidity to fund our projected operating, investment, capital expenditures and debt service requirements for the next 12 months.

We continue to pursue various initiatives and financing transactions with the objective of further improving the balance between our cash flows and debt service requirements and reducing our overall indebtedness. In addition, PLDT has reduced its capital expenditures and investments, suspended dividend payments to common shareholders and increased its application of available cash to reduce its indebtedness. Further, we expect to benefit from increasing revenue and cash flow contributions from our subsidiaries, particularly Smart. Smart is currently seeking to obtain waivers from certain lenders for the payment of dividends to PLDT equivalent to 70% of its 2003 net income. See *Operating Activities* for further details.

### *Credit Ratings*

Our credit ratings may significantly affect the terms of our prospective financings, particularly financing costs. None of our existing indebtedness contains provisions under which credit rating downgrades would trigger a default, changes in applicable interest rates or other similar terms and conditions.

On April 8, 2004, Fitch Ratings upgraded PLDT's long-term foreign currency and local currency ratings to "BB" from "BB-" (BB minus) while the rating of PLDT's convertible preferred stock was similarly upgraded to "B+" (B plus) from "B". The rating action follows a sustained period of improvement in PLDT's operating and financial profile mainly due to the growth of Smart. The stable outlook also reflects Fitch's view that neither the existing competitive landscape nor the planned resumption of common share dividends by PLDT would materially disrupt our deleveraging efforts.

On March 23, 2004, Standard and Poor's Ratings Group affirmed its "BB" rating and stable outlook on PLDT.

On January 27, 2004, PLDT's foreign currency senior unsecured debt rating was upgraded by Moody's Investors Service to Ba2 from a recent Ba3 as of July 29, 2003 and preferred stock rating moved up to B1 from B2. The rating reflects continued improvements in the operating performance of Smart and the expectation of on-going free cash flow to help repay debt maturities in the coming years. The negative outlook on PLDT's rating is constrained, reflecting Moody's decision to downgrade the Philippine Government's long-term foreign currency bond rating to Ba2 with a negative outlook also on January 27, 2004.

On December 10, 2003, PhilRatings affirmed its rating of PRS1 for PLDT's Php2 Billion One-Year Peso Notes which registration was rendered effective by the Philippine Securities and Exchange Commission on April 9, 2003. PRS1 is the highest rating possible on PhilRatings' scale for short-term securities and is based on the issuer's strongest capability for timely payment of debt on both principal and interest.

#### *Off-Balance Sheet Arrangement*

On October 10, 2002, PLDT entered into a Receivables Purchase Deed, or RPD, with a foreign institution, or the Purchaser, under which PLDT agreed (1) to sell its receivables from certain eligible foreign carriers for an advance payment of US\$50 million, with a balance of US\$35 million as of March 31, 2004, and (2) to service, administer and collect the receivables on behalf of the Purchaser. Under the RPD, the Purchaser will have no recourse to PLDT should an eligible carrier fail or refuse to settle the assigned/purchased receivables, except if PLDT commits a breach on its representations and warranties. For the three months ended March 31, 2004 and 2003, receivables sold under the RPD amounted to US\$3 million (Php167 million) and US\$3 million (Php165 million), respectively.

#### *Equity Financing*

Through our subscriber investment plan, or SIP, which provides postpaid fixed line subscribers the opportunity to buy shares of our 10% cumulative convertible preferred shares as part of the upfront payments collected from subscribers, PLDT was able to raise Php3 million in the first quarter of 2004 and Php40 million in the same period in 2003. As approved by the NTC, the SIP was made optional in 2003 from being compulsory in earlier years.

Cash dividend payments in the first quarter of 2004 amounted to Php393 million, compared to Php368 million in the same period in 2003, all of which were paid solely to preferred shareholders of PLDT. The most recent cash dividend paid by PLDT to its common shareholders was in March 2001, no dividends were paid to common shareholders in 2003 and in the first quarter of 2004.

High and low sales prices for PLDT's common shares on the Philippine Stock Exchange, or PSE, and American Depositary Shares, or ADSs, on the New York Stock Exchange, or NYSE, for the first quarter of 2004 and 2003 were as follows:

	PSE		NYSE	
	High	Low	High	Low
2004	Php1,050.00	Php810.00	US\$18.60	US\$14.38
January	1,050.00	860.00	18.60	14.90
February	980.00	810.00	18.00	14.38
March	970.00	885.00	17.43	15.38
2003	337.50	265.00	6.18	4.85
January	337.50	265.00	6.18	4.85
February	312.50	277.50	5.60	5.12
March	315.00	285.00	5.81	5.11

### *Contractual Obligations and Commercial Commitments*

#### *Contractual Obligations*

The following table discloses our contractual obligations outstanding as of March 31, 2004:

	Total	Payments Due by Period			After 5 years
		Within 1 year	2-3 years	4-5 years	
<b>(in millions)</b>					
Long-term debt obligations	Php154,828	Php25,701	Php67,535	Php18,903	Php42,689
Long-term lease obligations:					
Operating Lease	5,391	1,374	2,249	1,029	739
Capital Lease	1,162	401	594	167	
Unconditional purchase obligations(1)	12,730	3,986	2,279	2,249	4,216
Other long-term obligations	22,315			13,881	8,434
Total contractual obligations	Php196,426	Php31,462	Php72,657	Php36,229	Php56,078

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(1) The amounts disclosed in the table above are based on the original Air Time Purchase Agreement with ACeS International Limited, or AIL. In 2003, a Standstill Agreement was executed to cover, among other matters, the amended minimum and supplemental air time payment provisions for the year 2003.

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#### *Long-term Debt Obligations*

For a discussion of our long-term debt obligations, see *Note 12 Long-term Debt* to the accompanying financial statements.

#### *Long-term Operating Lease Obligations*

***Transponder Lease Agreement.*** On December 28, 1995, PLDT and Mabuhay Satellite entered into a Transponder Lease Agreement, which was amended on May 10, 2000. This agreement has a term of ten years commencing on December 18, 1997, unless earlier terminated in accordance with the terms thereof. The annual basic rent for the transponders was US\$13 million as of the first quarter of 2004, of which PLDT's aggregate remaining obligation under this agreement was approximately Php2,656 million.

***Domestic Fiber Optic Network Submerged Plant Agreement.*** On July 4, 2000, PLDT entered into an agreement with NTT World Engineering Marine Corporation for submarine cable repair and related services for the maintenance of PLDT's domestic fiber optic network submerged plant for a period of five years up to July 4, 2005. Under this agreement, PLDT is required to pay NTT World Engineering Marine Corporation a fixed annual standing charge of US\$2 million, excluding cost for the use of a remotely-operated submersible vehicle at US\$5,000 for every day of use and repair cost computed at US\$19,000 per day of actual repair. As of March 31, 2004, the aggregate remaining obligation under this agreement was approximately Php157 million.

***Digital Passage Service Contracts.*** PLDT has existing Digital Passage Service Contracts with foreign telecommunication administrations for several dedicated circuits to various destinations for ten to 25 years expiring at various dates. As of March 31, 2004, the aggregate remaining obligation under these contracts amounted to approximately Php39 million.

***License Agreement with Mobius Management Systems (Australia) Pty Ltd., or Mobius.*** PLDT entered into a license agreement with Mobius pursuant to which Mobius has granted PLDT a non-exclusive, non-assignable and non-transferable license for the use of computer software components. Under this agreement, Mobius is also required to provide maintenance services for a period of one year at no additional maintenance charge. PLDT may purchase maintenance services upon expiration of the first year for a fee of 15% of the current published license fee. As of March 31, 2004, the aggregate obligation under this agreement was approximately Php60 million.

**Other Long-term Operating Lease Obligations.** We have various long-term lease contracts for periods ranging from two to ten years covering certain offices, warehouses, cell sites and telecommunication equipment locations. In particular, Smart has lease obligations aggregating Php2,410 million in respect of office and cell site rentals with over 2,000 lessors nationwide.

*Long-term Capital Lease Obligations*

**Municipal Telephone Projects.** In 1993, PLDT entered into two lease agreements with the Philippine Department of Transportation and Communications, or DOTC, covering telecommunications facilities established under the Municipal Telephone Act. Under these agreements, PLDT was granted the exclusive right to perform telecommunications management services, to expand services, and to promote the use of the DOTC-contracted facilities in certain covered areas for a period of 15 years. Title to the properties shall be transferred to PLDT upon expiration of the lease term. As of March 31, 2004, the aggregate remaining obligation under this agreement was approximately Php820 million. In case of cancellation, PLDT is liable to pay Php100 million under each of the two contracts as liquidated damages.

**Other Long-term Capital Lease Obligations.** The PLDT Group has various long-term lease contracts for a period of three years covering various office equipment. In particular, Smart has capital lease obligations aggregating Php337 million in respect of office equipment.

*Unconditional Purchase Obligations*

**Air Time Purchase Agreement with ACeS International Limited.** PLDT is a party to a Founder NSP, or National Service Provider, Air Time Purchase Agreement with AIL, which was amended in December 1998, under which PLDT is granted the exclusive right to sell ACeS services in the Philippines. In exchange, the Air Time Purchase Agreement states that PLDT has to purchase from AIL a minimum of US\$5 million worth of air time annually over ten years commencing on the date of commercial operations of the Garuda I satellite. In the event AIL's aggregate billing revenue is less than US\$45 million in any given year, the Air Time Purchase Agreement also states that PLDT has to make supplemental air time purchase payments not to exceed US\$15 million per year during the ten-year term.

As of March 31, 2004, PLDT's aggregate remaining minimum obligation under the original Air Time Purchase Agreement was approximately Php12,079 million. See *Note 15 - Related Party Transactions* and *Note 21 - Provisions and Contingencies* for further details relating to the Air Time Purchase Agreement with AIL.

***International Affiliate Agreement with VeriSign, Inc., or VeriSign.*** On September 15, 2000, ePLDT entered into an agreement with VeriSign for the non-exclusive, non-transferable right and license to use the VeriSign software, brand and Certification Practice Statement for the purpose of approving, issuing, suspending or revoking digital certificates for users of the internet or similar open systems in the Philippines for a period of seven years. Under this agreement, ePLDT is required to pay VeriSign a certain percentage of the revenue derived from the services subject to minimum annual royalty payments aggregating to US\$11 million, which was subsequently reduced to US\$1 million, for the seven-year contract period. In addition, ePLDT was required to pay an annual support fee totaling US\$0.5 million during the first year and US\$0.3 million in each year thereafter.

Effective July 1, 2003, VeriSign has agreed to amend the agreement and issued Addendum 6 to write-off all past due invoices and payments owed to VeriSign, which were invoiced or scheduled to be invoiced under the agreement prior to this Addendum 6. All royalty payments and annual support fees due through June 2003 will be part of the write-off in the amount of US\$0.8 million. For contract year 4 (September 2003-August 2004), the annual support fee will be reduced from US\$0.3 million to US\$ 40,000 and for contract years 5-7 (September 2004-August 2007) from US\$0.3 million to US\$0.16 million. In addition, VeriSign agreed to reduce the affiliate revenue sharing rates from 50% of suggested retail price to 25% of suggested retail price for both enterprise and internet products for 12 months starting July 2003 and negotiable thereafter. As of March 31, 2004, ePLDT's aggregate remaining minimum obligation under this agreement was approximately Php27 million pertaining to annual support fee.

***License Purchase Agreement with I-Contact Solutions Pte. Ltd.*** On April 2, 2003, iPlus Intelligent Network Inc., or iPlus, a wholly-owned subsidiary of ePLDT and the Philippines' pioneer in IP-based IT response center, entered into an Application Services Provider, or ASP, and Reseller Contract with I-Contact Solutions Pte. Ltd., or I-Contact, of Singapore. Under the agreement, iPlus will purchase licenses of the CosmoCall Universe IP-based contact center solution. CosmoCall Universe supports multi-channel customer interactions including telephone, web chat, web voice, web video, web collaboration, email and voicemail in one high capacity, high availability, multi-tenant platform. CosmoCall Universe is a complete, unified contact center suite that includes ACD, IVR, CTI, predictive dialing, multimedia recording and a complement of powerful management applications. The aggregate value of these licenses is US\$2.1 million and these will be delivered quarterly over a two-year period. Further to the agreement, I-Contact will appoint iPlus as the exclusive reseller and ASP for the Philippine market and will provide iPlus with all the necessary support in terms of sales, marketing, and technical services. As of March 31, 2004, iPlus' aggregate remaining obligation under this agreement was approximately Php84 million.

***Other Unconditional Purchase Obligations.*** PLDT has various purchase contracts for periods ranging from two to three years covering the use of fraud management system and satellite hub and remote VSAT network systems.

#### *Other Long-term Obligations*

***Mandatory Conversion and Purchase of Shares.*** As of March 31, 2004, PLDT had issued a total of 3 million series V convertible preferred shares, 5 million series VI convertible preferred shares and 4 million series VII convertible preferred shares in exchange for a total of 58 million series K class I convertible preferred shares of Piltel pursuant to the debt restructuring of Piltel.

Each share of series V, VI and VII convertible preferred shares is convertible at any time at the option of the holder into one PLDT common share. On the date immediately following the seventh anniversary of the issue date of the series V and series VI convertible preferred shares and on the eighth anniversary of the issue date of the series VII convertible preferred shares, the remaining outstanding shares under these series will be mandatorily converted to PLDT common shares. Under a put option exercisable for 30 days, holders of common shares received on mandatory conversion will be able to require PLDT to purchase such PLDT common shares for Php1,700 or US\$36.132 or JP¥4,071.89 per share, depending on the series.

As of March 31, 2004, 145,320 series V convertible preferred shares and 531,251 series VI convertible preferred shares had been converted into PLDT common shares. The aggregate value of the put option based on outstanding shares as of March 31, 2004 was Php22,315 million, of which Php13,881 million is payable on June 4, 2008 and Php8,434 million on June 4, 2009 if all of the outstanding series V, VI and VII convertible preferred shares were mandatorily converted and all the underlying common shares were put to PLDT. The market value of the underlying common shares was Php10,541 million, based on the market price of PLDT's common share of Php950 per share as of March 31, 2004.

#### *Commercial Commitments*

As of March 31, 2004, our outstanding commercial commitments, in the form of letters of credit, amounted to Php4,405 million. These commitments will expire within one year.

In October 1998, Smart entered into a Frame Supply Contract with Nokia Telecommunications OY for the supply of hardware, software and documentation for its GSM cellular network. In the same month, Smart and Nokia (Philippines), Inc., or Nokia, signed a Frame Services Contract that covers the design, planning, installation, commissioning, integration, acceptance testing, training and handling over of the GSM network. In August 2001, Smart issued a Master Purchase Order, or MPO, in the amount of US\$200 million in favor of Nokia Networks OY for the purchase of additional equipment to expand its GSM cellular network. The US\$200 million MPO was completed in November 2003. On May 30, 2003, Smart entered into a Technical Support Services Order, or TSSO, with Nokia in the amount of US\$8 million. This TSSO has been fully served as of December 31, 2003.

In January 2004, Smart signed a new MPO in favor of Nokia amounting to US\$117 million (Phase 7 under the Frame Supply Contract between Smart and Nokia). Smart is, however, under no legal obligation to incur these expenditures.

As of March 31, 2004, Smart had no guarantee obligations, standby repurchase obligations or other commercial commitments.

## Quantitative and Qualitative Disclosures about Market Risks

Our operations are exposed to various risks, including liquidity risk, foreign exchange risk and interest rate risk. The importance of managing these risks has significantly increased in light of considerable change and continuing volatility in the Philippine and international financial markets. With a view to managing these risks, we have incorporated financial risk management functions in our organization, particularly in our treasury operations.

### Liquidity Risk Management

We seek to manage our liquidity profile to be able to finance our capital expenditures and service our maturing debts. To cover our financing requirements, we intend to use internally generated funds and proceeds from debt and equity issues and sales of certain assets.

As part of our liquidity risk management program, we regularly evaluate our projected and actual cash flow information and continuously assess conditions in the financial markets for opportunities to pursue fund-raising initiatives. These initiatives may include bank loans, export credit agency-guaranteed facilities, and debt capital and equity market issues.

### *Foreign Exchange Risk Management*

As of March 31, 2004, the Philippine peso had depreciated against the U.S. dollar to Php56.216 to US\$1.00 from Php53.604 to US\$1.00 as of March 31, 2003, which in turn represented a depreciation against the U.S. dollar from Php51.096 to US\$1.00 at March 31, 2002. In the first quarter of 2004, PLDT capitalized net foreign exchange losses of Php1,217 million, as compared to Php910 million in the same period in 2003. Of these capitalized net foreign exchange losses, Php1,287 million in the first quarter of 2004 and Php819 million in the same period in 2003, were attributable to foreign currency-denominated liabilities used to finance our capital investments and were therefore recorded as additions to the carrying value of the related property accounts.

The following table shows our consolidated and non-consolidated foreign currency-denominated monetary assets and liabilities and their peso equivalents as of March 31, 2004 and as of December 31, 2003:

<b>March 31, 2004(1)</b>		<b>December 31, 2003(2)</b>	
<b>U.S.</b>		<b>U.S.</b>	
<b>dollars</b>	<b>Pesos</b>	<b>dollars</b>	<b>Pesos</b>
<b>(Unaudited)</b>		<b>(Audited)</b>	

(in  
millions)**Consolidated**

## Assets

Cash and cash equivalents	US\$205	Php11,276	US\$146	Php8,098
Receivables-net	178	9,476	195	10,855
	383	20,752	341	18,953

## Liabilities

Notes payable			3	150
Accounts payable	66	2,490	60	3,322
Accrued expenses and other current liabilities	85	4,669	25	1,342
Long-term debt	2,749	150,888	2,819	153,542
Deferred credits and other noncurrent liabilities	206	11,584	209	11,613
	3,106	169,631	3,116	169,969
Net foreign currency-denominated liabilities	US\$2,723	Php148,879	US\$2,775	Php151,016

**Non-Consolidated**

## Assets

Cash and cash equivalents	US\$118	Php6,631	US\$54	Php3,014
Receivables-net	120	6,750	134	7,463
	238	13,381	188	10,477

## Liabilities

Accounts payable	8	464	16	874
Accrued expenses and other current liabilities	65	3,655	7	386
Long-term debt	2,337	127,707	2,373	128,757
Deferred credits and other noncurrent liabilities	206	11,584	209	11,613
	2,616	143,410	2,605	141,630
Net foreign currency-denominated liabilities	US\$2,378	Php130,029	US\$2,417	Php131,153

(1) The exchange rate used was Php56.216 to US\$1.00.

(2) The exchange rate used was Php55.586 to US\$1.00.

While a certain percentage of our revenues is either linked to or denominated in U.S. dollars, substantially all of our indebtedness, a substantial portion of our capital expenditures and a portion of our operating expenses are denominated in foreign currencies, mostly in U.S. dollars.

As of March 31, 2004, approximately 96% of both our total consolidated and non-consolidated debts were denominated in foreign currencies. Of our foreign currency-denominated debts, 7% and 8% are in Japanese yen, on a consolidated and non-consolidated basis, respectively, and the balance in U.S. dollars. Thus, a weakening of the peso against the U.S. dollar or Japanese yen will increase both the principal amount of our unhedged foreign currency-denominated debts (representing 61% and 56% of our consolidated and non-consolidated debts, respectively), and interest expense on our debt in peso terms. In addition, many of our financial ratios and other financial tests will be negatively affected. If, among other things, the value of the peso against the U.S. dollar drops

from its current level, we may be unable to maintain compliance with these ratios, which could result in acceleration of some or all of our indebtedness. For further information on our loan covenants, see *Liquidity and Capital Resources Financing Activities Covenants* above and *Note 12 Long-term Debt* to the accompanying financial statements.

To manage our foreign exchange risks, stabilize cash flows, and improve investment and cash flow planning, we enter into forward foreign exchange contracts, foreign currency swap contracts, currency options and other hedging products aimed at reducing and/or managing the adverse impact of changes in foreign exchange rates on our operating results and cash flows. However, these hedges do not cover all of our exposure to foreign exchange risks, and hedges to cover all of our exposure are not currently nor readily available.

Specifically, we use forward foreign exchange contracts, foreign currency swap contracts and currency option contracts to manage the foreign exchange risk associated with our foreign currency-denominated loans. As of March 31, 2004, PLDT's outstanding forward foreign exchange contracts, principal-only long-term cross-currency swap contracts and currency option contracts amounted to US\$105 million, US\$725 million and US\$137 million, respectively.

Smart's outstanding forward foreign exchange contracts amounted to US\$112 million as of March 31, 2004. Also, Smart had a long-term cross-currency swap contract which matured on April 30, 2003. The final exchange has been made and the contract has been terminated.

For further discussions of these contracts, see *Note 12 Long-term Debt* to the accompanying financial statements.

### ***Interest Rate Risk Management***

From time to time and on a limited basis, we enter into interest rate swap agreements in order to manage our exposure to interest rate fluctuations.

We make use of hedging instruments and structures solely for reducing or eliminating financial risks associated with our liabilities and not for trading or speculative purposes.

### **Effect of Peso Depreciation**

In the first quarter of 2004 and 2003, our operating revenues, which have been received in U.S. dollars or in respect of which we have been able to adjust our service fees to reflect changes in the peso-to-dollar exchange rate exceeded our U.S. dollar-linked operating expenses. As a result, the depreciation of the peso against the dollar over this period had a positive net impact on our operating profit. However, since substantially all of our indebtedness is denominated in U.S. dollars, such depreciation has also increased our interest expense in peso terms and increased the peso amounts of our U.S. dollar-denominated indebtedness. PLDT has capitalized its foreign exchange losses in respect of its U.S. dollar-denominated indebtedness, and net income in future periods is expected to be negatively affected as a result of higher depreciation expense resulting from such capitalization. Our cash flows are negatively affected by the higher peso cost of repaying U.S. dollar-denominated debts, and our ability to comply with financial covenants and ratios is negatively affected by the increase in the amount of our debts and our interest expenses in peso terms.

### **Impact of Inflation and Changing Prices**

Inflation can be a significant factor in the Philippine economy, and we are continually seeking ways to minimize its impact. In recent periods, while decreases in the relative value of the peso have had a significant effect on us, we do not believe inflation has had a material impact on our operations. The average inflation rate in the Philippines in the first quarter of 2004 was 3.5%, the same level as in the same period in 2003.

## **OTHER INFORMATION**

### **Smart's Proposed Exchange Offer to Piltel Creditors**

On March 23, 2004, Smart sent out invitations to the creditors of Piltel, subject to certain terms and conditions, to offer to sell their indebtedness to Smart in exchange for: (a) cash (in U.S. Dollars or Pesos); and/or (b) U.S. dollar-denominated loan obligations of Smart; and/or (c) in consideration of delivery of U.S. dollar-denominated bonds guaranteed by the Republic of the Philippines. The options available to Piltel creditors are as follows:

- Cash settlement, at a maximum exchange price of US\$0.40 for each US\$ equivalent of Piltel debt exchanged, Smart has allocated US\$20 million to apply towards the cash offer;
- US\$ Smart debt maturing in December 2007 at the rate of US\$0.525 for each US\$ equivalent of Piltel debt exchanged, with interest at US\$ LIBOR plus 1% per annum, payable quarterly;
- US\$ Smart debt maturing in December 2008 at the rate of US\$0.575 for each US\$ equivalent of Piltel debt exchanged, with interest at US\$ LIBOR plus 1% per annum, payable quarterly;
- US\$ Smart 10-year debt maturing in June 2014, at par by reference to the US\$ equivalent of Piltel debt exchanged, with fixed interest at 2.25% per annum, payable quarterly,

- For Yen Trade creditor, US\$ Smart 10-year debt maturing in June 2014, at par by reference to the US\$ equivalent of Piltel debt exchanged, with fixed interest at 2.25% per annum, payable quarterly and with an option to elect, by not less than 15 months prior notice, for an early repayment at a discount either on December 2007 at 52.5% of the relevant debt amount or on December 2008 at 57.5% of the relevant debt amount; and
- 12-year US\$ RoP-guaranteed bonds, at par, with a 2% coupon per annum, payable semi-annually (this option is not available to Piltel bondholders).

Piltel creditors were initially given four weeks from the date the letters of invitation were issued to respond to Smart's offer. Smart will only proceed with the debt transaction if the following conditions are met:

- At least 75% in aggregate of existing Piltel debt by value offered by the creditors is exchanged for one or more of the menu of options;
- Minimum acceptance thresholds for each facility are met, as follows:
  - 100% by principal amount of Yen Trade Facility;
  - 67% by principal amount of the Peso and US\$ Facility Agreements;
  - US\$65 million face value of the bonds (Conversion Notes);
  - 67% by principal amount of the US\$ Trade Facilities; and
  - 50.01% by principal amount of the Term Notes Facility Agreement.
- Certain waivers/amendments relating to Piltel's existing indebtedness are obtained, including the termination of the PLDT Letter of Support.

Smart is in the process of securing the necessary consent and waivers from its financial creditors and guarantors of its debt to enable it to accept offers that may be made to it as a result of the letters of invitation it has issued. Further, Smart intends to request consents from its financial creditors and guarantors of its debts, subject to the debt exchange transaction described above being successfully completed, to allow it to acquire PLDT's interests in Piltel consisting of 767 million common shares (representing 45.3% of Piltel's outstanding common shares) and 59 million Series K convertible preferred shares (convertible into Piltel common shares at a ratio of 170:1). The consideration for the share transfer will be determined at a later date. Should Smart acquire PLDT's interests in Piltel, it is not Smart's intention to enter into a legal statutory merger with Piltel nor does it intend to use Piltel as a backdoor listing vehicle.

On April 24, 2004, Smart extended the deadline for Piltel creditors to make an offer to sell their Piltel debt for 10 days until April 30, 2004. On May 3, 2004, Smart granted one further extension of the deadline to accept offers from creditors of Piltel to sell their Piltel debt. Accordingly, the deadline for Piltel creditors to make an offer to sell their Piltel debt has been extended to May 31, 2004. As of April 30, 2004, Smart had received offers in respect of more than 50% of the aggregate value of the Piltel debt. This level was, however, still below the thresholds (both in

aggregate and in respect of certain individual facilities) set by Smart. All other material terms of the invitations issued by Smart on March 23, 2004 remain unchanged.

#### U.S. Federal Communications Commission, or U.S. FCC, Ruling versus Philippine Telecommunications Companies

In compliance with orders of the National Telecommunications Commission, or NTC, effective February 2003, PLDT stopped terminating traffic sent directly by each of AT&T and MCI, because PLDT's bilateral agreements with AT&T and MCI lapsed in December 2002, without either agreeing with PLDT on any provisional arrangement or final agreement on new termination rates. Upon petitions of AT&T and MCI, on March 10, 2003, the International Bureau of the U.S. FCC issued an Order directing all facilities-based carriers subject to U.S. FCC jurisdiction to suspend payments for termination services to Philippine carriers, including PLDT, Smart and Subic Telecom, until such time as the U.S. FCC issues a Public Notice that AT&T's and MCI's circuits on the U.S. Philippine route are fully restored. The Order also removed the Philippines from the list of U.S. international routes approved for the provision of International Simple Resale, or ISR. In response to the International Bureau's Order, the NTC issued a Memorandum Order dated March 12, 2003, directing all affected Philippine carriers (1) not to accept terminating traffic via direct circuits from U.S. facilities-based carriers who do not pay Philippine carriers for services rendered; and (2) to take all measures necessary to collect payments for services rendered in order to preserve the viability, efficiency, sustained growth and development and continued competitiveness of the Philippine telecommunications industry.

On October 17, 2003, based on negotiations between the NTC and the U.S. FCC to resolve the issue regarding termination rates, the NTC, in the expectation that the U.S. FCC would fully lift its March 10, 2003 Order, lifted its March 12, 2003 Order and directed all Philippine carriers to immediately accept terminating traffic via direct circuits from U.S. facilities-based carriers at mutually acceptable final or interim termination rates and other terms and conditions agreed upon by the parties.

On November 17, 2003, after Smart reached interim agreements with each of AT&T and MCI on September 30 and November 12, 2003, respectively, the U.S. FCC lifted its March 10, 2003 Order with respect to Smart and ordered the U.S. carriers to resume making payments to Smart.

On January 15, 2004, after PLDT reached interim agreements with each of MCI and AT&T and reopened its circuits with these carriers on November 12, 2003 and January 9, 2004, respectively, the U.S. FCC lifted its March 10, 2003 Order also with respect to PLDT and ordered the U.S. carriers to resume making payments to PLDT.

However, the U.S. FCC has yet to restore the Philippines to the list of U.S.-international routes approved for the provision of ISR. In a recently announced order, the U.S. FCC has omitted the Philippines from the list of countries exempted from the U.S. FCC's International Settlements Policy.

Investigation by U.S. Department of Justice

In January 2004, PLDT and a PLDT employee received a grand jury subpoena, and an employee of Smart received a grand jury subpoena seeking documents and testimony in connection with a criminal investigation being conducted by the U.S. Department of Justice with respect to alleged antitrust violations relating to the provision of international termination services in the Philippines. The U.S. Department of Justice has also requested testimony and documents from Smart in connection with this investigation. Moreover, in March 2004, PLDT (U.S.) Ltd., a subsidiary of PLDT Global, also received a grand jury subpoena seeking documents in connection with this investigation. At this time, PLDT cannot predict the outcome of this investigation.

#### Related Party Transactions

In the ordinary course of business, companies belonging to the PLDT Group are engaged in arm's-length intercompany transactions. We believe that the terms of these transactions are comparable with those available from unrelated parties.

- *Telecommunications services provided within the PLDT Group* interconnection agreements among/between PLDT, Smart, Piltel, Clark Telecom, Subic Telecom, PLDT-Maratel and PLDT Global under terms similar with those agreed with other telecommunications providers outside the PLDT Group.
- *Transponder Lease Agreement between PLDT and Mabuhay Satellite* an agreement pursuant to which Mabuhay Satellite leases to PLDT C-band transponders on board the Agila II satellite. Total fees under this agreement totaled Php149 million and Php194 million for the three months ended March 31, 2004 and 2003, respectively. PLDT's outstanding obligations under this agreement amounted to Php26 million as of December 31, 2003 and no outstanding obligations as of March 31, 2004.
- *Facilities Management Agreement between PLDT and Piltel* an agreement under which PLDT undertakes the management, operation and maintenance of Piltel's regional telecommunications facilities as well as Executive Order No. 109, network operations and services, including E.O. 109 fixed line build-out installations, public calling offices, payphone facilities, and the systems required to support these services. Management fees under this agreement totaled Php17 million and Php21 million for the three months ended March 31, 2004 and 2003, respectively. PLDT's outstanding receivables under this agreement amounted to Php346 million and Php329 million as of March 31, 2004 and December 31, 2003, respectively.
- *Facilities Management Agreement between Subic Telecom and Piltel* an agreement under which Subic Telecom manages the regional telephone network, customer operations, network operations and payphones of Piltel in Subic and Olongapo City. Management fees under this agreement totaled Php5 million for the three months ended

March 31, 2004 and 2003, respectively. Subic Telecom's outstanding receivables under this agreement amounted to Php16 million and Php11 million as of March 31, 2004 and December 31, 2003, respectively.

- *Agreements between Smart and Piltel* agreements relating to the integration of Smart's and Piltel's operations under which Smart undertakes to manage Piltel's facilities, customer services, administrative support and management services and billing services. In addition, Smart also entered into a facilities service agreement with Piltel under which Piltel accesses Smart's existing GSM network and facilities to enable Piltel to offer prepaid cellular service using GSM technology in exchange for approximately 50% of Piltel's revenues, net of interconnection expenses. Total fees under these service agreements totaled Php217 million and Php168 million for the three months ended March 31, 2004 and 2003, respectively. Smart's outstanding receivables under these agreements amounted to Php123 million and Php906 million as of March 31, 2004 and December 31, 2003, respectively.

- *Air Time Purchase Agreement between PLDT and AIL and Related Agreements* an agreement under which PLDT has been granted the exclusive right to sell ACeS services in the Philippines. In March 2003, PLDT, together with the founder shareholders, entered into a Standstill Agreement in respect of the Air Time Purchase Agreement. On February 10, 2004, notwithstanding the ongoing negotiations, AIL advised PLDT of the termination of the Standstill Agreement and the reinstatement of the terms of the original Air Time Purchase Agreement following the lapse of the November 15, 2003 deadline for the negotiation of a revised Air Time Purchase Agreement. See *Note 20 Contractual Obligations and Commercial Commitments* to the accompanying financial statements for further discussion.

- *Agreements between Smart and ACeS Philippines* agreements under which Smart (1) provides ACeS Global Mobile Personal Communications by Satellite, or GMPCS, services, in the Philippines under a revenue-sharing agreement,

(2) undertakes the management, maintenance and operations of GMPCS, and

(3) provides certain administrative support and services in certain aspects of ACeS Philippines' business operations. Fees under these agreements, net of ACeS' share, totaled Php20 million and Php16 million for the three months ended March 31, 2004 and 2003, respectively. Under these agreements, Smart had no outstanding obligation as of March 31, 2004 and December 31, 2003.

In addition, transactions to which PLDT or its subsidiary is a party, in which a director or key officer or owner of more than 10% of the common shares of PLDT, or any member of the immediate family of a director or key officer or owner of more than 10% of the common shares of PLDT had a direct or indirect material interest as of March 31, 2004 and December 31, 2003 and for the three months ended March 31, 2004 and 2003 are as follows:

- *Agreements with NTT Communications and/or its Affiliates* agreements under which (1) NTT Communications provides advisory services for various business areas of PLDT; (2) NTT World Engineering Marine Corporation provides maintenance services to PLDT's domestic fiber optic network; (3) PLDT is licensed to market managed data and other services using NTT Communications' Arcstar brand; and (4) PLDT and NTT Communications agreed to cooperative arrangements for international telecommunication services. Fees under these agreements totaled

Php70 million and Php85 million for the three months ended March 31, 2004 and 2003, respectively. PLDT's outstanding obligations under these agreements amounted to Php28 million and Php40 million as of March 31, 2004 and December 31, 2003, respectively.

- *Agreements between Smart and Asia Link B.V.* agreements under which Asia Link undertakes to provide technical support services for the operations and maintenance of Smart's CMTS. Fees under these agreements totaled Php107 million and Php67 million for the three months ended March 31, 2004 and 2003, respectively. Under these agreements, Smart had outstanding payables of Php117 million as of March 31, 2004 and Php228 million as of December 31, 2003. Asia Link is a subsidiary of First Pacific.
- *Agreements relating to insurance companies* Gotuaco del Rosario and Associates, or Gotuaco, acts as the broker for certain insurance companies to cover certain insurable properties of the PLDT Group. Insurance premiums are remitted to Gotuaco and the broker's fees are settled between Gotuaco and the insurance companies. In addition, PLDT has signed an insurance policy with Malayan Insurance Co. Inc., or Malayan, wherein premiums are paid directly to Malayan. Premium payments to Gotuaco and Malayan covering the twelve-month period ending July 31, 2004 totaled Php321 million. Two directors of PLDT have a direct/indirect interest in or serve as director/officer of Gotuaco and Malayan.

For a more detailed discussion of the related party transactions enumerated above, see *Note 15 Related Party Transactions* to the accompanying financial statements.

## **PHILIPPINE LONG DISTANCE TELEPHONE COMPANY**

### **FINANCIAL STATEMENTS**

AS OF MARCH 31, 2004 AND DECEMBER 31, 2003

AND FOR THE THREE MONTHS ENDED MARCH 31, 2004 AND 2003



**PHILIPPINE LONG DISTANCE TELEPHONE COMPANY**

**BALANCE SHEETS**

(in million pesos)

	<b>Consolidated</b>		<b>Non-Consolidated</b>	
	<b>March 31,</b>	December 31,	<b>March 31,</b>	December 31,
	<b>2004</b>	2003	<b>2004</b>	2003
	<b>(Unaudited)</b>	(As restated	<b>(Unaudited)</b>	(As restated
		Note 3)		Note 3)
	<b><u>ASSETS</u></b>			
<b>Current Assets</b>				
Cash and cash equivalents (Notes 5 and 22)	<b>24,040</b>	19,263	<b>8,028</b>	5,278
Receivables net (Notes 6, 15, 22 and 25)	<b>19,340</b>	19,516	<b>14,769</b>	15,740
Inventories and supplies net (Note 7)	<b>2,527</b>	2,421	<b>1,392</b>	1,513
Prepayments and other current assets (Notes 16 and 18)	<b>4,042</b>	3,951	<b>2,581</b>	2,957
Total Current Assets	<b>49,949</b>	45,151	<b>26,770</b>	25,488
<b>Noncurrent Assets</b>				
Property, plant and equipment net (Notes 3, 7, 8, 12 and 20)	<b>243,455</b>	244,427	<b>186,716</b>	188,152
Investments net (Notes 2, 3, 9, 12, 14, 15 and 20)	<b>1,652</b>	1,610	<b>49,978</b>	44,830
Deferred income tax net (Notes 3 and 18)	<b>325</b>	254		
Other noncurrent assets net (Notes 15 and 16)	<b>6,031</b>	6,184	<b>2,780</b>	2,714
Total Noncurrent Assets	<b>251,463</b>	252,475	<b>239,474</b>	235,696
	<b>301,412</b>	297,626	<b>266,244</b>	261,184
	<b><u>LIABILITIES AND SHAREHOLDERS EQUITY</u></b>			
<b>Current Liabilities</b>				
Notes payable (Notes 10 and 22)	<b>2,132</b>	2,133	<b>1,982</b>	1,933
Accounts payable (Notes 15 and 22)	<b>8,392</b>	7,540	<b>2,928</b>	6,002
Accrued expenses and other current liabilities (Notes 3, 11, 15 and 22)	<b>13,086</b>	13,576	<b>6,805</b>	5,957
Current portion of long-term debt (Notes 8, 12, 22 and 23)	<b>25,701</b>	23,742	<b>17,758</b>	15,850
Dividends payable (Note 14)	<b>550</b>	572	<b>550</b>	572
Income tax payable (Note 18)	<b>2,547</b>	762	<b>466</b>	466
Total Current Liabilities	<b>52,408</b>	48,325	<b>30,489</b>	30,780
<b>Noncurrent Liabilities</b>				
Long-term debt net of current portion (Notes 8, 12, 22 and 23)	<b>129,127</b>	133,939	<b>113,262</b>	116,392
Deferred income tax net (Note 18)	<b>5,647</b>	5,990	<b>5,647</b>	5,990
Deferred credits and other noncurrent liabilities (Notes 3, 13, 15, 16, 21 and 22)	<b>14,995</b>	15,011	<b>18,395</b>	14,444

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Total Noncurrent Liabilities	<b>149,769</b>	154,940	<b>137,304</b>	136,826
<b>Minority Interest in Consolidated Subsidiaries</b>	<b>784</b>	783		
<b>Shareholders' Equity</b> (Notes 3 and 14)				
Preferred share, Php10 par value, authorized 822,500,000 shares; issued and outstanding 461,664,795 shares at March 31, 2004 and 461,588,319 shares at December 31, 2003	<b>4,617</b>	4,616	<b>4,617</b>	4,616
Common share, Php5 par value, authorized 234,000,000 shares; issued and outstanding 169,497,020 shares at March 31, 2004 and 169,476,120 shares at December 31, 2003	<b>847</b>	847	<b>847</b>	847
Capital in excess of par value	<b>49,019</b>	49,017	<b>49,019</b>	49,017
Retained earnings	<b>43,968</b>	39,098	<b>43,968</b>	39,098
Total Shareholders' Equity	<b>98,451</b>	93,578	<b>98,451</b>	93,578
	<b>301,412</b>	297,626	<b>266,244</b>	261,184

*See accompanying Notes to Financial Statements.*

**PHILIPPINE LONG DISTANCE TELEPHONE COMPANY**

**STATEMENTS OF INCOME**

(in million pesos, except per share amounts)

	<b>Consolidated</b>		<b>Non-Consolidated</b>	
	<b>Three Months Ended March 31,</b>		<b>Three Months Ended March 31,</b>	
	<b>2004</b>	<b>2003</b>	<b>2004</b>	<b>2003</b>
	(Unaudited)			
<b>OPERATING REVENUES</b> (Note 15)				
Wireless services	<b>14,956</b>	10,940		
Fixed line services	<b>11,694</b>	11,440	<b>11,640</b>	11,281
Information and communications technology services	<b>442</b>	357		
	<b>27,092</b>	22,737	<b>11,640</b>	11,281
<b>OPERATING EXPENSES</b>				
Depreciation and amortization (Note 8)	<b>6,520</b>	5,803	<b>3,404</b>	3,226
Compensation and benefits (Note 16)	<b>2,800</b>	2,741	<b>1,723</b>	1,867
Selling and promotions	<b>2,158</b>	2,246	<b>350</b>	293
Maintenance (Note 15)	<b>1,285</b>	1,273	<b>787</b>	697
Provision for doubtful accounts (Note 6)	<b>1,098</b>	1,130	<b>694</b>	702
Rent (Notes 3 and 15)	<b>714</b>	743	<b>341</b>	397
Professional and other service fees (Note 15)	<b>437</b>	421	<b>224</b>	241
Insurance and security services	<b>395</b>	365	<b>177</b>	187
Taxes and licenses (Note 21)	<b>327</b>	278	<b>154</b>	122
Provision for inventory obsolescence	<b>128</b>	16		
Other operating costs (Note 15)	<b>757</b>	629	<b>226</b>	260
	<b>16,619</b>	15,645	<b>8,080</b>	7,992
<b>NET OPERATING INCOME</b>	<b>10,473</b>	7,092	<b>3,560</b>	3,289
<b>INTEREST EXPENSE AND RELATED ITEMS</b> NET				
(Notes 3, 8, 10 and 12)	<b>(2,948)</b>	(2,956)	<b>(2,682)</b>	(2,578)
<b>EQUITY SHARE IN NET INCOME (LOSSES) OF</b>				
<b>INVESTEES, INCLUDING GOODWILL AMORTIZATION AND</b>				
<b>PROVISION FOR IMPAIRMENT IN VALUE OF INVESTMENTS</b>				
(Notes 3 and 9)	<b>(22)</b>	(4)	<b>5,023</b>	2,293
<b>INTEREST INCOME</b>	<b>212</b>	103	<b>34</b>	14
<b>OTHER EXPENSES</b> NET (Notes 6, 15, 17 and 22)	<b>(625)</b>	(744)	<b>(568)</b>	(469)
<b>INCOME BEFORE INCOME TAX AND MINORITY INTEREST IN NET</b>				
<b>LOSSES (INCOME) OF CONSOLIDATED SUBSIDIARIES</b>	<b>7,090</b>	3,491	<b>5,367</b>	2,549
<b>PROVISION FOR INCOME TAX</b> (Note 18)	<b>1,854</b>	1,004	<b>127</b>	66
<b>INCOME BEFORE MINORITY INTEREST IN NET LOSSES (INCOME)</b>	<b>5,236</b>		<b>5,240</b>	
<b>OF CONSOLIDATED SUBSIDIARIES</b>				

		2,487		2,483
<b>MINORITY INTEREST IN NET LOSSES (INCOME)</b>				
<b>OF CONSOLIDATED SUBSIDIARIES</b>	<b>4</b>	<b>(4)</b>		
<b>NET INCOME</b>	<b>5,240</b>	<b>2,483</b>	<b>5,240</b>	<b>2,483</b>
<b>Earnings Per Common Share (Note 19)</b>				
Basic	<b>28.32</b>	12.15	<b>28.32</b>	12.15
Diluted	<b>26.74</b>	11.31	<b>26.74</b>	11.31

*See accompanying Notes to Financial Statements.*

**PHILIPPINE LONG DISTANCE TELEPHONE COMPANY**

**STATEMENTS OF CHANGES IN SHAREHOLDERS EQUITY**

(in million pesos)

	Preferred Share	Common Share	Capital in Excess of Par Value (Unaudited)	Retained Earnings	Total
Balances at January 1, 2003					
As previously reported	4,584	847	48,953	30,234	84,618
Effect of change in accounting policy on leases (Note 3)				(551)	(551)
As restated	4,584	847	48,953	29,683	84,067
Net income for the period					
As previously reported				2,479	2,479
Effect of change in accounting policy on leases (Note 3)				4	4
As restated				2,483	2,483
Cash dividends				(335)	(335)
Issuance of capital stock net (Note 14)	36		5		41
Balances at March 31, 2003	4,620	847	48,958	31,831	86,256
Balances at January 1, 2004					
As previously reported	4,616	847	49,017	39,665	94,145
Effect of change in accounting policy on leases (Note 3)				(567)	(567)
As restated	4,616	847	49,017	39,098	93,578
Net income for the period				5,240	5,240
Cash dividends				(370)	(370)
Issuance of capital stock net (Note 14)	1		2		3
<b>Balances at March 31, 2004</b>	<b>4,617</b>	<b>847</b>	<b>49,019</b>	<b>43,968</b>	<b>98,451</b>

*See accompanying Notes to Financial Statements.*

**PHILIPPINE LONG DISTANCE TELEPHONE COMPANY**

**STATEMENTS OF CASH FLOWS**

(in million pesos)

	<b>Consolidated</b>		<b>Non-Consolidated</b>	
	<b>Three Months Ended March 31,</b>		<b>Three Months Ended March 31,</b>	
	<b>2004</b>	<b>2003</b>	<b>2004</b>	<b>2003</b>
	(Unaudited)			
<b>CASH FLOWS FROM OPERATING ACTIVITIES</b>				
Income before income tax and minority interest in net losses (income) of consolidated subsidiaries	<b>7,090</b>	3,491	<b>5,367</b>	2,549
Adjustments for:				
Depreciation and amortization	<b>6,520</b>	5,803	<b>3,404</b>	3,226
Provision for doubtful accounts	<b>1,098</b>	1,130	<b>694</b>	702
Provision for inventory obsolescence	<b>128</b>	16		
Equity share in net losses (income) of investees, including goodwill amortization and provision for impairment in value of investments	<b>22</b>	4	<b>(5,023)</b>	(2,293)
Others	<b>547</b>	837	<b>234</b>	120
Interest expense	<b>2,948</b>	2,956	<b>2,682</b>	2,578
Interest income	<b>(212)</b>	(103)	<b>(34)</b>	(14)
Operating income before working capital changes	<b>18,141</b>	14,134	<b>7,324</b>	6,868
Decrease (increase) in:				
Receivables	<b>(520)</b>	(1,786)	<b>72</b>	(609)
Inventories and supplies	<b>(234)</b>	(281)	<b>120</b>	(32)
Prepayments and other current assets	<b>(593)</b>	68	<b>(94)</b>	111
Increase (decrease) in:				
Accounts payable	<b>1,025</b>	(1,404)	<b>900</b>	(1,369)
Accrued expenses and other current liabilities	<b>(1,140)</b>	1,204	<b>162</b>	254
Cash generated from operations	<b>16,679</b>	11,935	<b>8,484</b>	5,223
Income taxes paid		(15)		
Net cash provided by operating activities	<b>16,679</b>	11,920	<b>8,484</b>	5,223
<b>CASH FLOWS FROM INVESTING ACTIVITIES</b>				
Additions to property, plant and equipment	<b>(4,147)</b>	(1,620)	<b>(669)</b>	(443)
Proceeds from disposal of property, plant and equipment	<b>8</b>	20	<b>4</b>	2
Interest paid capitalized to property, plant and equipment	<b>(152)</b>	(270)	<b>(128)</b>	(263)
Purchase of investments	<b>(29)</b>	7		
Interest received	<b>185</b>	100	<b>34</b>	15
Increase in other noncurrent assets	<b>(552)</b>	(457)	<b>(127)</b>	(173)
Net cash used in investing activities	<b>(4,687)</b>	(2,220)	<b>(886)</b>	(862)
<b>CASH FLOWS FROM FINANCING ACTIVITIES</b>				
Proceeds from long-term debt	<b>1,143</b>	1,245	<b>1,143</b>	1,158
Payments of long-term debt	<b>(5,633)</b>	(6,091)	<b>(3,654)</b>	(3,901)
Proceeds from notes payable		226		

Payments of notes payable		(106)		
Interest paid net of capitalized portion	(2,354)	(2,521)	(2,110)	(2,123)
Cash dividends paid	(393)	(368)	(393)	(368)
Increase (decrease) in deferred credits and other noncurrent liabilities	(3)	(463)	88	(446)
Proceeds from issuance of capital stock	3	40	3	40
Net cash used in financing activities	(7,237)	(8,038)	(4,923)	(5,640)
<b>EFFECT OF EXCHANGE RATE CHANGES ON CASH AND CASH EQUIVALENTS</b>				
	22	33	75	13
<b>NET INCREASE (DECREASE) IN CASH AND CASH EQUIVALENTS</b>	<b>4,777</b>	<b>1,695</b>	<b>2,750</b>	<b>(1,266)</b>
<b>CASH AND CASH EQUIVALENTS AT BEGINNING OF PERIOD</b>	<b>19,263</b>	<b>10,876</b>	<b>5,278</b>	<b>4,165</b>
<b>CASH AND CASH EQUIVALENTS AT END OF PERIOD</b>	<b>24,040</b>	<b>12,571</b>	<b>8,028</b>	<b>2,899</b>

*See accompanying Notes to Financial Statements.*

## PHILIPPINE LONG DISTANCE TELEPHONE COMPANY

### NOTES TO FINANCIAL STATEMENTS

#### 1. Corporate Information

The Philippine Long Distance Telephone Company, or PLDT, was incorporated under the old Corporation Law of the Philippines (Act 1459, as amended) on November 28, 1928, following the merger of four telephone companies under common U.S. ownership. In 1967, effective control of PLDT was sold by General Telephone and Electronics Corporation (a major shareholder since PLDT's incorporation) to a group of Filipino businessmen. In 1981, in furtherance of the then existing policy of the Philippine government to integrate the Philippine telecommunications industry, PLDT purchased substantially all of the assets and liabilities of the Republic Telephone Company.

The common shares of PLDT are listed and traded on the Philippine Stock Exchange, or PSE, and prior to October 19, 1994, were listed and traded on the American Stock Exchange and Pacific Exchange in the United States. On October 19, 1994, an American Depositary Receipts, or ADRs, facility was established pursuant to which Citibank N.A., as depositary, issued ADRs evidencing American Depositary Shares, or ADSs, with each ADS representing one PLDT common share. JP Morgan Chase Bank has been appointed as successor depositary for PLDT's ADRs effective February 10, 2003. The ADSs are listed and traded on the New York Stock Exchange and the Pacific Exchange in the United States.

PLDT's charter, like those of all other Philippine corporations, was initially limited to a period of 50 years but has since been extended twice for 25 years each, the last extension being for an additional

25-year period to 2028. Under its amended charter (Republic Act No. 7082), which became effective on August 24, 1991, PLDT is authorized to provide virtually every type of telecommunications service, both within the Philippines and between the Philippines and other countries.

PLDT operates under the jurisdiction of the Philippine National Telecommunications Commission, or NTC, which jurisdiction extends, among other things, to approving major services offered by PLDT and certain rates charged by PLDT.

As of March 31, 2004, we had 17,906 employees on a consolidated basis and 10,127 on a non-consolidated basis. As of December 31, 2003, we had 18,191 and 10,230 employees on a consolidated and non-consolidated basis, respectively.

The registered office address of PLDT is Ramon Cojuangco Building, Makati Avenue, Makati City, Philippines.

## 2. Basis of Financial Statement Preparation

Our financial statements have been prepared in conformity with generally accepted accounting principles in the Philippines, or Philippine GAAP, based on the historical cost convention.

Our unaudited financial statements include, in our opinion, all adjustments consisting only of normal recurring adjustments, necessary to present fairly the results of operations for the interim periods. The results of operations for the three months ended March 31, 2004 are not necessarily indicative of the results of operations that may be expected for the full year.

In preparing the unaudited March 31, 2004 financial statements, we followed the same accounting policies, except as discussed in *Note 3 Accounting Changes, Adoption of Statement of Financial Accounting Standards, or SFAS 12/International Accounting Standards, or IAS 12 Income Taxes* and *Adoption of SFAS 17/IAS 17 Leases*, and methods of computation that we had applied in the preparation of the audited December 31, 2003 financial statements.

Our unaudited consolidated financial statements include the unaudited financial statements of PLDT and those of the following subsidiaries (collectively, the PLDT Group), which were all incorporated in the Philippines except for PLDT Global Corporation, which was incorporated in the British Virgin Islands.

Name of Subsidiary/Investee	Principal Activity	Percentage of Ownership As of March 31, 2004	2003
<b>Fixed Line</b>			
PLDT Clark Telecom, Inc., or Clark Telecom	Telecommunications services	100.0	100.0
Subic Telecommunications Company, Inc., or Subic Telecom	Telecommunications services	100.0	100.0
Smart NTT Multimedia, Inc., or SNMI	Data and network services	100.0	100.0
PLDT Global Corporation, or PLDT Global, and subsidiaries	Telecommunications services	100.0	100.0
PLDT Maratel, Inc. (formerly Maranao Telephone Company, Inc.), or Maratel	Telecommunications services	97.5	97.5

Bonifacio Communications Corporation, or BCC	Telecommunications, infrastructure and related value-added services	<b>75.0</b>	75.0
<b>Wireless</b>			
Smart Communications, Inc., or Smart, and subsidiaries	Cellular mobile services	<b>100.0</b>	100.0
Telesat, Inc., or Telesat	Satellite communications services	<b>94.4</b>	94.4
ACeS Philippines Cellular Satellite Corporation, or ACeS Philippines Mabuhay Satellite Corporation (formerly Mabuhay Philippines Satellite Corporation), or Mabuhay Satellite	Satellite phone services	<b>88.5</b>	88.5
	Satellite communications services	<b>67.0</b>	67.0
<b>Information and Communications Technology</b>			
ePLDT, Inc., or ePLDT, and subsidiaries	Information and communications infrastructure for internet-based services, e-commerce, call centers and IT-related services	<b>100.0</b>	100.0

Subsidiaries are consolidated from the date when control is transferred to the PLDT Group and cease to be consolidated from the date when control is transferred out of the PLDT Group.

We prepare unaudited consolidated financial statements using uniform accounting policies for like transactions and other events in similar circumstances. Intercompany balances and transactions, including intercompany profits and unrealized profits and losses, are eliminated.

Minority interests represent the equity interests in Maratel, BCC, Telesat and Mabuhay Satellite not held by the PLDT Group.

### ***Investments in Shares of Stock***

Investments in shares of stock of companies where our ownership interest ranges from 20% to 50% on the consolidated financial statements and 20% or more on the non-consolidated financial statements (collectively referred to as associates), except for the investments in Pilipino Telephone Corporation, or Piltel, (see *Note 9 Investments*), are accounted for under the equity method of accounting. These are entities in which we have a significant influence and which are neither a subsidiary nor a joint venture of the PLDT Group. Under the equity method, our investments in associates are carried in the balance sheets at cost plus post-acquisition changes in our share in net assets of associates, less impairment in value, if any. The statements of income reflect our share in the results of operations of associates. Unrealized gains arising from transactions with our associates are eliminated to the extent of our interests in associates, against our investments in associates. Our investments in associates include goodwill (net of accumulated amortization) on acquisition, which are treated in accordance with the accounting policy for goodwill, see *Note 4 Summary of Significant Accounting Policies*.

Other investments in companies over which we exercise no significant influence and for which control is temporary are stated at cost, less allowance for any significant and permanent decline in market value.

## **3. Accounting Changes**

### ***Adoption of SFAS 12/IAS 12 Income Taxes***

SFAS 12/IAS 12, *Income Taxes*, which prescribes the accounting treatment for current and noncurrent deferred income taxes. The standard requires the use of a balance sheet liability method in accounting for deferred income taxes. It requires the recognition of a deferred tax liability and, subject to certain conditions, a deferred tax asset, for all temporary differences with certain exceptions. The standard provides for the recognition of a deferred tax asset when it is probable that taxable income will be available against which the deferred tax asset can be used. It also provides for the recognition of a deferred tax liability with respect to asset revaluations. Our adoption of this standard only affected certain classifications in our balance sheets and did not have any effect in our statements of income.

#### ***Adoption of SFAS 17/IAS 17 Leases***

The Philippine Accounting Standards Council, or ASC, approved the adoption of SFAS 17/IAS 17 *Leases*, which became effective in the Philippines for financial statements covering periods beginning on or after January 1, 2004. SFAS 17/IAS 17 requires capitalization of finance leases, which transfer substantially all the risks and benefits incidental to ownership of leased item, at the inception of the lease at the fair value of leased property or, if lower, at the present value of the minimum lease payments. SFAS 17/IAS 17 also requires that lease where the lessor retains substantially all the risks and benefits of ownership of the asset be classified as operating leases, which should be recognized as an expense in the income statement on a straight-line basis over the lease term.

As allowed under the transitory provisions of SFAS 17/IAS 17, we adopted the retroactive application of the standard and have accordingly restated our comparative financial statements. The after tax effect of the change was an increase of Php4 million in consolidated net income for the three months ended March 31, 2003 and a reduction of Php567 million and Php551 million in the beginning retained earnings in 2004 and 2003, respectively. Basic and diluted earnings per common share increased by Php0.03 and Php0.10, respectively, for the three months ended March 31, 2003. See *Note 8 Property, Plant and Equipment* for the related disclosure on capital lease.

#### **4. Summary of Significant Accounting Policies**

Our significant accounting policies and practices are discussed below to facilitate the understanding of our financial statements:

##### ***Revenue Recognition***

Revenues for services are stated at amounts invoiced to customers and exclude value-added tax. We provide fixed-line communication services, wireless communication services, and information and communications technology services. We provide such services to business, residential, payphone and wireless customers. Revenues, which exclude value-added tax, represent the value of fixed consideration that have been received or are receivable. Revenues are recognized when there is evidence of an arrangement, collectibility is reasonably assured, and the delivery of the product or service has occurred.

#### *Subscriptions*

We provide telephone and data communication services under postpaid and prepaid payment arrangements. Revenues include fees for installation and activation.

#### *Air time, traffic and value-added services*

Prepaid service revenues collected in advance are deferred and recognized based on the earlier of actual usage or upon expiration of the usage period. Payphone service revenues are recognized upon provision of service. Interconnection revenues for call termination, call transit, and network usage are recognized in the period the traffic occurs. Revenues related to local, long distance, network-to-network, roaming and international call connection services are recognized when the calls are placed or connections are provided, net of amounts payable to other telecommunication carriers for terminating calls in their territories. Revenues related to products and value-added services are recognized upon delivery of the product or service.

#### *Equipment sales*

Sales of communication equipment are recognized upon delivery to the customer.

#### *Cash and Cash Equivalents*

Cash includes cash on hand and in banks. Cash equivalents are short-term, highly liquid investments that are readily convertible to known amounts of cash with original maturities of three months or less from the date of acquisition and that are subject to an insignificant risk of change in value.

#### *Receivables*

Receivables are stated at face value, net of allowance for doubtful accounts.

### ***Allowance for Doubtful Accounts***

Allowance for doubtful accounts is maintained at a level considered adequate to provide for potentially uncollectible receivables. The level of allowance is based on historical collection, write-off experience, current economic trends, changes in our customer payment terms, age status of receivables and other factors that may affect collectibility. An evaluation of the receivables, designed to identify potential charges to the allowance, is performed on a continuous basis. The allowance is established by charges to income in the form of provision for doubtful accounts. Such provision is computed as a certain percentage of operating revenues.

### ***Inventories and Supplies***

Inventories and supplies which include, among others, cellular phone units, materials, spare parts, terminal units and accessories, are valued at the lower of cost or net realizable value.

Cost is determined using the moving average method. Net realizable value is the current replacement cost.

### ***Property, Plant and Equipment***

Property, plant and equipment are stated at cost less accumulated depreciation and amortization and any impairment in value.

The initial cost of property, plant and equipment comprises its purchase price and any costs directly attributable to bringing the asset to its working condition and location for its intended use. Expenditures incurred after the assets have been put into operation, such as repairs and maintenance and overhaul costs, are normally charged to income in the period the costs are incurred. In situations where it can be clearly demonstrated that the expenditures have resulted in an increase in the future economic benefits expected to be obtained from the use of an item of property, plant and equipment beyond its originally assessed standard of performance, the expenditures are capitalized as an additional cost of property, plant and equipment. Cost also includes interest on borrowed funds used during the construction period and capitalized foreign exchange losses related to foreign currency-denominated liabilities used to acquire such assets, net of foreign exchange gains on restatement of monetary assets. When assets are sold or retired, their costs and accumulated depreciation, amortization and impairment losses, if any, are eliminated from the accounts and any gain

or loss resulting from their disposal is included in the statements of income of such period.

Depreciation and amortization are calculated on a straight-line basis over the following estimated useful lives of the assets:

<b><u>Property, Plant and Equipment</u></b>	<b><u>Estimated Useful Lives</u></b>
Cable and wire facilities	20 25 years
Central office equipment	15 20 years
Cellular facilities	10 years
Buildings	25 40 years
Vehicles and other work equipment	5 10 years
Furniture	3 10 years
Communications satellites	15 years
Information origination/termination equipment	5 15 years
Land improvements	10 years

The useful lives and depreciation and amortization method are reviewed periodically to ensure that the period and method of depreciation and amortization are consistent with the expected pattern of economic benefits from items of property, plant and equipment.

Property under construction is stated at cost. This includes cost of construction, plant and equipment and other direct costs. Property under construction is not depreciated until such time that the relevant assets are completed and put into operational use.

Borrowing costs that are directly attributable to the construction of plant and equipment are capitalized during the construction period, see *Note 8 Property, Plant and Equipment*.

### ***Impairment of Assets***

Property, plant and equipment, investments, goodwill and other long-lived assets are reviewed for impairment whenever events or changes in circumstances indicate that the carrying amount of an asset may not be recoverable. Whenever the carrying amount of an asset exceeds its recoverable amount, an impairment loss is recognized in the statements of income. The recoverable amount is the higher of an asset's net selling price or value in use. The net selling price is the amount obtainable from the sale of an asset in an arm's length transaction while value in use is the present value of estimated future cash flows expected to arise from the continuing use of an asset and from its disposal at the end of its useful life. Recoverable amounts are estimated for individual assets or, if it is not possible, for the cash-generating unit to which the asset belongs. Reversal of impairment losses recognized in prior years is recorded

when there is an indication that the impairment losses recognized for the asset no longer exist or have decreased. The reversal is recorded as income. However, the increased carrying amount of an asset due to a reversal of an impairment loss is recognized to the extent it does not exceed the carrying amount that would have been determined had the impairment loss not been recognized for that asset in prior years.

***Goodwill***

Goodwill, included under Other noncurrent assets in the consolidated balance sheets, represents the excess of acquisition cost over the fair value of identifiable net assets of a subsidiary at the date of acquisition. With respect to an investment in subsidiaries, goodwill is included in the carrying amount of the investment. Goodwill is amortized on a straight-line basis over the estimated useful economic life up to a maximum of five years. It is stated at cost less accumulated amortization and any impairment in value.

### ***Deferred Charges***

Issuance costs, underwriting fees and related expenses incurred in connection with the issuance of debt instruments are deferred and amortized using the effective interest method. Deferred charges are included under Other noncurrent assets in the balance sheets.

### ***Notes Payable***

Notes payable are presented net of related discounts. Discounts are amortized over the life of the notes using the straight-line method.

### ***Provisions***

We recognize provisions when we have obligations, legal or constructive, as a result of past events, if it is probable that an outflow of resources embodying economic benefits will be required to settle the obligation and a reliable estimate can be made of the amount of the obligation. If the effect of the time value of money is material, provisions are determined by discounting the expected future cash flows at a pre-tax rate that reflects current market assessments of the time value of money and, where appropriate, the risks specific to the liability. Where discounting is used, the increase in the provision due to the passage of time is recognized as an additional provision.

### ***Leases***

Finance leases, which transfer to us substantially all the risks and benefits incidental to ownership of the leased item, are capitalized at the inception of the lease at the fair value of the leased property or, if lower, at the present value of the minimum lease payments. Lease payments are apportioned between the finance charges and reduction of the lease liability so as to achieve a constant rate of interest on the remaining balance of the liability. Finance charges are charged directly against income. Capitalized leased assets are depreciated over the shorter of the estimated useful life of the asset or the lease term.

Leases where the lessor retains substantially all the risks and benefits of ownership of the asset are classified as operating leases. Operating lease payments are recognized as an expense in the income statement on a straight-line basis over the lease term.

### ***Borrowing Costs***

Borrowing costs are generally expensed as incurred. Borrowing costs are capitalized if they are directly attributable to the acquisition, construction or production of a qualifying asset. Capitalization of borrowing costs commences when the activities to prepare the asset are in progress and expenditures and borrowing costs are being incurred. Borrowing costs are capitalized until the assets are ready for their intended use. If the resulting carrying amount of the asset exceeds its recoverable amount, an

impairment loss is recorded. Borrowing costs include interest charges and other costs incurred in connection with the borrowing of funds, as well as differences arising from foreign currency borrowings used to finance these projects to the extent that they are regarded as an adjustment to interest cost.

### ***Retirement Costs***

PLDT and Smart have funded noncontributory retirement plans, administered by the respective companies' Trustee, covering permanent employees. Retirement costs are actuarially determined using the projected unit credit of accrued benefit valuation method. This method reflects services rendered by employees to the date of valuation and incorporates assumptions concerning employees' projected salaries. Retirement costs include current service cost plus amortization of past service cost, experience adjustments and changes in actuarial assumptions over the expected average remaining working lives of the covered employees.

PLDT's other subsidiaries provide for estimated retirement benefits required to be paid under Republic Act, or R.A. No. 7641 to qualified employees. The benefit is computed as a certain percentage of basic monthly salary for every year of service.

### ***Foreign Currency Transactions and Translations***

Transactions in foreign currencies are recorded in Philippine pesos by applying to the foreign currency amount the spot exchange rate prevailing at the transaction date. Foreign exchange gains or losses arising on the spot settlements or restatement of monetary items at rates different from those at which they were initially recorded during the period or presented in the previous financial statements are recorded in the statements of income in the period in which they arise, except for exchange losses arising from borrowed funds used and liabilities incurred to finance the acquisition of property, plant and equipment, net of foreign exchange gains from all other foreign currency monetary items, if any, which are capitalized to the appropriate property, plant and equipment accounts, see *New Accounting Standards Effective Subsequent to March 31, 2004, SFAS 21/IAS 21, The Effects of Changes in Foreign Exchange Rates* .

Financial statements of consolidated foreign subsidiaries that are integral to our operations are translated as if the transactions of the foreign operation had been those of the PLDT Group. At each balance sheet date, foreign currency monetary items are translated using the closing rate, nonmonetary items which are carried at historical cost are translated using the historical rate as of the date of acquisition and nonmonetary items which are carried at fair value are translated using the exchange rate that existed when the values were determined. Income and expense items are translated at the exchange rates on the dates of the transactions. Resulting exchange differences are recognized in the statements of income.

### ***Financial Instruments***

PLDT and Smart use forward exchange contracts (including cash collateralized forwards used by Smart) to hedge foreign currency assets, liabilities and firm commitments. Translation gains or losses on these forward exchange contracts are computed by multiplying the forward notional amounts by the difference between the spot exchange rates prevailing on balance sheet dates and the spot exchange rates on the contract inception dates (or the last reporting dates). The resulting gains or losses are offset against the translation losses or gains on the underlying hedged transactions. Any premium or discount is amortized over the period of the contract and charged or credited to current operations. For short-term forward transactions, the contracted forward rates are used to record the underlying hedged transactions.

For the cash collateralized forward contracts of Smart, such cash collateral is recorded as a receivable from the counterparty bank and presented as part of `Receivables` account in the consolidated balance sheets. Payment of cash collateral entitles Smart to a discount on the contracted forward rate. The discount is recognized as income over the term of the related forward exchange contract.

PLDT also enters into currency swap contracts to hedge the currency risk on its fixed rate notes. With these swaps, PLDT effectively converts its U.S. dollar notes to peso notes. Thus, the underlying notes are no longer revalued to spot exchange rates on balance sheet date but are recorded at the hedged exchange rates. Swap costs due on the contracts are accrued as of balance sheet date.

PLDT also utilizes various structures incorporating currency option (both buy and sell) contracts to hedge the currency risk on its fixed rate notes and other short-term obligations. These contracts provide PLDT the right to purchase or the obligation to sell foreign currency at pre-determined prices. Premium payments due on the contracts are amortized over the contract term and charged to current operations. Changes in the options' intrinsic values are also charged or credited to current operations.

Interest rate swap agreements are entered into to manage exposure to interest rate fluctuations. Net income/expense on the swaps is accrued as of balance sheet date.

Unrealized mark-to-market gains and losses on outstanding derivatives entered into as hedges are not included in the determination of net income but are disclosed in the related notes to financial statements.

Other derivative financial instruments entered into that are not designated as hedges are marked to market, with the revaluation gains and losses credited or charged to current operations.

### *Income Taxes*

Deferred income tax is provided using the liability method. Deferred tax assets and liabilities are recognized for the future tax consequences attributable to: (a) temporary differences between the financial reporting bases of assets and liabilities and their related tax bases; (b) net operating loss carryover, or NOLCO; and (c) the carryforward benefit of the excess of the minimum corporate income tax, or MCIT, over the regular corporate income tax. Deferred tax assets and liabilities are measured using the tax rates applicable to taxable income in the period in which those temporary differences are expected to be recovered or settled and NOLCO and MCIT are expected to be applied. The carrying amount of deferred income tax assets is reviewed at each balance sheet date and reduced to the extent that it is no longer probable that sufficient taxable profit will be available to allow all or part of the deferred income tax asset to be utilized.

### *Earnings Per Common Share*

Basic earnings per share, or EPS, is calculated by dividing the net income for the period attributable to common shareholders (net income less dividends on all series of preferred shares) by the weighted average number of common shares outstanding during the period, after giving retroactive effect to any stock dividend declarations.

Diluted EPS is calculated in the same manner assuming that, at the beginning of the period or at the time of issuance during the period, all outstanding options are exercised and convertible preferred shares are converted to common shares. Outstanding stock options will have a dilutive effect under the treasury stock method only when the average market price of the underlying common share during the period exceeds the exercise price of the option.

Where the effects of the assumed conversion of the preferred shares and the exercise of all outstanding options have anti-dilutive effect, basic and diluted EPS are stated at the same amount.

If the required dividends to be declared on each series of convertible preferred shares divided by the number of equivalent common shares, assuming such convertible preferred shares are converted to common shares, would decrease the basic EPS, then such convertible preferred shares would be deemed

dilutive. As such, the diluted EPS will be calculated by dividing net income attributable to common shareholders (net income less dividends on the non-dilutive preferred shares) by the weighted average common shares including the common share equivalent arising from dilutive convertible preferred shares.

### ***Segment Reporting***

Segment assets include operating assets used by a segment and consist principally of operating cash, receivables, inventories and property, plant and equipment, net of allowances and provisions. Segment liabilities include all operating liabilities and consist principally of accounts payable, accrued expenses and long-term debt. Segment assets and liabilities do not include deferred income taxes.

Segment revenues, segment expenses and segment performance include transfers between business segments. The transfers are accounted for at competitive market prices charged to unaffiliated customers for similar products. Such transfers are eliminated in our consolidation.

### ***Use of Estimates***

The preparation of financial statements in conformity with generally accepted accounting principles requires us to make estimates and assumptions that affect the reported amounts of our assets and liabilities and disclosure of contingent assets and liabilities at the date of financial statements, and revenue and expenses during the period reported. Actual results could differ from our estimates.

### ***Adoption of New SFAS/IAS***

We adopted the following SFAS/IAS, which became effective on January 1, 2004:

- SFAS 12/IAS 12, *Income Taxes* ; and
- SFAS 17/IAS 17, *Leases* .

The effects of adopting SFAS 12/IAS 12 and SFAS 17/IAS 17 are discussed in *Note 3 Accounting Changes, Adoption of SFAS 12/IAS 12 Income Taxes* and *SFAS 17/IAS 17 Leases* . Additional disclosure requirements by the new standards are included in the financial statements where applicable.

### ***New Accounting Standards Effective Subsequent to March 31, 2004***

Philippine GAAP is expected to adopt the following accounting principles issued by International Accounting Standards Council, or IASC, including any subsequent improvements to IAS. The adoption of new accounting standards could have a significant impact on our financial statements in the year of change as well as in future years.

- The Philippine ASC has approved the adoption of SFAS 21/IAS 21, *The Effects of Changes in Foreign Exchange Rates*, effective January 1, 2005, which provides restrictive conditions for the capitalization of foreign exchange losses. As of March 31, 2004, undepreciated capitalized foreign exchange losses on a consolidated and non-consolidated basis included in property, plant and equipment amounted to Php60,892 million and Php54,720 million, respectively. Upon adoption in 2005 of SFAS 21/IAS 21, the proposed treatment is to adjust any undepreciated capitalized foreign exchange losses, net of exchange losses that qualify as borrowing cost and income tax effect, against beginning retained earnings, to the extent that amounts capitalized do not meet the conditions under the new standard, and to restate prior years' financial statements;
- The IASC has approved the application for financial statements beginning on or after January 1, 2005 of the revised IAS 27 *Consolidated and Separate Financial Statements*, which supersedes IAS 27 *Consolidated Financial Statements and Accounting for Investments in Subsidiaries*. Under the revised IAS 27, the exclusion of a subsidiary from consolidation when there are severe long-term restrictions that significantly impair a subsidiary's ability to transfer funds to the parent under the superseded standard will be removed. Upon the adoption of this new standard, Piltel will be required to be included in our consolidated financial statements retrospectively. See *Note 2 Basis of Financial Statement Preparation*, *Note 4 Summary of Significant Accounting Policies* and *Note 9 Investments*. Piltel's net liability and net income as of and for the three month period ended March 31, 2004 amounted to Php22,231 million and Php8 million, respectively. See *Note 25 Other Matters* for Smart's invitations to the creditors of Piltel to offer to sell their indebtedness to Smart. In addition, investments in subsidiaries and associates are to be accounted for either at cost or in accordance with IAS 39 *Financial Instruments: Recognition and Measurement* in the separate (non-consolidated) financial statements of the parent. Accumulated equity in net earnings of subsidiaries and associates in PLDT's non-consolidated financial statements amounted to Php5,320 million and Php172 million as of March 31, 2004 and December 31, 2003, respectively;
- The Philippine ASC has approved the adoption of SFAS 39/IAS 39, *Financial Instruments: Recognition and Measurement*, effective January 1, 2005, which establishes the accounting and reporting standards for recognizing, measuring, and disclosing information about the PLDT Group's financial assets and financial liabilities. The Standard requires a financial asset or financial liability to be recognized initially at cost including related transaction costs. Subsequent to initial recognition, the PLDT Group should measure financial assets at their fair values, except for loans and receivables originated by the PLDT Group and held-to-maturity investments, which are measured at cost or amortized cost using the effective interest rate method. Financial liabilities are subsequently measured at cost or amortized cost, except for liabilities held for trading and derivatives, which are subsequently measured at fair value;

SFAS 39/IAS 39 also covers the accounting for derivative instruments. The Standard has expanded the definition of a derivative instrument to include derivatives (derivative-like provisions) embedded in non-derivative contracts. Under the Standard, every derivative instrument is recorded in the balance sheet as either an asset or liability measured at its fair value. Derivatives that are not hedges are adjusted to fair value through income. If the derivative is a hedge,

depending on the nature of the hedge, changes in the fair value of derivatives are either offset against the change in fair value of the hedged assets, liabilities, or firm commitments through earnings, or recognized in stockholders' equity until the hedged item is recognized in earnings. The PLDT Group must formally document, designate, and assess the effectiveness of derivative transactions that receive hedge accounting treatment;

We have yet to determine the financial impact of adopting SFAS 39/IAS 39;

- The Philippine ASC has approved the adoption of SFAS 32/IAS 32, Financial Instruments: Disclosure and Presentation, effective January 1, 2005, which covers the disclosure and presentation of all financial instruments. The Standard requires more comprehensive disclosures about a company's financial instruments, whether recognized or unrecognized in the financial statements. New disclosure requirements include terms and conditions of financial instruments used by the company, types of risks associated with both recognized and unrecognized financial instruments (price risk, credit risk, liquidity risk, and cash flow risk), fair value information of both recognized and unrecognized financial assets and financial liabilities, and the PLDT Group's financial risk management policies and objectives. The Standard also requires financial instruments to be classified as liabilities or equity in accordance with its substance and not its legal form. We have yet to determine the financial impact of adopting SFAS 32/IAS 32; and

- The Philippine ASC has issued Exposure Draft 56 proposed adoption of IAS 40 Investment Property . We are currently evaluating any effect the proposed adoption of this accounting standard may have on our financial position and results of operations.

## 5. Cash and Cash Equivalents

This account consists of:

	<b>Consolidated</b>		<b>Non-Consolidated</b>	
	<b>March 31, 2004</b>	December 31, 2003	<b>March 31, 2004</b>	December 31, 2003
	<b>(Unaudited)</b>	(Audited)	<b>(Unaudited)</b>	(Audited)
	(in million pesos)			
Cash on hand and in banks	<b>2,046</b>	2,627	<b>732</b>	512
Temporary investments	<b>21,994</b>	16,636	<b>7,296</b>	4,766
	<b>24,040</b>	19,263	<b>8,028</b>	5,278

Cash in banks earns interest at prevailing bank deposit rates. Temporary investments are made for varying periods of up to one month depending on our immediate cash requirements, and earn interest at prevailing short-term deposit rates.

## 6. Receivables

This account consists of receivables from:

	<b>Consolidated</b>		<b>Non-Consolidated</b>	
	<b>March 31, 2004</b> <b>(Unaudited)</b>	December 31, 2003 (Audited)	<b>March 31, 2004</b> <b>(Unaudited)</b>	December 31, 2003 (Audited)
		(in million pesos)		
Customers and carriers	<b>28,478</b>	28,662	<b>22,371</b>	22,603
Others	<b>3,955</b>	2,777	<b>2,122</b>	2,168
	<b>32,433</b>	31,439	<b>24,493</b>	24,771
Less allowance for doubtful accounts	<b>13,093</b>	11,923	<b>9,724</b>	9,031
	<b>19,340</b>	19,516	<b>14,769</b>	15,740

Receivables from carriers represent receivables arising from interconnection agreements with other telecommunications carriers. The aforementioned receivable balances are shown net of related payables to the same telecommunications carriers.

On October 10, 2002, PLDT entered into a Receivables Purchase Deed, or RPD, with a foreign financial institution, or the Purchaser, under which PLDT agreed (1) to sell its receivables from certain eligible foreign carriers for an advance payment of US\$50 million, with a balance of US\$35 million as of March 31, 2004, and (2) to service, administer and collect the receivables on behalf of the Purchaser. Under the RPD, the Purchaser has no recourse to PLDT should an eligible carrier fail or refuse to settle the assigned/purchased receivables, except when PLDT commits a breach on its representations and warranties under the RPD.

Sale of receivables under the RPD amounted to US\$3 million (Php167 million) and US\$3 million (Php165 million) for the three months ended March 31, 2004 and 2003, respectively.

## 7. Inventories and Supplies

This account consists of:

	<b>Consolidated</b>		<b>Non-Consolidated</b>	
	<b>March 31, 2004</b>	December 31, 2003	<b>March 31, 2004</b>	December 31, 2003
	<b>(Unaudited)</b>	(Audited)	<b>(Unaudited)</b>	(Audited)
		(in million pesos)		
Terminal and cellular phone units	<b>1,504</b>	1,265	<b>239</b>	362
Spare parts and supplies	<b>1,376</b>	1,318	<b>1,366</b>	1,308
Others	<b>419</b>	486	<b>24</b>	80
	<b>3,299</b>	3,069	<b>1,629</b>	1,750
Less allowance for inventory obsolescence	<b>772</b>	648	<b>237</b>	237
	<b>2,527</b>	2,421	<b>1,392</b>	1,513

Spare parts and supplies issued to various projects are included as part of property under construction shown under *Note 8 Property, Plant and Equipment*.

**8. Property, Plant and Equipment**

This account consists of:

	<b>Cable and Central wire office facilities</b>	<b>Cellular equipment facilities</b>	<b>Buildings</b>	<b>Vehicles, furniture, and other work equipment</b>	<b>Communications satellites</b>	<b>Information origination/ equipment termination</b>	<b>Land and land improvements</b>	<b>Property under construction</b>	<b>Total</b>	
	(in million pesos)									
<b>Consolidated</b>										
<b>As at December 31, 2003</b>										
<b>Cost (as restated Note 3)</b>	117,992	104,406	63,488	25,544	23,393	10,392	5,733	2,619	14,525	368,092
<b>Accumulated depreciation and amortization</b>	(29,409)	(38,555)	(29,081)	(5,072)	(14,180)	(4,478)	(2,507)	(307)	(76)	(123,667)
<b>Net book value</b>	88,583	65,851	34,407	20,472	9,213	5,914	3,226	2,312	14,449	244,425
<b>Three Months Ended</b>										
<b>March 31, 2004 (Unaudited)</b>										
<b>Opening net book value</b>	88,583	65,851	34,407	20,472	9,213	5,914	3,226	2,312	14,449	244,425
<b>Additions/Transfers</b>	2,573	959	2,077	114	569	68	112	1	(867)	5,600
<b>Disposals/Retirements</b>	(4)			(5)	(9)		(29)			(48)
<b>Accumulated depreciation and amortization</b>	(1,346)	(1,741)	(2,195)	(220)	(726)	(174)	(118)	(11)		(6,531)
<b>Closing net book value</b>	89,806	65,069	34,289	20,361	9,047	5,808	3,191	2,302	13,582	243,434
<b>As at March 31, 2004 (Unaudited)</b>										
<b>Cost</b>	120,501	105,363	65,665	25,648	23,906	9,494	5,492	2,619	13,669	372,335
<b>Accumulated depreciation and amortization</b>	(30,695)	(40,294)	(31,376)	(5,287)	(14,859)	(3,686)	(2,301)	(317)	(87)	(98,560)

amortization									(128,90)
net book value 89,806	65,069	34,289	20,361	9,047	5,808	3,191	2,302	13,582	243,4

**Non-Consolidated****at December 31, 2003**

<b>As restated Note 3)</b>									
Cost	107,046	103,076	23,656	14,606		5,410	2,104	12,872	268,7
Accumulated depreciation and amortization (26,805)	(38,049)		(4,183)	(9,089)		(2,234)	(258)		(80,61
net book value 80,241	65,027		19,473	5,517		3,176	1,846	12,872	188,15

**Three Months Ended****March 31, 2004 (Unaudited)**

Opening net book value	80,241	65,027	19,473	5,517		3,176	1,846	12,872	188,15
Additions/Transfers									
Net disposals/Retirements <sup>(4)</sup>	2,148	979	72	259		112	1	(1,547)	2,02
Accumulated depreciation and amortization (1,103)	(1,699)		(163)	(316)		(127)	(6)		(3,41
Closing net book value	81,282	64,307	19,377	5,453		3,131	1,841	11,325	186,7
<b>at March 31, 2004 (Unaudited)</b>									
Cost	109,175	104,056	23,719	14,832		5,401	2,104	11,325	270,6
Accumulated depreciation and amortization (27,893)	(39,749)		(4,342)	(9,379)		(2,270)	(263)		(83,89
net book value 81,282	64,307		19,377	5,453		3,131	1,841	11,325	186,7

Substantially all our telecommunications equipment is purchased outside the Philippines. A significant source of financing for such purchases are foreign loans requiring repayment in currencies other than Philippine pesos, principally in U.S. dollars (see *Note 12 Long-term Debt*). Interest, using an average capitalization rate of 7%, and net foreign exchange losses capitalized to property, plant and equipment for the three months ended March 31, 2004 and 2003 were as follows:

**Consolidated Non-Consolidated**

	<b>Three Months Ended March</b>			
	<b>31,</b>			
	<b>2004</b>	2003	<b>2004</b>	2003
	(Unaudited)			
	(in million pesos)			
Interest	<b>152</b>	270	<b>128</b>	263
Foreign exchange losses - net	<b>1,380</b>	1,111	<b>1,217</b>	910

As of March 31, 2004 and December 31, 2003, the undepreciated capitalized net foreign exchange losses amounted to Php60,892 million and Php61,028 million, respectively, on a consolidated basis and amounted to Php54,720 million and Php54,661 million, respectively, on a non-consolidated basis.

In June 2003, ACeS Philippines recognized an impairment provision of Php974 million in respect of certain equipment in relation to the business of AIL after having determined certain factors which raised substantial doubt about AIL's ability to continue as a going concern. See *Note 9 Investments* for further discussion.

Certain property, plant and equipment has been restated to include the following amounts for capitalized leases as of March 31, 2004 and December 31, 2003:

	<b>March 31, 2004</b>		December 31, 2003	
	<b>(Unaudited)</b>		(As restated - Note 3)	
	<b>Vehicles, furniture and</b>		<b>Vehicles, furniture and</b>	
	<b>other network</b>		<b>other network</b>	
	<b>equipment</b>		<b>equipment</b>	
	<b>Central office</b>	<b>Central office</b>		<b>Total</b>
	<b>equipment</b>	<b>Total</b>		
		(in million pesos)		
<b><i>Consolidated</i></b>				
Cost	<b>315</b>	<b>574</b>	<b>889</b>	315 574 889
Less accumulated depreciation	<b>238</b>	<b>181</b>	<b>419</b>	227 153 380
	<b>77</b>	<b>393</b>	<b>470</b>	88 421 509
<b><i>Non-Consolidated</i></b>				
Cost	<b>308</b>	<b>308</b>		308 308
Less accumulated depreciation	<b>236</b>	<b>236</b>		226 226
	<b>72</b>	<b>72</b>		82 82

Future minimum payments for capitalized leases are as follows as of March 31, 2004:

<b>Year</b>	<b>Consolidated Non-Consolidated</b>	
	<b>(Unaudited)</b>	
	<b>(in million pesos)</b>	
2004(1)	304	163
2005	351	217
2006	284	217
2007	223	223
Total minimum lease payments	1,162	820
Less amount representing interest	251	228
Present value of net minimum lease payments	911	592
Less current maturities	293	128
Long-term obligations	618	464

(1) April 1, 2004 through December 31, 2004

Under the terms of certain loan agreements and other debt instruments, PLDT may not create, incur, assume or permit or suffer to exist any mortgage, pledge, lien or other encumbrance or security interest over the whole or any part of its assets or revenues or suffer to exist any obligation as lessee for the rental or hire of real or personal property in connection with any sale and leaseback transaction.

## 9. Investments

This account consists of:

<b>Consolidated</b>		<b>Non-Consolidated</b>	
<b>March 31, 2004</b>	December 31,	<b>March 31, 2004</b>	December 31,
<b>(Unaudited)</b>	2003 (Audited)	<b>(Unaudited)</b>	2003

(As restated  
Note 3)

(in million pesos)

## Investments in shares of stock:

## Cost:

Common	<b>5,880</b>	5,817	<b>26,366</b>	26,366
Preferred	<b>9,238</b>	9,238	<b>18,292</b>	18,292
	<b>15,118</b>	15,055	<b>44,658</b>	44,658
Less cost of investment in Piltel	<b>11,691</b>	11,691	<b>11,691</b>	11,691
	<b>3,427</b>	3,364	<b>32,967</b>	32,967
Accumulated equity in net income (losses) of investees and provision for impairment in value of investment at end of the year	<b>(13,466)</b>	(13,445)	<b>5,320</b>	172
Less accumulated equity in net losses and provision for impairment in value of investment in Piltel	<b>11,691</b>	11,691	<b>11,691</b>	11,691
Net accumulated equity in net income (losses) of investees and provision for impairment in value of investment at end of the year (Note 14)	<b>(1,775)</b>	(1,754)	<b>17,011</b>	11,863
Total	<b>1,652</b>	1,610	<b>49,978</b>	44,830

	<b>Consolidated</b>		<b>Non-Consolidated</b>	
	<b>March 31, 2004</b> <b>(Unaudited)</b>	December 31, 2003 (Audited)	<b>March 31, 2004</b> <b>(Unaudited)</b>	December 31, 2003 (As restated Note 3)
	(in million pesos)			
Investments in shares of stock:				
At equity:				
Smart			<b>47,170</b>	42,018
Mabuhay Satellite			<b>1,540</b>	1,508
Subic Telecom			<b>302</b>	348
ePLDT			<b>305</b>	256
Clark Telecom			<b>191</b>	177
Telesat			<b>190</b>	190
SNMI			<b>112</b>	111
Maratel			<b>110</b>	96
BCC			<b>6</b>	74
PLDT Global			<b>3</b>	3
Others	<b>120</b>	53		
	<b>120</b>	53	<b>49,929</b>	44,781
At cost:				
Mabuhay Space Holdings Limited, net of permanent decline in value of investment	<b>815</b>	839		
Stradcom International Holdings, Inc.	<b>629</b>	629		
Others	<b>88</b>	89	<b>49</b>	49
	<b>1,532</b>	1,557	<b>49</b>	49
Total	<b>1,652</b>	1,610	<b>49,978</b>	44,830

The movements in our accumulated equity in net income (losses) of investees can be accounted for as follows:

	<b>Consolidated</b>		<b>Non-Consolidated</b>	
	<b>March 31, 2004</b> <b>(Unaudited)</b>	December 31, 2003 (Audited)	<b>March 31, 2004</b> <b>(Unaudited)</b>	December 31, 2003 (As restated Note 3)
	(in million pesos)			
Beginning balance	<b>(1,754)</b>	(109)	<b>11,863</b>	4,295
Equity in net income (losses) of investees, including goodwill amortization and provision for	<b>(22)</b>	(1,672)	<b>5,023</b>	13,008

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impairment in value of investment for the period				
Dividends received and others		27	<b>125</b>	(5,440)
Net accumulated equity in net income (losses) of investees and impairment in value of investment	<b>(1,776)</b>	(1,754)	<b>17,011</b>	11,863

***Investment in ePLDT***

ePLDT was incorporated to serve as the principal corporate vehicle for PLDT's information and communications technology initiatives and ventures. As of March 31, 2004, ePLDT held interests in a number of businesses, which include:

- a. Internet Data Center under the brand name *Vitro*;
- b. 100% investment in Vocativ Systems Inc., a 722-seat call center facility that commenced full commercial operations in April 2002 exclusively for clients of a global provider of customer relationship management services;
- c. 100% investment in Parlance Systems, Inc., a 522-seat call center facility that commenced full commercial operations in June 2002 exclusively for one of the largest direct-to-home satellite service providers in the United States for customer support and billing requirements;
- d. 100% owned subsidiary, mySecureSign, Inc., a principal affiliate of VeriSign, Inc., which is the largest certification authority and issuer of digital certificates worldwide;
- e. 100% owned subsidiary, iPlus Intelligent Network, Inc., which provides IT helpdesk/contact center solutions and terminals for credit, debit and cash card transaction;
- f. 100% owned subsidiary, Sidera Technologies, Inc., which engages in the business of designing and managing reloadable chip-based cards. In March 2003, ePLDT had written off its investment, advances and related assets in Sidera Technologies, Inc. totaling Php213 million;
- g. 99.6% investment in Infocom Technologies Inc., an internet service provider;
- h. 50% investment in ePDS, Inc., a bills printing company, which provides laser printing and enveloping services for statements, bills and invoices, and other value-added services to companies in the Philippines. ePDS, Inc. has an initial paid-up capital of Php11 million. ePDS was incorporated on June 30, 2003, through a joint venture agreement among ePLDT, DataPost Pte Ltd., or DataPost, and a subsidiary of Singapore Post and G3 Worldwide ASPAC, or Spring, the largest international mail services provider. Datapost and Spring owns 30% and 20%, respectively, of the remaining equity interest in ePDS;

- i. 52.09% investment in Digital Paradise, Inc., an internet café business which assumed the assets and brand of *Netopia*. ePLDT's 40% convertible debt in Netopia Computer Technologies, Inc. in 2002 was assigned to Digital Paradise, Inc., in exchange for a 41% equity interest in Digital Paradise, Inc. in 2003;
- j. 22.5% interest in convertible securities of Stradcom International Holdings, Inc., the parent company of Stradcom Corporation which has an existing concession agreement with the Philippine government for the modernization of the Philippine Land Transportation Office, including the computerization of driver's license issuance, vehicle registration and traffic adjudication systems;
- k. 20.5% equity interest in the Philippine e-procurement joint venture, BayanTrade Dotcom, Inc.; and
- l. 20% equity interest in Airborne Access Corporation, a pioneering wireless internet service provider, catering primarily to mobile professionals by delivering wireless internet access to its subscribers through more than 44 wireless access points throughout Metro Manila. Airborne Access Corporation has an initial paid-up capital of Php3 million.

On June 30, 2003, ePLDT sold its 51% interest in Contact World, Inc., a call center facility accommodating 200 seats and assigned its receivables from the same to Service Zone, Inc., a U.S. based call center operator, for a total consideration of US\$700,000. Salmat Pty Limited of Australia was our previous joint venture partner in Contact World, a company engaged in the call center business.

On September 10, 2003, ePLDT sold its 45% equity interest in Mind Stream, Inc. to Exceed Learning Institute, Inc. for a total consideration of Php11 million worth of training credits. Mind Stream, Inc. is an information technology or IT learning center under license with the National Institute of Information Technology of India for IT courseware.

### ***Investment in BCC***

In 2002 and 2003, PLDT entered into a separate Deed of Assignment of Subscription with Smart and Fort Bonifacio Development Corporation, or FBDC, where Smart and FBDC assigned, transferred and conveyed in favor of PLDT their total subscription of 750,000 common shares and 750,000 preferred shares of BCC and all their interest and rights therein for a total consideration of Php93 million. The assignments include subscription payable aggregating Php68 million. The shares represent 75% of the subscribed capital stock of BCC.

BCC was incorporated primarily to own, construct, establish, maintain, lease and otherwise operate, to the extent allowed by law, communication infrastructure and to provide related services, including but not limited to, value-added services, within the Fort Bonifacio Global City and Villamor Air Base.

### ***Investment in Piltel***

Piltel experienced significant financial difficulties arising from several factors affecting its business. In 1999, it imposed a moratorium on payment of its outstanding indebtedness and began negotiations for the restructuring of its indebtedness to financial creditors. On June 4, 2001, Piltel completed the restructuring of approximately Php41 billion of indebtedness and other claims, representing approximately 98% of its total liabilities as of that date, including its contingent liability to Marubeni Corporation, or Marubeni, arising out of a Build-Transfer Agreement between Piltel and Marubeni.

Under the terms of the debt restructuring, 50% of Piltel's debt was cancelled in exchange for Piltel convertible preferred shares which were mandatorily exchanged for PLDT convertible preferred shares, and the balance was restructured into 10-year and 15-year loans secured by substantially all of the present and future assets of Piltel. See *Note 14 Shareholders' Equity* for the terms of the PLDT convertible preferred shares.

In 2003, holders of Piltel's convertible bonds and bank debt with aggregate amounts of US\$1 million (including accretion costs up to June 4, 2001) and US\$6 million, respectively, agreed to participate in the debt restructuring plan. Consequently, 50% of the redemption amounts were released in exchange for: (1) 92,475 Piltel's series K, class I convertible preferred shares which were then exchanged for 18,495 PLDT's series VI convertible preferred shares, in respect of the convertible bonds; and (2) 430,400 Piltel's series K, class I convertible preferred shares which were then exchanged for 86,080 PLDT's series VI convertible preferred shares, in respect of the bank debt. The remaining 50% of the redemption amounts were exchanged for a participation in the Convertible Notes Facility and U.S. Dollar Facility for the holders of Piltel's convertible bonds and bank debt, respectively.

Piltel is not in compliance with the terms of convertible bonds with principal amount of US\$0.7 million (approximately US\$0.9 million redemption price at the option of holder).

Summarized below are the principal terms of the restructured debt of Piltel:

	<b>10-Year Loans</b>	<b>15-Year Loans</b>	<b>Term Notes Facility</b>	<b>Convertible Notes</b>
Final maturity	10 years from Effective Date	15 years from Effective Date	15 years plus 10 days from Effective Date	15 years from Effective Date
Amortization per annum	Years 1 and 2 0.00%	Years 1 and 2 0.00%	Years 1 and 2 0.00%	Years 1 and 2 0.00%
	Years 3 to 9 0.10%	Years 3 and 4 0.10%	Years 3 to 14 0.10%	Years 3 and 4 0.10%
	Year 10 99.30%	Year 5 2.00%	Year 15 98.80%	Year 5 1.05%
		Years 6 to 14 10.00%		Years 6 to 9 5.05%
		Year 15 7.80%		Year 10 54.65%
				Years 11 to 14 5.00%
				Year 15 3.90%
Interest rate	<p><b>Peso facility</b> Philippine 91-day treasury bill rate (T-Bill Rate) or the average of the 91-day T-Bill Rate and the 90-day Philippine inter-bank offered rate (PHIBOR), if 90-day PHIBOR is different from the T-Bill Rate by more than 2.50%, plus 1.00% p.a.</p> <p><b>U.S. dollar facilities</b> London interbank offered rate (LIBOR) for three-month U.S. dollar deposits plus 1.00% p.a.</p> <p><b>Yen facility</b> LIBOR for three-month Yen deposits plus 1.00% p.a.</p>		181-day T-Bill Rate or the average of the 181-day T-Bill Rate and the 6-months PHIBOR, if 6-months PHIBOR is different from the T-Bill Rate by more than 2.50%, plus 1.00% p.a.	LIBOR for six-month U.S. dollar deposits plus 1.00% p.a.
Interest payment dates	Quarterly in arrears		Semi-annually	

Total long-term debt of Piltel amounted to Php23,906 million and Php23,475 million as of March 31, 2004 and December 31, 2003, respectively, with maturities of up to June 14, 2016, which consist of the following:

	<b>March 31, 2004</b>		December 31, 2003	
	<b>(Unaudited)</b>		<b>(Audited)</b>	
	<b>(in millions)</b>			
<b>Restructured debt</b>				
Philippine Pesos				
10 year Tranche B		<b>Php2,166</b>		Php2,166
15 year Tranche C		<b>2,166</b>		2,166
15 year Term Notes Facility		<b>293</b>		293
		<b>4,625</b>		4,625
U.S. Dollars				
10 year Tranche B	<b>US\$35</b>	<b>1,954</b>	US\$35	1,932
15 year Tranche C	<b>35</b>	<b>1,954</b>	35	1,932
15 year Conversion Notes Facility	<b>122</b>	<b>6,844</b>	122	6,768
	<b>US\$192</b>	<b>10,752</b>	US\$192	10,632
Japanese Yen				
10 year Tranche B	<b>JPY7,822</b>	<b>4,217</b>	JPY7,822	4,062
15 year Tranche C	<b>7,822</b>	<b>4,217</b>	7,822	4,062
	<b>JPY15,644</b>	<b>8,434</b>	JPY15,644	8,124
Total		<b>23,811</b>		23,381
<b>Unrestructured debt</b>				
U.S. Dollars				
Convertible bonds	<b>US\$1</b>	<b>52</b>	US\$1	51
<b>Liabilities under capital lease</b>		<b>43</b>		43
		<b>Php23,906</b>		Php23,475

As of March 31, 2004, approximately 99.6% of Piltel's debts have been restructured except for convertible bonds with a principal amount of US\$1 million.

Piltel may not be able to restructure or otherwise pay the claims relating to its unstructured debt. However, default on and acceleration of Piltel's unstructured indebtedness do not create a cross-default under Piltel's restructured indebtedness or any indebtedness of PLDT.

If Piltel's non-participating creditors take forceful measures to enforce their claims, it is possible that Piltel would be required to submit itself to a court-supervised rehabilitation proceeding or an involuntary insolvency proceeding seeking liquidation. All of Piltel's creditors that participated in the debt restructuring agreed in connection with the debt restructuring that they would submit Piltel to a rehabilitation proceeding in those circumstances and petition for the adoption of a plan of rehabilitation that includes the financial terms of the debt restructuring plan. However, the laws and procedures governing a rehabilitation proceeding in the Philippine courts remain untested in significant respects. It cannot be assured that a rehabilitation plan which incorporates the financial terms of the debt restructuring would be adopted promptly or at all. Even if such a rehabilitation plan were adopted, it cannot be assured that Piltel would prove to be viable thereafter.

As part of the settlement of fees in connection with the debt restructuring, 208 million common shares of Piltel held by PLDT were transferred to Piltel's financial advisors in 2001 reducing PLDT's ownership in Piltel's outstanding common shares to less than 51%. Effective June 27, 2001, Piltel ceased to be treated as a consolidated subsidiary as a result of the reduction of PLDT's equity interest in Piltel's common shares from 57.6% to 45.3%. PLDT accounted for its investment in Piltel using the equity method from June 27, 2001 to December 31, 2001. At the end of 2001, the balance of PLDT's investments in Piltel amounted to Php948 million representing PLDT's equity in net assets of Piltel as of that date.

Until all amounts owed to participating creditors have been paid or discharged, PLDT will not be permitted to demand or receive any payment, redemption, or distribution in respect of any present and future liability owed by Piltel to PLDT or any affiliate of PLDT, subject to specified exceptions. These liabilities include equity funding to Piltel and other financial indebtedness owed by Piltel to PLDT or any affiliate of PLDT, but exclude payments due in respect of transactions having arm's-length terms and/or in which the pricing is based on market terms. These severe long-term restrictions significantly impair Piltel's ability to transfer funds to PLDT. As of March 31, 2004 and December 31, 2003, Piltel had reported a capital deficiency of Php22,231 million and Php22,239 million, respectively.

The ASC approved the adoption of SFAS 28/IAS 28, Accounting for Investments in Associates, which became effective in the Philippines for financial statements covering periods beginning on or after January 1, 2002. Under SFAS 28/IAS 28, an investment in an associate should be accounted for under the equity method, except when it operates under severe long-term restrictions that significantly impair its ability to transfer funds to the parent company. Such investments should be accounted for at cost in accordance with the original SFAS 10, Summary of Generally Accepted Accounting Principles on Investments. The change in method of accounting for investments in

Piltel from equity method to cost method did not have any effect on our financial statements (see *New Accounting Standards Effective Subsequent to March 31, 2004, IAS 27, Consolidated and Separate Financial Statements* ).

In addition, PLDT is subject to contractual restrictions in the amount of financial support it can provide to Piltel under the Letter of Support. PLDT issued a Letter of Support for the benefit of Piltel and its creditors under which PLDT has agreed to cover any funding shortfalls of Piltel up to a maximum amount of US\$150 million less all amounts paid or committed to be paid to or on behalf of Piltel by PLDT on or after March 23, 2000. Under the Letter of Support, PLDT will provide funding to Piltel in the event that the cash flow from Piltel's operations falls short of amounts required by it to discharge in full its obligations to any creditor of Piltel or any of its operating and financing investees. PLDT is subject to contractual restrictions limiting the amount of financial support it can provide to Piltel up to US\$150 million. The remaining undrawn balance under the Letter of Support was US\$50 million, approximately Php2,825 million as of March 31, 2004 and Php2,793 million as of December 31, 2003, respectively after taking into account PLDT's investments in Piltel as of and subsequent to March 23, 2000.

Piltel wrote down assets aggregating Php13,984 million, Php16,791 million and Php1,438 million in 2001, 2002 and 2003, respectively. With the sustained success of Piltel's and other cellular operators' prepaid GSM service, impairment losses of Php13,984 million in 2001 and Php4,737 million in 2002 were recognized pertaining to Piltel's Advanced Mobile Phone System, or AMPS, and Code Division Multiple Access System, or CDMA networks as the revenues generated from its AMPS/CDMA postpaid and prepaid services could no longer support the cost of operating the network. In addition, impairment losses amounting to Php12,054 million in 2002 and Php1,438 million in 2003 were recorded in respect of its Executive Order, or E.O. 109, assets. Of the E.O. 109 asset impairment in 2002, Php7,742 million was written off on account of the termination of the E.O. 109 limited mobility service in February 2003 as revenues from the E.O. 109 prepaid or limited mobility service, which uses N-AMPS cellular technology, were likewise unfavorably affected by the continued success of Piltel's and other cellular operators' prepaid GSM service. The remaining E.O. 109 asset impairment losses of Php4,311 million and Php1,438 million in 2002 and 2003, respectively, pertained to the E.O. 109 fixed wireline network, which brought down the net book value of these assets to their recoverable values, which recoverable values were estimated using the net present value of future cash flows from the E.O. 109 postpaid service.

In 2002, the level of operation of Piltel indicated that it was unlikely that residual amounts may be realized by PLDT from its investments in Piltel. Piltel had a total negative net worth of Php19,100 million as of December 31, 2002 as a result of continuing losses of Piltel and impairment losses in respect of its AMPS/CDMA and E.O. 109 assets aggregating Php16,791 million in 2002. Accordingly, in 2002, PLDT had written down Php1,519 million, representing the balance of PLDT's investment in Piltel amounting to Php948 million as of December 31, 2001 and Php571 million drawings under the Letter of Support in 2002, and recorded a liability on its balance sheet of approximately Php2,676 million in respect of the undrawn balance of the Letter of Support amounting to US\$50 million as of December 31, 2002. See *Note 25 - Other Matters* for Smart's invitations to the creditors of Piltel to offer to sell their indebtedness to Smart.

### ***Investment of AceS Philippines in AIL***

As of March 31, 2004, AceS Philippines has a 20.2% investment in AIL, a company incorporated under

the laws of the island of Bermuda. AIL owns the Garuda I satellite and the related system control equipment in Batam, Indonesia.

In December 1998, AIL and its 95% owned subsidiary, PT Asia Cellular Satellite, entered into an Amended and Restated Credit Agreement, or Amended Agreement, to amend the original Credit Agreement entered into by PT Asia Cellular Satellite and its bank creditors in 1997. Under the Amended Agreement, AIL has, among others, assigned to the banks as collateral all of its tangible properties, including the Garuda Satellite, the system control facilities and system control equipment. On September 30, 2002, PT Asia Cellular Satellite, AIL, as guarantor, P.T. Bank International Indonesia, as security agent, and various banks signed a Rescheduling Agreement, which amended the terms of the Amended and Restated Credit Agreement dated December 29, 1998 moving the principal repayment dates to agreed periods with the final maturity date on January 31, 2012. See *Note 15 Related Party Transactions*.

In 2003, AIL has incurred recurring significant operating losses, negative operating cash flows, and significant levels of debt. The financial condition of AIL was partly due to the National Service Providers' inability to generate the amount of revenues originally expected as the growth in subscriber numbers has been significantly lower than budgeted. These factors raise substantial doubt about AIL's ability to continue as a going concern. On this basis, we recognized an impairment provision in respect of our investment in AIL amounting to Php1,614 million and certain equipment of AceS Philippines in relation to the business of AIL amounting to Php974 million (see *Note 8 Property, Plant and Equipment*).

***Investment of Mabuhay Satellite in Mabuhay Space Holdings Limited, or MSHL***

In 1996, Mabuhay Satellite entered into a Joint Venture Agreement, or JVA, with Space Systems/Loral Inc., or SS/L, to form MSHL, for the purpose of providing high-power Ku-Band satellite transmission services using the payload which was added by SS/L aboard Agila II. Under the terms of the JVA, SS/L is required to convey title to the Additional Payload to MSHL in consideration for SS/L's 35% equity interest in MSHL and Mabuhay Satellite is required to pay SS/L US\$19 million for a 65% equity interest in MSHL.

In 2000, SS/L filed a Notice of Default against Mabuhay Satellite arising from the latter's failure to amicably resolve its unpaid obligation to SS/L under the JVA. In 2002, the Arbitration panel handed down its decision and provided for payment by Mabuhay Satellite to SS/L of the principal and interest. On June 30, 2003, Mabuhay Satellite and SS/L concluded a US\$15 million settlement agreement under which Mabuhay Satellite leased two transponders on a life-term basis to SS/L and had offset the lease charges due from SS/L and its receivables from Loral Skynet Network Services, Inc. (formerly Loral Cyberstar, Inc.), among others, for a full and final settlement of the arbitration decision. The agreement was subsequently approved by Mabuhay's creditors in March 2004.

In accordance with the settlement agreement, Mabuhay Satellite and SS/L shall proceed to dissolve the joint venture under a separate agreement, for which each of the parties shall receive title over such number of transponders owned by the joint venture in proportion to their respective interests. Given the temporary nature of the joint venture, Mabuhay Satellite accounts for its investment in MSHL under the cost method.

***Investments in Debt Securities of Unilink Communications Corporation, or Unilink***

PLDT's total investments in convertible notes of Unilink amounted to Php2,052 million as of December 31, 2002. In June 2003, PLDT contributed to the PLDT Beneficial Trust Fund, or BTF, its investment in convertible notes of Unilink.

These notes are convertible into common shares of Unilink or The Philippine Home Cable Holdings, Inc., or Home Cable, at the option of the holder, when the law limiting the ownership of cable television systems to Philippine citizens or corporations, which are 100% owned by Philippine citizens is eventually changed. Unilink is a Philippine corporation owning all the outstanding common shares of Home Cable, which is also a Philippine corporation licensed to own, maintain and operate a cable television system in the Philippines.

All of Unilink's shares in Home Cable have been pledged to a group of lenders as security for a loan of Home Cable. On April 10, 2002, the loan agent, at the request of the lenders, delivered a notice to Home Cable declaring an event of default and accelerating the loan. Consequently, the lenders are entitled to foreclose on or sell the collateral granted as security for the loan, including Unilink's share in Home Cable. In the event that Home Cable's lenders were to foreclose on Unilink's Home Cable shares, the lenders would be entitled to the proceeds from the sale thereof or, if such shares were not sold, to the shares, and Unilink would be subrogated to the lenders' claims against Home Cable. On October 17, 2003, Home Cable signed a Memorandum of Agreement with its key creditors providing the framework and indicative terms and conditions for the restructuring of its debt obligations.

## **10. Notes Payable**

On April 28, 2003 and May 14, 2003, PLDT issued, at a discount, Php1,600 million and Php400 million One-Year Peso Notes, respectively, under its Php2 billion Peso Notes program registered with the Philippine Securities and Exchange Commission. Net proceeds of the issue totaled Php1,803 million. The Php1,600 million One-Year Peso Note matured on April 22, 2004 and the Php400 million One-Year Peso Note will mature on May 11, 2004.

As of March 31, 2004, Vocativ, a wholly-owned call center of ePLDT, had an outstanding Php150 million short-term bank loan facility. It is anticipated that this short-term facility would be repaid from the proceeds of a prospective Php150 million 5-year term loan being arranged by the same lender for Vocativ.

## **11. Accrued Expenses and Other Current Liabilities**

This account consists of:

	<b>Consolidated</b>	December 31,	<b>Non-Consolidated</b>	December 31,
	<b>March 31, 2004</b>	2003	<b>March 31, 2004</b>	2003
	<b>(Unaudited)</b>	(As restated Note 3)	<b>(Unaudited)</b>	(As restated Note 3)
	(in million pesos)			
Accrued utilities and other expenses (Note 3)	<b>3,457</b>	3,801	<b>1,315</b>	1,438
Accrued interest on various loans (Notes 10 and 12)	<b>2,845</b>	2,302	<b>2,533</b>	2,012
Unearned revenues on sale of prepaid cards	<b>2,226</b>	1,712	<b>475</b>	439
Accrual for payment for unused sick leave and other employee benefits	<b>1,687</b>	2,628	<b>873</b>	653
Accrued taxes and other expenses	<b>739</b>	1,314	<b>210</b>	617
Current portion of provision for onerous contract and assessments (Note 21)	<b>523</b>	394	<b>523</b>	394
Others	<b>1,609</b>	1,425	<b>876</b>	404
	<b>13,086</b>	13,576	<b>6,805</b>	5,957

**12. Long-term Debt**

This account consists of outstanding indebtedness of the following:

	Consolidated <b>March 31, 2004 (Unaudited)</b>	December 31, 2003 (Audited)
	(in million pesos)	
PLDT	<b>131,020</b>	132,242
Smart	<b>19,213</b>	20,586
Mabuhay Satellite	<b>4,434</b>	4,722
ePLDT	<b>140</b>	105
Maratel	<b>21</b>	26
	<b>154,828</b>	157,681
Less current portion	<b>25,701</b>	23,742
	<b>129,127</b>	133,939

After giving effect to the anticipated application of existing refinancing facilities, the scheduled maturities of our outstanding long-term debt as of March 31, 2004 are as follows:

<b>Year</b>	<b>Consolidated Non-Consolidated</b>	
	(Unaudited)	
	(in million pesos)	
2004(1)	19,535	13,519
2005	30,579	22,524
2006	28,957	21,877
2007	28,263	25,611
2008	4,640	4,635
2009 and onwards	42,854	42,854

(1) April 1, 2004 through December 31, 2004

**PLDT**

PLDT's aggregate outstanding indebtedness is broken down as follows:

Description	March 31, 2004 (Unaudited)		December 31, 2003 (Audited)	
	(in millions)			
<b>U.S. Dollars</b>				
Export Credit Agencies-Supported Loans				
Kreditanstalt für Wiederaufbau	<b>US\$390</b>	<b>Php21,944</b>	US\$398	Php22,099
JBIC/Co-financing Banks	57	3,211	65	3,644
Others	127	7,143	136	7,569
	<b>574</b>	<b>32,298</b>	599	33,312
Fixed Rate Notes	1,413	75,780	1,414	75,420
Term Loans	151	8,484	167	9,290
	<b>US\$2,138</b>	<b>116,562</b>	US\$2,180	118,022
<b>Japanese Yen</b>				
Term Loans	<b>JP¥10,914</b>	<b>5,884</b>	JP¥10,914	5,668
JBIC OIL	9,760	5,261	9,760	5,068
	<b>JP¥20,674</b>	<b>11,145</b>	JP¥20,674	10,736
<b>Philippine Pesos</b>				
Peso Fixed Rate Corporate Notes		<b>2,180</b>		2,180
Term Loans		<b>1,133</b>		1,304
		<b>3,313</b>		3,484
		<b>131,020</b>		132,242
Less current portion		<b>17,758</b>		15,850
		<b>Php113,262</b>		Php116,392

The effective average interest rates applicable to the above indebtedness are as follows:

	March 31, 2004 (Unaudited)	December 31, 2003 (Audited)
Dollar-denominated loans	8.2%	8.1%
Yen-denominated loans	3.3%	2.2%
Peso-denominated loans	14.1%	13.7%

*Export Credit Agencies-Supported Loans*

In order to obtain imported components for our network infrastructure in connection with our expansion and service improvement programs, we have obtained loans extended and/or guaranteed by various export credit agencies. These financings account for a significant portion of PLDT's indebtedness.

Kreditanstalt für Wiederaufbau, or KfW, a German state-owned development bank, is our largest single creditor. As of March 31, 2004, we owed US\$390 million aggregate principal amount of debt to KfW, as follows:

- US\$290 million provided under various export credit agency-backed facilities, of which US\$195 million was in connection with our expansion and service improvement programs and US\$95 million in connection with a refinancing facility; and

- US\$100 million provided for the 15% downpayment portion and credit facilities without guarantee/insurance cover from the export credit agencies, of which US\$24 million was in connection with a refinancing facility.

On January 25, 2002, PLDT signed two loan agreements with KfW, which provided PLDT with a US\$149 million facility to refinance in part the repayment installments under its existing loans from KfW due from January 2002 to December 2004. The facility is a nine-year loan, inclusive of a three-year disbursement period and a two-year grace period during which no principal is payable. It partly enjoys the guarantee of HERMES, the export credit agency of the Federal Republic of Germany. Disbursements under this facility, which are made as the KfW loans to be repaid fall due, are currently available. We have drawn US\$119 million (Php6,690 million) under this facility as of March 31, 2004.

After giving effect to the refinancing of facilities, US\$30 million of our KfW loans will mature in 2004, US\$82 million in 2005, US\$57 million in 2006, US\$78 million in 2007 and US\$143 million in 2008 and onwards. Principal amortization on these loans is generally payable in equal semi-annual installments.

PLDT has also obtained loans extended and/or guaranteed by other export credit agencies, including Japan Bank for International Cooperation, or JBIC, (formerly the Export-Import Bank of Japan), the Export-Import Bank of the United States, and the respective export credit agencies of France, Italy, Israel, Sweden, Denmark, Canada, Australia, the United Kingdom and Singapore, in the aggregate outstanding principal amount of US\$184 million and US\$201 million as of March 31, 2004 and December 31, 2003, respectively. Of these loans, US\$45 million will mature in 2004, US\$52 million in 2005, US\$42 million in 2006, US\$32 million in 2007 and US\$13 million in 2008 or later.

*Fixed Rate Notes*

PLDT has eight series of non-amortizing fixed rate notes outstanding as of March 31, 2004, as follows:

<u>Principal Amount</u>	<u>Issue Date</u>	<u>Interest Rate</u>	<u>Maturity</u>
US\$76,257,000	June 2, 1994	10.625%	June 2, 2004
US\$138,210,000	July 31, 1995	9.875%	August 1, 2005
US\$175,000,000	June 28, 1996	9.250%	June 30, 2006
US\$200,000,000	March 6, 1997	7.850%	March 6, 2007
US\$100,000,000	May 2, 2002	10.625%	May 15, 2007
US\$175,000,000	April 13, 1999	10.500%	April 15, 2009
US\$250,000,000	May 2, 2002	11.375%	May 15, 2012

US\$300,000,000    March 6, 1997 8.350%    March 6, 2017

*Term Loans*

*Local Exchange Transfer Loans*

In connection with the transfer to PLDT of Smart's local exchange business, PLDT entered into loan agreements with Nederlandse Financierings-Maatschappij Voor Ontwikkelingslanden N.V., or FMO, of the Netherlands, Exportkreditnämnden, or EKN, of Sweden and Export Credits Guarantee Department, or ECGD, of the United Kingdom for loans in the principal amounts of US\$135 million, US\$36 million and US\$27 million, respectively. These loans were amended in August and September 2001 to increase the maximum total debt to earnings before interest, income tax and depreciation and amortization or EBITDA ratio that PLDT on a non-consolidated basis is permitted to maintain during the terms of the respective loans. Approximately US\$96 million of these loans was outstanding as of March 31, 2004. The FMO loan will mature on September 1, 2007, and the EKN and ECGD loans on December 31, 2007.

*JBIC JP¥9,760 Million Overseas Investment Term Loan*

On July 26, 2002, PLDT signed a loan agreement with Japan Bank for International Cooperation, or JBIC, for a credit facility of JP¥9,760 million under the JBIC's Overseas Investment Loan (OIL) program. The loan, which was drawn on July 31, 2002, will be amortized semi-annually beginning March 21, 2005 and will mature on March 21, 2008.

*Multicurrency Refinancing Facility*

On September 4, 2002, PLDT signed a loan agreement with a syndicate of banks for a US\$145 million syndicated multicurrency term loan facility consisting of Japanese yen and U.S. dollar commitments of JP¥10,914 million and US\$53 million, respectively. This facility was split into two tranches. Tranche A was drawn on June 18, 2003 in the amount of JP¥7,723 million and US\$34 million to refinance a portion of the Japanese yen syndicated term loan which matured on the same date. Tranche B was drawn on December 22, 2003 in the amount of JP¥3,191 million and US\$19 million to refinance a portion of US\$52 million principal amount outstanding under the U.S. dollar term loan which matured on the same date. The new syndicated facility will be amortized semi-annually beginning June 2004 and will mature in December 2006.

*US\$12 Million Term Loan Facility*

On May 29, 2003, PLDT obtained a US\$12 million term loan facility from DEG-Deutsche Investitions und Entwicklungsgesellschaft mbH, of which US\$4 million (Php225 million) was drawn and remained outstanding as of March 31, 2004. This loan will mature in December 2009 and is payable in semi-annual installments starting June 15, 2004.

*JP¥5,615 Million Syndicated Term Loan Facility*

On June 11, 2003, PLDT signed a JP¥5,615 million syndicated term loan facility supported by Nippon Export and Investment Insurance of Japan, of which JP¥960 million was drawn on April 5, 2004.

*JBIC 4 Program of the Development Bank of the Philippines*

In connection with the Asia Pacific Cable Network 2 project, PLDT entered into a loan agreement with Citibank, N.A., as facility agent, and a syndicate of banks in the aggregate principal amount of Php1,700 million, of which about Php1,133 million was outstanding as of March 31, 2004. The loan, which is funded under the JBIC Facility for Private Sector Development of the Development Bank of the Philippines, will mature on October 26, 2005 and is payable in quarterly installments starting April 2002 as set forth below:

<u>Quarterly Payment Number</u>	<u>Percentage of Principal Payable on Each Quarterly Payment Date</u>
Payments 1 - 7	3.500%
Payments 8 - 11	8.875%
Payments 12 - 15	10.000%

*Php2,770 Million Fixed Rate Corporate Notes*

In connection with PLDT's service improvement and expansion programs, PLDT has entered into two loan agreements, pursuant to each of which PLDT issued fixed rate corporate notes in three tranches. Interest on each tranche is payable semi-annually.

Under the first loan agreement, PLDT borrowed an aggregate amount of Php1,500 million, of which Php230 million matured on November 11, 2002, Php500 million will mature on November 9, 2004, and Php770 million on November 9, 2006.

Under the second loan agreement, PLDT borrowed an aggregate amount of Php1,270 million, of which Php360 million matured on June 9, 2003, Php100 million will mature on June 9, 2005, and Php810 million on June 9, 2010.

*Covenants*

Our debt instruments contain restrictive covenants, including covenants that prohibit us from paying common dividends, and require us to comply with specified financial ratios and other financial tests, calculated in conformity with accounting principles generally accepted in the Philippines, at relevant measurement dates, principally at the end of each quarterly period.

The financial tests under our debt instruments, as amended, include maintaining a positive tangible net worth and compliance with the following ratios:

- interest coverage ratio, calculated on a non-consolidated basis and excluding PLDT's equity share in net earnings or losses of investees, of not less than 180% or 200%;
- total debt to EBITDA on a non-consolidated basis of not more than 5.0:1 from March 2004 to June 2004, not more than 4.5:1 from September 2004 to December 2004 and not more than 4.0:1 from March 2005 and thereafter;

- long-term indebtedness to appraised value of equity/tangible net worth on a non-consolidated basis ranging from not more than 1.1:1 to not more than 3.0:1;
- current ratio on a non-consolidated basis, ranging from not less than 0.9:1 to not less than 1.2:1;
- debt service coverage ratio on a non-consolidated basis of at least 1.1:1; and
- debt to free cash flow ratio on a non-consolidated basis of not more than 5.5:1 from March 31, 2004 to June 30, 2004, not more than 5.0:1 from September 30, 2004 to June 30, 2005, not more than 4.5:1 from September 30, 2005 to June 30, 2006, and not more than 4.0:1 from September 30, 2006 onwards.

In addition, some of PLDT's debt instruments contain covenants requiring PLDT to comply with specified financial tests on a consolidated basis. These include:

- long-term debt to appraised value of equity/tangible net worth of not more than 2.33:1;
- total debt to EBITDA of not more than 4.5:1 in 2004 and not more than 4.0:1 in 2005 and thereafter;
- current ratio of not less than 0.75:1 to 0.9:1; and
- interest coverage ratio of not less than 200%.

For purposes of deriving appraised value of equity/tangible net worth, we determined the revaluation surplus in respect of PLDT's properties. PLDT's properties in service as of December 31, 1997 were reappraised by an independent firm of appraisers to reflect their sound value, as part of NTC's financial reporting requirements, based on the December 29, 1997 exchange rate of Php40.116 to US\$1.00. As of December 31, 1997, the sound value was Php225,966 million and the revaluation surplus was Php82,723 million. This reappraisal was approved by the NTC on January 28, 2000 under NTC Case No. 98-183. As of March 31, 2004 and December 31, 2003, the revaluation surplus on PLDT's 1997 appraised properties still in service, net of a 5% disallowance factor, amounted to Php36,817 million and Php38,441 million, respectively.

The principal factors that can negatively affect our ability to comply with these financial ratios and other financial tests are depreciation of the peso relative to the U.S. dollar, poor operating performance of PLDT and its consolidated subsidiaries, impairment or similar charges in respect of investments or other assets that may be recognized by PLDT and its consolidated subsidiaries and increases in our interest expenses. Interest expense may increase as a result of various factors including issuance of new debt, the refinancing of lower cost indebtedness by higher cost indebtedness, depreciation of the peso, the lowering of PLDT's credit ratings or the credit ratings of the Philippines, increase in reference interest rates, and general market conditions. Since approximately 96% of PLDT's total debt is denominated in foreign currencies, principally in U.S. dollars, many of these financial ratios and other tests are negatively affected by any weakening of the peso. As of March 31, 2004, the peso depreciated by 1% to Php56.216 to US\$1.00, from Php55.586 to US\$1.00 as of December 31, 2003. The peso has been subjected to significant fluctuations. In 2003, the peso depreciated to Php55.075 to US\$1.00 on March 12, 2003 then recovered to a high of Php52.021 to US\$1.00 on May 8, 2003 only to depreciate again to a low of Php55.767 to US\$1.00 on November 27, 2003. In the first quarter of 2004, the peso appreciated to a high of Php55.142 on January 6, 2004 but depreciated to a low of Php56.429 on March 22, 2004.

PLDT's ability to maintain compliance with financial covenant requirements measured on a non-consolidated basis is principally affected by the performance of PLDT's fixed line business. PLDT cannot be assured of the benefit of net revenues and cash flows generated by Smart and PLDT's other investees in assisting in complying with non-consolidated covenants.

We have maintained compliance with all of our financial ratios and covenants as measured under our loan agreements. However, if negative factors adversely affect our financial ratios, we may be unable to maintain compliance with these ratios and covenants or be unable to incur new debt. Under some of our loan agreements, certain of our financial ratios have become more restrictive at the end of the second and fourth quarters of 2003 and at the end of the first quarter of 2004 and will continue to become more restrictive in increments thereafter, which will make it more difficult for PLDT to maintain compliance with this ratio in the future. Inability to comply with our financial ratios and covenants or raise new financing could result in a declaration of default and acceleration of some or all of our indebtedness. The terms of some of our debt instruments have no minimum amount for cross-default.

Under PLDT's loan agreements that require maintenance of an interest coverage ratio of at least 180%, interest coverage ratio is the ratio of (x) our after-tax net income for the 12 months immediately preceding the calculation date after: (a) adding back interest charges, depreciation, amortization and other non-cash charges (including equity share in net earnings or losses of investees but excluding provision for doubtful accounts) and provision for income taxes, and (b) deducting capitalized subscriber acquisition costs, to (y) the estimated aggregate interest charges payable during the 365-day period following the calculation date on all of PLDT's indebtedness outstanding on such calculation date.

Under PLDT's loan agreements that require maintenance of an interest coverage ratio of at least 200%, interest coverage ratio is the ratio of (x) our after-tax net income after adding back reserves for higher plant replacement costs, income taxes, interest charges, depreciation and non-cash charges (including equity share in net earnings or losses of investees and provision for doubtful accounts) during 12 consecutive months within the 15 calendar months immediately preceding the calculation date, to (y) the sum of (a) the estimated aggregate interest charges on all indebtedness, net of interest capitalized to construction, plus (b) dividends on mandatorily redeemable preferred

shares, in each case scheduled to be paid during the 12 months following the calculation date.

Non-consolidated total debt to EBITDA is the ratio of (x) PLDT's total indebtedness (not including amounts payable by PLDT to Piltel under the Letter of Support) to (y) net income for the preceding 12 months, after adding back interest accrued on all indebtedness, depreciation, amortization and other non-cash charges (including equity share in net earnings or losses of investees, but excluding provision for doubtful accounts) and provision for income taxes and deducting any capitalized subscriber acquisition costs.

Non-consolidated long-term indebtedness to appraised value of equity (or under some covenants, to tangible net worth) is the ratio of (x) PLDT's aggregate indebtedness (or portion of such indebtedness) due more than one year following the calculation date and par value of all mandatorily redeemable preferred shares to (y) the sum of the aggregate par value of all of PLDT's outstanding common and convertible preferred shares (other than preferred shares subject to mandatory redemption), paid-in capital in excess of the par value of such share, PLDT's retained earnings, reserve for higher plant replacement costs and revaluation increment arising from independent certified appraisals of PLDT's telephone plant approved by the NTC.

Non-consolidated current ratio is the ratio of (x) non-consolidated current assets to (y) non-consolidated current liabilities, excluding from current liabilities 50% of the portion of long-term indebtedness due within one year of the calculation date.

Debt service coverage ratio is the ratio of (x) PLDT's cash flow from operations after adding back interest charges (to the extent previously deducted) plus (1) dividends received from investees, cash received upon any redemption of redeemable preferred shares issued by Smart, any cash received under PLDT's subscriber investment plan and interest income received less (2) capital expenditures (excluding capitalized interest) and investments in investees for the 12 months immediately preceding the calculation date plus (3) PLDT's closing cash balance of the last day of the calculation date to (y) the sum of the projected interest charges and principal debt repayments (excluding debt to be repaid with a refinancing facility) during the 12 months following the calculation date.

Debt to free cash flow ratio is the ratio of (x) PLDT's debt less PLDT's closing cash balance of the last day of the calculation period to (y) PLDT's cash flow from operations after adding back interest charges (to the extent previously deducted) plus (1) dividends received from investees, cash received upon any redemption of redeemable preferred shares issued by Smart, any cash received under PLDT's subscriber investment plan and interest income received less (2) capital expenditures (excluding capitalized interest) and investments in investees for the 12 months immediately preceding the calculation date.

PLDT's debt instruments contain a number of other negative covenants that, subject to certain exceptions and qualifications, restrict PLDT's ability to take certain actions without lenders' approval, including:

- incurring additional indebtedness;

- prepaying other debt;
- making investments;
- extending loans;
- extending guarantees or assuming the obligations of other persons;
- paying dividends or other distributions or redeeming, repurchasing or otherwise acquiring shares of PLDT's capital stock;
- disposing of all or substantially all of its assets or of assets in excess of specified thresholds of its tangible net worth;
- entering into management contracts providing for the management of its business or operations by a third party;
- creating any lien or security interest;
- permitting set off against amounts owed to PLDT;
- merging or consolidating with any other company;
- entering into transactions with shareholders and affiliates; and
- entering into sale and leaseback transactions.

Under the indenture of PLDT's 10.625% Notes due 2007 and 11.375% Notes due 2012, PLDT is required to comply with a number of additional covenants, including covenants that, subject to certain exceptions, restrict PLDT's ability to (a) incur debt unless its ratio of debt to EBITDA (calculated on a non-consolidated basis based on definitions provided in the same indenture, except under certain circumstances), after giving effect to the incurrence of such debt, would be less than 5.0 to 1 from January 1, 2004 to December 31, 2004 and 4.5 to 1 thereafter and (b) pay dividends, repurchase or redeem its capital stock, make investments and prepay subordinated debt, among other things. Subject to certain exceptions, these covenants also restrict our ability to sell assets and to use the proceeds of these asset sales.

Under the terms of the US\$149 million facility with KfW, PLDT is prohibited from paying any dividends on common shares until after December 31, 2004. In addition, under the terms of PLDT's US\$145 million multicurrency term facility agreement and JPY5,615 million loan agreement, PLDT is restricted from distributing dividends to common shareholders unless (i) no default has occurred which is continuing, and (ii) its debt to free cash flow ratio, after giving effect to the distribution of such dividends and, under certain circumstances, other adjustments to PLDT's closing cash balance, would be less than 4.0 to 1.0. Under other loan agreements, PLDT may not declare or pay dividends on any of its capital stock without the prior written consent of the lenders (i) if PLDT is in default in the payment of any amounts due and payable under such loan agreement or after the occurrence and during the continuance of any other event of default or potential event of default under such agreements, (ii) if after giving effect to such action the current ratio would be less than 1.2 to 1.0 or (iii) in an amount greater than PLDT's net income after taxes during the fiscal year to which such payment or distribution relates.

In case of a change in control of PLDT, PLDT may be required to repurchase or prepay certain indebtedness. Under the terms of the 10.625% Notes due 2007 and 11.375% Notes due 2012, we are required to offer to purchase all outstanding notes due 2007 and notes due 2012 for cash at a price of 101% of their principal amounts plus accrued interest in the event that (a) the aggregate of NTT Communications and First Pacific's direct and indirect voting interest in PLDT's outstanding capital stock having voting rights falls below 35% of such capital stock, (b) any person or, in certain instances, group of persons, which is not controlled directly or indirectly by First Pacific or NTT Communications acquires a direct or indirect voting interest in PLDT's outstanding capital stock having voting rights which equals or exceeds 35% of such capital stock and (c) if a rating agency at such time maintains a rating on either series of notes, the rating agency downgrades its credit rating on the series within 90 days (or more, in certain circumstances) following notice of the occurrence of the events specified in (a) and (b) above.

Under the terms of PLDT's JPY9,760 million loan from JBIC, in the event of any proposed sale or transfer of PLDT's shares that would result in NTT Communications holding less than 14.95% of PLDT's voting stock, we will be required to prepay, immediately upon effectiveness of such sale or transfer, all principal outstanding under the loan, together with accrued interest. However, prepayment will not be required if, following such sale or transfer, (a) NTT Communications continues to have prior approval rights with respect to all matters as to which NTT Communications has approval rights under the stock purchase agreement pursuant to which it acquired its shares in PLDT or (b) JBIC, in its sole discretion, determines that NTT Communications' participation in the expansion of Smart's GSM network capacity to extend PLDT's cellular business in Smart would not be reduced below its level of participation as of the date of the loan agreement.

Under the terms of both PLDT's US\$145 million multicurrency term facility agreement and JPY5,615 million loan agreement, if any lender so requests in writing, PLDT shall prepay in full such lender's participation in the loan within 45 days from notification of the change in control and no later than the date on which PLDT is required to repurchase its 10.625% Notes due 2007 and 11.375% Notes due 2012 ( Bonds ) from bondholders accepting the change in control offer. A change in control is deemed to occur when (a) the aggregate of NTT Communications and First Pacific's direct and indirect voting interest in PLDT's outstanding capital stock having voting rights falls below 35% of such capital stock, (b) any person or, in certain instances, group of persons, which is not controlled directly or indirectly by First Pacific or NTT Communications acquires a direct or indirect voting interest in PLDT's outstanding capital stock having voting rights which equals or exceeds 35% of such capital stock and (c) if a rating agency at such time maintains a rating on the Bonds, the rating agency downgrades its credit rating on the Bonds within 90 days (or more, in certain circumstances) following notice of the occurrence of the events specified in (a) and (b) above.

PLDT's debt instruments contain customary and other default provisions that permit the lender to accelerate amounts due or terminate their commitments to extend additional funds under the debt instruments. These default provisions include:

- cross-defaults and cross-accelerations that permit a lender to declare a default if PLDT is in default under another debt instrument; in some cases, the cross-default provision is triggered upon a payment or other default permitting the acceleration of PLDT's debt, whether or not the defaulted debt is accelerated. In other cases, the cross-default provision requires the defaulted loan to be accelerated. In some debt instruments, the cross-default

provision will be triggered only if the principal amount of the defaulted indebtedness exceeds a threshold amount specified in these debt instruments;

- failure by PLDT to meet certain financial ratio covenants referred to above;
- the occurrence of any material adverse change in circumstances that a lender reasonably believes materially impairs PLDT's ability to perform its obligations under its debt instrument with the lender;
- the revocation, termination or amendment of any of the permits or franchises of PLDT in any manner unacceptable to the lender;
- the abandonment, termination or amendment of the project financed by a loan in a manner unacceptable to the lender;
- the nationalization or sustained discontinuance of all or a substantial portion of PLDT's business; and
- other typical events of default, including the commencement of bankruptcy, insolvency, liquidation or winding up proceedings by PLDT.

**Smart**

Smart's long-term debt consists of:

	<b>March 31, 2004</b> <b>(Unaudited)</b>	December 31, 2003 <b>(Audited)</b>
	(in millions)	
U.S. Dollars	<b>US\$333</b>	US\$361
Philippine Pesos	<b>Php18,746</b>	Php20,053
	<b>19,213</b>	20,586
Less current portion	<b>7,208</b>	7,104
	<b>Php12,005</b>	Php13,482

Smart's bank loan facilities, which are being used to finance its purchases of telecommunications equipment, are availed of through one or more drawdowns.

*US\$224 Million Term Loan Facilities*

The loan facilities for Phases 1 to 4 of the GSM network expansion, under which US\$106 million was outstanding as of March 31, 2004, are repayable in ten equal semi-annual installments with final repayments due in October 2005 and April 2006.

*US\$195 Million Term Loan Facility*

On June 8, 2001, Smart signed its GSM Phase 5A financing of US\$195 million. The US\$195 million loans, US\$104 million of which was outstanding as of March 31, 2004, are payable over five to six years, with final repayments due in September 2006, March 2007 and June 2007.

*Php1 Billion Term Loan Facility*

On June 14, 2001, Smart signed its GSM Phase 5A financing of Php1,000 million term loan. The Php1,000 million facility, of which Php467 million was outstanding as of March 31, 2004, is payable quarterly with final repayment in December 2005.

*US\$6 Million Term Loan Facility*

On September 25, 2001, Smart obtained a US\$6 million term loan facility from Electro Banque S.A., which was later on assigned to Alcatel SVF 1999A-Trust effective December 3, 2002. The loan facility, of which US\$3 million was outstanding as of March 31, 2004, is payable semi-annually, with final repayment due in May 2005.

*US\$11 Million Term Loan Facility*

On October 26, 2001, Smart obtained a US\$11 million term loan facility from Credit Lyonnais S.A., of which the undrawn balance of US\$4 million was canceled upon expiry of the availability period on April 26, 2003. The loan

facility, comprised of three tranches of which US\$5 million was outstanding as of March 31, 2004, is payable semi-annually with final repayments due in January 2007, November 2007 and May 2008.

*US\$100 Million Term Loan Facility*

On December 13, 2001, Smart signed its GSM Phase 5B financing of US\$100 million, of which US\$51 million was outstanding as of March 31, 2004. The loan is payable over five years with final repayment due in September 2006.

*Php300 Million Term Loan Facility*

On January 9, 2002, Smart signed a loan facility in the amount of Php300 million, of which the outstanding balance of Php280 million was prepaid last November 4, 2003.

*US\$7 Million Term Loan Facility*

On April 14, 2002, Smart obtained a US\$7 million term loan facility from Bayerische Hypo-und Vereinsbank Aktiengesellschaft under the 50 million Framework Agreement for the financing of individual export contracts signed in November 2001. The loan, which has an outstanding balance as of March 31, 2004 of US\$5 million, is payable semi-annually with final repayment due in September 2007.

*US\$100 Million Term Loan Facility*

On November 28, 2002, Smart signed a US\$100 million term loan facility supported by Nippon Export and Investment Insurance, of which US\$60 million was drawn last November 28, 2003. The US\$40 million balance was drawn on April 5, 2004. This loan is payable semi-annually over four years, with the first installment due on May 28, 2004 and final repayment due in November 2007.

Facilities under GSM Phases 1 to 4, the Finnish Export Credit plc tranche of GSM Phase 5A facility and GSM Phase 5B facility are covered by guarantees from Finnvera, the Finnish export credit agency, for 95% of political risk and 50% of commercial risk.

Interest on Smart's dollar-denominated loans is either fixed or based on LIBOR plus premium. The Php1,000 million peso loan accrues interest based on the weighted average interest rate, or WAIR, plus Participating Financial Institution, or PFI, premium.

Smart is subject to loan covenants that restrict its ability to pay dividends, redeem preferred shares, make distributions to PLDT or otherwise provide funds to PLDT or any affiliate without the consent of its lenders. Some of these covenants contain an absolute prohibition on paying dividends before December 31, 2002, while others require that a portion of the loan equal to the amount of the dividend be prepaid. After receiving approvals from Finnvera and certain lenders for the payment of dividends to PLDT in an amount not to exceed 40% of Smart's net income in 2001, Smart made its first dividend payment of Php1,540 million to PLDT in December 2002. In June 2003, Smart paid dividends in the amount of Php4,300 million to PLDT representing 70% of Smart's 2002 net income and in November 2003, Smart paid additional dividends in the amount of Php1,866 million to PLDT equivalent to the remaining 30% of its 2002 net income after receiving the necessary approvals from Finnvera and certain lenders. Similar waivers are currently being sought for payment of dividends to PLDT equivalent to 70% of Smart's 2003 net income.

Smart's debt instruments also contain certain restrictive covenants that require Smart to comply with specified financial ratios and other financial tests at semi-annual measurement dates. Smart has maintained compliance with all of the financial covenants. The financial tests under Smart's loan agreements include compliance with a debt to equity ratio of not more than 1.50:1 and a debt service coverage ratio of not less than 1.50:1. The agreements also contain customary and other default provisions that permit the lender to accelerate amounts due under the loans or terminate their commitments to extend additional funds under the loans. These default provisions include:

- Cross-defaults and cross-accelerations that permit a lender to declare a default if Smart is in default under another loan agreement. These cross default provisions are triggered upon a payment or other default permitting the acceleration of Smart debt, whether or not the defaulted debt is accelerated;
- Failure by Smart to comply with certain financial ratio covenants;
- Any reduction in PLDT's ownership of Smart's shares below 51% of the total of each class of Smart's issued shares;
- Any reduction in First Pacific's and Metro Pacific Corporation's collective direct and/or indirect ownership of PLDT's common shares below 17.5% of the total common shares outstanding or 17.5% of the voting power of the total common shares outstanding; and
- The occurrence of any material adverse change in circumstances that the lender reasonably believes materially impairs Smart's ability to perform its obligations under its loan agreements with the lender or that the lender believes materially impairs an applicable guarantor's ability to perform its obligations under an applicable guaranty.

In addition, some of these loan agreements restrict Smart's ability to enter into transactions with affiliates except on arm's-length terms and for valuable consideration.

*Mabuhay Satellite*

Mabuhay Satellite's long-term debt consists of:

	<b>March 31, 2004</b>		December 31,	
	<b>(Unaudited)</b>		2003	
			<b>(Audited)</b>	
	(in millions)			
U.S. Dollars				
Credit Agreement	<b>US\$36</b>	<b>Php2,061</b>	US\$42	Php2,319
Omnibus Agreement	<b>42</b>	<b>2,373</b>	43	2,403
	<b>78</b>	<b>4,434</b>	85	4,722
Less current portion	<b>12</b>	<b>656</b>	13	713
	<b>US\$66</b>	<b>Php3,778</b>	US\$72	Php4,009

*Credit Agreement*

Mabuhay Satellite has an existing Credit Agreement with the Export-Import Bank of the United States, or Ex-Im Bank, to finance a portion of the cost of purchasing the Agila II Satellite. In 2003, Ex-Im Bank approved, in principle, the re-profiling of Mabuhay's US\$42 million debt with them by extending the maturity of the loan by 1 and ½ years to July 15, 2007 and reducing the interest rate by 1%, to 5.6%. The revised repayment terms have been approved by the majority of the local creditor banks.

*Omnibus Agreement*

Mabuhay Satellite also has an existing Omnibus Agreement with a syndicate of local banks, or the Banks, which includes issuance of irrevocable standby Letters of Credit with an aggregate stated value not exceeding US\$36 million (Php2,061 million) in favor of Ex-Im Bank, as security under the Credit Agreement and a term loan to Mabuhay Satellite in the aggregate amount of US\$42 million (Php2,373 million).

As security, Mabuhay Satellite has constituted in favor of the Banks:

- A first mortgage on its leasehold rights under a lease agreement entered into with the Subic Bay Metropolitan Authority, or SBMA, and the components of the satellite system;
- An assignment of its rights under its purchase contract for the satellite system;
- An assignment of its rights under the transponder lease contracts to be entered into with its shareholders and other parties and the revenues therefrom; and
- An assignment of the applicable proceeds of insurance to be taken on the satellite system.

The Credit and Omnibus Agreements impose negative covenants which, among others, restrict material changes in Mabuhay Satellite's nature of business and ownership structure, any lien upon or with respect to any of its assets or to any right to receive income, acquisition of capital stock, declaration and payment of dividends, merger, consolidation and sale with another entity and incurring or guaranteeing additional long-term debt beyond prescribed amounts.

*ePLDT*

*Php150 Million Term Loan Facility*

On March 4, 2002, ePLDT entered into a three-year loan facility with Philippine Bank of Communications amounting to Php150 million with a grace period of one year. The loan facility was fully drawn as of December 31, 2002. The quarterly principal payments of Php15 million started in June 2003 with a balloon payment of Php45 million in March 2005. Interest on this loan is equivalent to 91-day T-bill rate plus 4% per annum payable quarterly in arrears. The loan is secured by ePLDT's investment in an investee with a carrying value of Php629 million as of March 31, 2004 and a deed of assignment of receivables of a subsidiary from a foreign customer. As of March 31, 2004, the outstanding balance of this loan amounted to Php90 million, of which Php45 million will mature in 2004.

The loan agreement imposes negative covenants which, among other things, restrict ePLDT in regard to payment of cash dividends or any other income of any capital distribution to PLDT, voluntary suspension of its entire business operations for a period of 60 consecutive days of dissolution of its legal existence, and creation of any encumbrances on the shares pledged.

*Php100 Million Term Loan Facility*

As of March 15, 2004, ePLDT entered into another three-year term loan facility with Asia United Bank amounting to Php100 million for the payment of its outstanding short-term bank loan facility and for other working capital requirements. Php50 million was drawn from the facility as of March 31, 2004. The loan shall be repaid in nine equal quarterly installments starting March 2005 and will end in March 2007. Interest on the loan is equivalent to 90-day Philippine Interbank Offering Rate plus 3% per annum payable quarterly in arrears. The loan is secured by a Mortgage Trust Indenture Agreement on a parcel of land with a carrying value of Php279 million as of March 31, 2004.

The loan agreement also imposes special covenants which, among other things, restrict ePLDT in regard to voluntary suspension of its entire business operations for a period of 60 consecutive days, dissolution of its legal existence, and creation of any encumbrances on the property pledged.

The loan agreement also requires ePLDT to comply with specified financial ratios and other financial tests at quarterly measurement dates. The financial tests under the agreement include, among others, compliance with a current ratio of not less than 1:1, an interest coverage ratio of not less than 1.5:1, debt to equity ratio of not more than 1.50:1, and a debt service coverage ratio of not less than 1.1:1. The agreement also contains customary and other default provisions that permit the lender to accelerate amounts due under the loan or terminate their commitments to extend additional

funds under the loan. As of March 31, 2004, ePLDT has complied with all of its financial covenants.

*Maratel*

Maratel's long-term debt consists of a Php60 million loan obtained on October 20, 1997 and a Php19 million loan drawn on July 19, 1999. The Php60 million loan carries an interest rate ranging from 11.5% to 11.7% per annum and will mature on October 16, 2005, while the Php19 million loan bears a fixed interest rate of 14.7% per annum and will mature on July 30, 2004. As of March 31, 2004, the outstanding balances of these loans totaled Php22 million, of which Php11 million will mature in 2004.

**13. Deferred Credits and Other Noncurrent Liabilities**

This account consists of:

	<b>Consolidated</b>		<b>Non-Consolidated</b>	
	<b>March 31, 2004</b>	December 31,	<b>March 31, 2004</b>	December 31,
	<b>(Unaudited)</b>	2003	<b>(Unaudited)</b>	2003
		(As restated	(As restated	(As restated
		Note 3)	Note 3)	Note 3)
		(in million pesos)		
Provision for onerous contract and assessments net of current portion (Notes 11 and 21)	<b>3,740</b>	3,632	<b>3,740</b>	3,632
Liability under Letter of Support (Note 9)	<b>2,825</b>	2,793	<b>2,825</b>	2,793
Accrual of capital expenditures under long-term financing (Note 20)	<b>2,618</b>	3,130	<b>2,618</b>	3,130
Customers deposits	<b>2,207</b>	2,194	<b>1,929</b>	1,927
Advance payment under a receivables purchase facility (Note 6)	<b>1,937</b>	2,058	<b>1,937</b>	2,058
Capital lease liability (Notes 3, 8, and 20)	<b>618</b>	692	<b>464</b>	500
Related party (Note 15)			<b>3,843</b>	
Others	<b>1,050</b>	512	<b>1,039</b>	404
	<b>14,995</b>	15,011	<b>18,395</b>	14,444

**14. Shareholders Equity**

The movement of PLDT's capital account follows:

**Preferred Shares - Php10 par value**



### *Preferred Shares*

The preferred shares are non-voting, except as specifically provided by law, and are preferred as to liquidation.

The series A to EE 10% cumulative convertible preferred shares earn cumulative dividends at an annual rate of 10%. These series of preferred shares are convertible into common share a year after the year of share issuance, at a price equivalent to 10% below the average market price of PLDT's common shares at the PSE over a period of 30 consecutive trading days before the conversion date. The conversion price, however, shall not be less than the conversion price set by the Board of Directors, which as of March 31, 2004, was Php5 per share. At PLDT's option, the series A to EE 10% cumulative convertible preferred shares are redeemable at par value plus accrued dividends five years after the year of issuance.

On January 27, 2004, the Board of Directors designated 1 million serial preferred shares as series EE 10% cumulative convertible preferred shares for issuance throughout 2004.

The series III cumulative convertible preferred shares earns cumulative dividends at an annual rate of US\$3.50 a share payable quarterly, free and clear of Philippine withholding taxes. It is convertible into common shares at the option of the holder at any time, at the conversion price of US\$29.19 per common share (equivalent to a conversion ratio of 1.7129 common shares for each series III convertible preferred share, each series III convertible preferred share being valued for this purpose at its reference amount of US\$50 a share), subject to adjustment in certain events. The series III convertible preferred share is not redeemable. Upon liquidation of PLDT, holders of the series III convertible preferred shares will be entitled to receive liquidating distributions equivalent to Php11 per share, plus accrued and unpaid dividends to the date of distribution, subject to the prior rights of creditors.

The series IV cumulative non-convertible redeemable preferred shares earn cumulative dividends at an annual rate of 13.5% based on the paid-up subscription price. These are redeemable at the option of PLDT at any time one year after subscription and at the actual amount paid for such share, plus accrued dividends.

As of March 31, 2004, PLDT had issued a total of 3 million series V convertible preferred shares, 5 million series VI convertible preferred shares and 4 million series VII convertible preferred shares in exchange for a total of 58 million series K class I convertible preferred shares of Piltel pursuant to the debt restructuring of Piltel. Shares of series V, VI and VII convertible preferred shares are entitled to receive annual dividends of Php18.70 per share, US\$0.397 per share and JP¥40.7189 per share, respectively. Each share of series V, VI and VII PLDT convertible preferred share is convertible at any time at the option of the holder into one PLDT common share. On the date immediately following the seventh anniversary of the issue date of the series V and series VI convertible preferred shares and on the eighth anniversary of the issue date of the series VII convertible preferred shares, the remaining outstanding shares under these series will be mandatorily converted to PLDT common shares, which will

benefit from a put option exercisable for thirty days to sell such PLDT common shares to PLDT for Php1,700 or US\$36.132 or JP¥4,071.89 per share depending on the series. As of March 31, 2004, PLDT would be obligated to pay up to Php4,379 million, US\$169 million and JP¥15,644 million under the put option if all the outstanding convertible preferred shares will be mandatorily converted and all the underlying common shares will be put to PLDT. A total of 676,571 shares of series V and VI convertible preferred shares have been converted to PLDT common shares as of March 31, 2004.

The aggregate value of the put option as of March 31, 2004 was Php22,315 million while the market value of the underlying common shares was Php10,541 million based on the market price of PLDT's common shares of Php950 per share as of March 31, 2004.

The preferred shares, except shares of series V, VI and VII convertible preferred shares, redeemed or converted into common shares shall revert to and form part of the unissued preferred shares, and may be reissued in any other series that the Board of Directors may, from time to time, establish and designate.

The provisions of certain subscription agreements involving preferred shares have an effect on the ability of PLDT to, without written consent, sell certain assets and pay cash dividends unless all dividends for all past quarterly dividend periods have been paid and provision has been made for the currently payable dividends.

On January 27, 2004, the Board of Directors approved the dividend declaration of: (a) Php12.29 million on the outstanding series IV cumulative non-convertible redeemable preferred shares payable on March 15, 2004, to the holders of record on February 17, 2004; and (b) Php1.00 per outstanding series DD 10% cumulative convertible preferred shares payable on February 27, 2004, to the holders of record on February 12, 2004 and series CC 10% cumulative convertible preferred shares payable on March 31, 2004, to the holders of record on February 25, 2004. On February 19, 2004, the Board of Directors approved the dividend declaration of: (a) US\$1.029412 per outstanding series III convertible preferred shares payable on April 15, 2004, to the holders of record on March 17, 2004; (b) Php4.675 per outstanding series V convertible preferred shares payable on April 15, 2004, to the holders of record on March 17, 2004; (c) US\$.09925 per outstanding series VI convertible preferred shares payable on April 15, 2004, to the holders of record on March 17, 2004; and (d) JPY10.179725 per outstanding series VII convertible preferred shares payable on April 15, 2004, to the holders of record on March 17, 2004.

### ***Executive Stock Option Plan***

On April 27, 1999 and December 10, 1999, the Board of Directors and shareholders, respectively, approved the establishment of an Executive Stock Option Plan, or ESOP, and the amendment of the Seventh Article of the Articles of Incorporation of PLDT denying the pre-emptive right of holders of common shares to subscribe for any issue of up to 1,289,745 common shares pursuant to the ESOP. The ESOP covers management executives, which include officers with rank of Vice President up to the President, executives with the rank of Manager up to Assistant Vice President, and advisors/consultants engaged by PLDT. The ESOP seeks to motivate option holders to achieve PLDT's goals,

reward option holders for the creation of shareholder value, align the option holders' interests with those of the shareholders of PLDT and retain the option holders to serve the long-term interests of PLDT. The ESOP is administered by the Executive Compensation Committee of the Board of Directors. About 1.3 million common shares of PLDT have been reserved as underlying shares of options under the ESOP.

Movements in the number of stock option plan outstanding are as follows:

	<b>March 31, 2004 (Unaudited)</b>	December 31, 2003 (Audited)
Beginning balance	<b>900,118</b>	1,226,395
Exercised shares	<b>(17,960)</b>	
Cancelled	<b>(1,260)</b>	(326,277)
Ending balance	<b>880,898</b>	900,118

Since the date of the grant on December 10, 1999 up to December 31, 2003, there were no officers or executives who exercised their options. Instead, there were cancellations of options due to officer resignations and retirements of officers and executives.

As of March 31, 2004, 17,960 shares were exercised by certain officers and executives at an exercise price of Php814 per share.

### ***Retained Earnings***

This account consists of:

	<b>Three Months Ended March 31, 2004 2003 (Unaudited) (in million pesos)</b>	
Appropriated for plant expansion and higher replacement costs	<b>435</b>	435
Unappropriated	<b>43,533</b>	31,396
	<b>43,968</b>	31,831

The most recent dividend declaration made by PLDT in respect of its common shares was in March 2001. PLDT continues to pay dividends in respect of its preferred shares. The current policy of PLDT is to determine its ability to declare and pay dividends, taking into consideration the interests of its shareholders as well as PLDT's working capital, capital expenditure and debt service requirements. Also taken into account are the prohibitions and restrictions under certain of PLDT's debt instruments with respect to the declaration and payment of dividends. The retention of earnings is necessary to meet the funding requirements of our business expansion, service improvement and development programs. The unappropriated retained earnings balance of PLDT as of March 31, 2004 and December 31, 2003 includes accumulated equity in net income of investees of Php17,011 million and Php11,863 million, respectively, which are not available for distribution as dividends until declared by the investees.

## 15. Related Party Transactions

Companies within the PLDT Group are engaged in arm's-length transactions with each other in the ordinary course of business. We believe that the terms of these transactions are comparable with those available to unrelated parties.

### *Transactions with/between Related Parties*

A description of major transactions with/between related parties is as follows:

#### *a. Telecommunications Services Provided within the PLDT Group*

Telecommunications carriers within the PLDT Group (namely, PLDT, Smart, Piltel, Clark Telecom, Subic Telecom, Maratel and PLDT Global) have existing intercompany agreements, such as interconnection agreements with one another under terms similar with those agreed with other telecommunications providers outside the PLDT Group (see *Note 25 - Other Matters*). Each of these carriers recognizes revenues, net of interconnection charges, for calls terminating with the customer of the other carriers.

#### *b. Transponder Lease Agreement between PLDT and Mabuhay Satellite*

On December 28, 1995, PLDT and Mabuhay Satellite entered into a Transponder Lease Agreement, as amended on May 10, 2000, pursuant to which Mabuhay Satellite leases to PLDT C-band transponders on board the Agila II

satellite, in consideration of a basic rent. This agreement has a term of ten years commencing on December 18, 1997, unless earlier terminated in accordance with the terms thereof.

Under an Acknowledgment and Consent Agreement dated January 4, 1996, PLDT acknowledged and consented to Mabuhay Satellite s: (i) transfer and assignment of all amounts payable by PLDT under the Transponder Lease Agreement; and (ii) grant of a continuing security interest of first priority in all of Mabuhay Satellite s rights, title and interest in, to and under the Transponder Lease Agreement, in favor of the collateral agent for the benefit of the lenders who are parties to the Omnibus Credit and Security Agreement dated December 14, 1995.

Total fees under these agreements amounted to Php149 million and Php194 million for the three months ended March 31, 2004 and 2003, respectively. Outstanding obligations of PLDT under these agreements amounted to Php26 million as of December 31, 2003 and no outstanding obligations as of March 31, 2004.

*c. Facilities Management Agreement between PLDT and Piltel*

On July 19, 2001, PLDT entered into a Facilities Management Agreement with Piltel under which PLDT undertakes the management, operation and maintenance of Piltel s regional telecommunication and E.O. 109 network operations and services, including E.O. 109 fixed line build-out installations, public calling offices and payphone facilities and the systems required to support these services.

The agreement covers Piltel s regional telecommunication services in Baguio, Puerto Princesa, Masbate, and Boac and E.O. 109 services in Alabel, Banga, Dapitan, Davao, Digos, Dipolog, General Santos, Kiamba, Koronadal, Pagadian, Polomolok and Surallah in Mindanao.

Under the agreement, PLDT also undertakes the management of the computer system, billing, revenue assurance and inter-carrier settlements reporting of Piltel s regional telecommunication services in Olongapo and Subic.

The monthly management fee payable by Piltel is based on cost, and for cost components where margin is allowed, 15% will be applied. All third party invoices will be passed on to Piltel at cost, including value-added tax.

This agreement is effective for three years from July 2001 to July 2004.

Total management fees under these agreements amounted to Php17 million and Php21 million for the three months ended March 31, 2004 and 2003, respectively. Outstanding receivables of PLDT under these agreements amounted to Php346 million and Php329 million as of March 31, 2004 and December 31, 2003, respectively.

*d. Facilities Management Agreement between Subic Telecom and Piltel*

On September 5, 2001, Piltel and Subic Telecom entered into a Facilities Management Agreement of the regional telephone network, customer operations, network operations and payphones of Piltel in Subic and Olongapo City. The monthly management fee payable by Piltel is based on cost, and for cost components where margin is allowed, 15% will be applied. In addition, Piltel will pay a monthly variable cost per account in the amount of Php44 for repairs and maintenance.

Total management fees under these agreements amounted to Php5 million for the three months ended March 31, 2004 and 2003, respectively. This agreement is effective for three years until September 2004. Outstanding receivables of Subic Telecom under this agreement amounted to Php16 million and Php11 million as of March 31, 2004 and December 31, 2003, respectively.

*e. Agreements between Smart and Piltel*

In connection with the integration of their operations, Smart and Piltel have entered into the following agreements:

- An agreement for the co-location, or sharing, of cellular sites selected at the option of Smart, whereby Piltel is paid a usage fee of Php45,000 per shared site per month, subject to a 10% annual increase. Co-location expenses under this agreement amounted to Php39 million and Php25 million for the three months ended March 31, 2004 and 2003, respectively.

In December 2003, Smart made an advance payment of co-location fees amounting to Php783 million covering the period from January 1, 2004 up to December 31, 2008. The advance payment was based on the rate applicable to 2003 on which the annual escalation rate was applied over the five-year period and discounted at 10%.

- An agreement whereby Smart manages the operation of Piltel's cellular system. This agreement is divided into three sub-agreements as follows:

i. A Facilities Management Agreement under which Smart operates, maintains and manages the physical facilities and technical services of Piltel's existing cellular system. Piltel pays Smart a fixed monthly fee of Php4 million and a variable monthly fee of Php13,735 per site covered by the agreement. Additional fees of Php186,878 per month and Php624 per site per month are payable at the end of each calendar year upon rendition of the services in accordance with the agreement. This agreement was amended in May 2001 to include the management, operation and maintenance of Piltel's prepaid wireless telecommunications network in the E.O. 109 areas in Mindanao including the business and central offices, base stations, and public calling offices of Piltel located in South Cotabato, Saranggani and General Santos, Davao City, Davao del Sur, Zamboanga del Norte, Zamboanga del Sur and Misamis Occidental. In November 2003, the agreement was further amended to eliminate the monthly fixed costs of Php4 million and the additional fees of Php186,878 per month and increase the monthly variable cost to Php27,470 per site and the additional fees to Php1,248 per site per month;

ii. A Customer Service Management Agreement under which Piltel outsources the operation of its customer service and billing functions for its cellular system to Smart for a fixed monthly fee of Php9 million and a variable

cost of Php57 and Php17 per postpaid and prepaid cellular subscriber, respectively. An additional fee of Php399,926 per month and Php1 per postpaid and prepaid subscriber per month is payable at the end of each calendar year upon rendition of the services in accordance with the agreement; and

iii. An Administrative Support and Management Services Agreement under which Smart provides administrative support and services to Piltel including payroll administration and training, finance and financial accounting, audit, legal, purchasing and materials management, public affairs, information technology, rates and tariffs administration, sales and marketing, product development and carrier services for a fixed monthly fee of Php8 million. An additional fee of Php353,764 per month is payable at the end of each calendar year upon rendition of the services in accordance with the agreement.

This agreement was amended in December 2002 to include the provision of sales and distribution services for Piltel's products and services. Piltel pays Smart the residual percentage discount between Piltel's prescribed distributor discount rate and the discount rate that Smart gives to its retailers and wholesalers for the sale of prepaid cards and the residual commission between Piltel's prescribed commission and the commission that Smart extends to its retailers and wholesalers for phonekit and SIMpack sales.

Total management fees under the three sub-agreements totaled Php217 million and Php168 million for the three months ended March 31, 2004 and 2003, respectively. Under these agreements, outstanding receivables of Smart as of March 31, 2004 and December 31, 2003 amounted to Php123 million and Php906 million, respectively.

- A Facilities Service Agreement under which Piltel accesses Smart's existing GSM network and facilities to enable Piltel to offer prepaid cellular service using GSM technology in exchange for approximately 50% of Piltel's revenues, net of interconnection expenses. In December 2003, this agreement was amended to change the basis of computation of the facility service fee from card sales to usage, retroactive to January 1, 2003. Total facility fees under these agreements amounted to Php1,343 million and Php841 million for the three months ended March 31, 2004 and 2003, respectively. Under these agreements, outstanding receivables of Smart amounted to Php1,722 million and Php633 million as of March 31, 2004 and December 31, 2003, respectively.

- A Billing Service Agreement for the printing and delivery of the billing statements of Piltel's LEC subscribers. Under the agreement, Piltel agrees to pay Smart an average of Php4.60 per bill printed and an average of Php5.40 per bill delivered. Total fees under this agreement amounted to Php1 million and Php2 million for the three months ended March 31, 2004 and 2003, respectively.

*f. Air Time Purchase Agreement between PLDT and AIL and Related Agreements*

In March 1997, PLDT entered into a Founder NSP Air Time Purchase Agreement with PT Asia Cellular Satellite, as amended in December 1998, under which PLDT was granted the exclusive right to sell ACeS services in the Philippines. In exchange, the Air Time Purchase Agreement states that PLDT has to purchase from PT Asia Cellular Satellite at least US\$5 million worth of air time annually over ten years commencing on the date of the satellite's commercial operations. The commercial operations date is defined as the earlier of:

- the day on which PT Asia Cellular Satellite places the Garuda I satellite in commercial operation; and
- the date of final acceptance of the Garuda I satellite and associated equipment under the terms of the Spacecraft Contract, dated August 28, 1995, between PT Asia Cellular Satellite and Martin Marietta Overseas Corporation.

However, the commercial operations date may not occur without the consent of PLDT if there is a constructive total loss or partial loss of the satellite under its launch insurance contract and the satellite cannot provide commercial service in the Philippines.

In the event that PT Asia Cellular Satellite's aggregate billing revenues is less than US\$45 million in any given year, the Air Time Purchase Agreement states that PLDT has to make supplemental air time purchase payments not to exceed US\$15 million per year during the ten-year term.

PLDT and the other founder NSPs are endeavoring to amend the Air Time Purchase Agreement due to the occurrence of partial satellite loss, changes in the primary business of ACeS and other events affecting the business.

In March 2003, PLDT, together with the other founder NSPs, entered into a Standstill Agreement with AIL suspending the application and enforcement of the minimum and supplemental air time payments under the original Air Time Purchase Agreement. In lieu of these payments, the parties agreed that AIL shall provide PLDT and the other founder shareholders, with unlimited use of air time for the year 2003 in exchange for a fixed fee in the amount of US\$3.8 million for PLDT. Moreover, PLDT was also obliged to purchase from AIL 13,750 satellite phone units for the year 2003 at US\$395 F.O.B. per unit, subject to quarterly price adjustments. The parties to the Standstill Agreement also agreed to negotiate in good faith and use their best efforts to reach an agreement on a revised Air Time Purchase Agreement before November 15, 2003 that will cover, among other matters, the amended minimum and supplemental air time payment provisions subject to the approval of AIL's creditors.

On February 10, 2004, notwithstanding the ongoing negotiations, AIL advised PLDT of the termination of the Standstill Agreement and the reinstatement of the terms of the original Air Time Purchase Agreement following the lapse of the November 15, 2003 deadline for the negotiation of a revised Air Time Purchase Agreement. See *Note 21 Provisions and Contingencies* for further discussion.

PLDT also entered into a Founder NSP Operating Agreement with PT Asia Cellular Satellite on March 12, 1997, under which PLDT may:

- authorize distributors to resell ACeS services in the Philippines upon prior approval from PT Asia Cellular Satellite; and
- appoint agents to solicit and bill PLDT's or its authorized distributors' subscribers for ACeS services and to sell terminals on behalf of PLDT.

Under an Assignment and Assumption Agreement dated December 29, 1998, PT Asia Cellular Satellite agreed to assign and transfer to AIL all of PT Asia Cellular Satellite's rights under the Founder NSP Air Time Purchase Agreement and Founder NSP Operating Agreement.

Under an Acknowledgment of Assignment of Air Time Purchase Agreement entered into on December 29, 1998, by and among PLDT, P.T. Bank Internasional Indonesia and AIL, PLDT consented to the assignment by AIL of the Founder NSP Air Time Purchase Agreement to P.T. Bank Internasional Indonesia, as security agent, for the benefit of the secured parties under the Security Agreement dated as of December 29, 1998, which was executed in connection with the Amended and Restated Credit Agreement dated December 29, 1998 among PT Asia Cellular Satellite, AIL, P.T. Bank Internasional Indonesia and various other banks.

On September 30, 2002, PT Asia Cellular Satellite, AIL, as guarantor, P.T. Bank International Indonesia, as security agent, and various other banks signed a Rescheduling Agreement, which amended the terms of the Amended and Restated Credit Agreement dated December 29, 1998, moving the principal repayment dates to agreed periods with the final maturity date on January 31, 2012.

*g. Agreements between Smart and ACeS Philippines*

On July 18, 2000, Smart entered into a Service Distribution Agreement with ACeS Philippines under which ACeS Philippines appointed Smart as an authorized service provider of ACeS Global Mobile Personal Communication by Satellite Services, or GMPCS Services, in the Philippines having the task of exerting its best efforts to market and sell access to usage of the said services to prospective subscribers.

An amendment to this Service Distribution Agreement was made on February 16, 2001, whereby Smart shall remit to ACeS Philippines a Facility Usage Fee based on a revenue sharing formula. ACeS Philippines shall in turn pay Smart's charges for the payphone-related services.

Also on February 16, 2001, Smart entered into a Facilities Management Agreement, or FMA, and Administrative Support and Management Services Agreement, or the Service Agreement, with ACeS Philippines. In exchange for its services, Smart shall receive fixed and variable monthly fees from ACeS Philippines. Under the FMA, Smart undertakes the management, maintenance and operation of the ACeS GMPCS Services, which are currently ready and available for actual use or operation. Under the Service Agreement, Smart shall provide certain administrative support and services in certain aspects of ACeS Philippines' business operations such as payroll administration and training, finance, audit, legal, purchasing and materials management, public affairs, information technology, sales and marketing, ACeS Philippines NSP relations, AIL relations and other support services.

Total fees under these agreements, net of ACeS' share amounted to Php20 million and Php16 million for the three months ended March 31, 2004 and 2003, respectively. Smart had no outstanding obligation as of March 31, 2004 and December 31, 2003.

*h. Other Transactions*

Equity investments in subsidiaries and associates are discussed in *Note 9 Investments*.

The following is a summary of related party accounts with subsidiaries eliminated from the consolidated balance sheets as of March 31, 2004 (unaudited) and December 31, 2003 (audited) and from the consolidated statements of income for the three months ended March 31, 2004 and 2003 (unaudited):

	<b>2004</b>	2003
	(in million pesos)	
Balance Sheets		
Receivables net	<b>4,722</b>	8,269
Other noncurrent assets	<b>3,929</b>	86
Accounts payable	<b>1,442</b>	5,060
Accrued expenses and other current liabilities	<b>488</b>	367
Deferred credits and other noncurrent liabilities	<b>6,721</b>	2,928

	<b>2004</b>	2003
	(in million pesos)	
Statements of Income		
Wireless revenues	<b>149</b>	191
Fixed line revenues	<b>202</b>	95
Information and communications technology revenues	<b>29</b>	4
Rent expense	<b>337</b>	290
Maintenance expense and others	<b>62</b>	3
Other income net	<b>19</b>	(3)

The following is a summary of related party accounts with Piltel as of March 31, 2004 (unaudited) and December 31, 2003 (audited) and for the three months ended March 31, 2004 and 2003:

	<b>2004</b>	2003
	(in million pesos)	
Balance Sheets		
Payables net	<b>418</b>	1,214
Statements of Income		
Wireless revenues	<b>986</b>	841
Fixed line revenues	<b>21</b>	38
Miscellaneous income	<b>235</b>	189

#### *Transactions with Major Shareholders, Directors and Officers*

Transactions to which PLDT or its subsidiary was a party, in which a director or key officer or owner of more than 10% of the common shares of PLDT, or any member of the immediate family of a director or key officer or owner of more than 10% of the common shares of PLDT had a direct or indirect material interest as of March 31, 2004 and December 31, 2003 and for the three months ended March 31, 2004 and 2003 are as follows:

*a. Agreements with NTT Communications and/or its Affiliates*

PLDT is a party to the following agreements with NTT Communications and/or its affiliates:

- *Advisory Services Agreement.* On March 24, 2000, PLDT entered into an agreement with NTT Communications, as amended on December 31, 2003, under which NTT Communications provides PLDT with technical, marketing and other consultants for various business areas of PLDT starting April 1, 2000;
- *Domestic Fiber Optic Network Submerged Plant Maintenance Agreement.* On July 4, 2000, PLDT entered into an agreement with NTT World Engineering Marine Corporation, or NTT WEMC, for the submarine cable repair and other allied services for the maintenance of PLDT's domestic fiber-optic network, or DFON, submerged plant for a period of five years up to July 4, 2005. Under the agreement, PLDT shall pay NTT WEMC a fixed annual standing charge of US\$2 million, excluding cost for the use of a remotely operated submersible vehicle at US\$5,000 for every day of use and repair cost computed at US\$19,000 per day of actual repair;
- *Arcstar Licensing Agreement and Arcstar Service Provider Agreement.* On March 24, 2000, PLDT entered into an agreement with NTT Worldwide Telecommunications Corporation under which PLDT markets managed data and other services under NTT Communications' Arcstar brand to its corporate customers in the Philippines. PLDT also entered into a Trade Name and Trademark Agreement with NTT Communications under which PLDT has been given the right to use the tradename Arcstar and its related trademark, logo and symbols, solely for the purpose of PLDT's marketing, promotional and sales activities for the Arcstar services within the Philippines; and
- *Conventional International Telecommunications Services Agreement.* On March 24, 2000, PLDT entered into an agreement with NTT Communications under which PLDT and NTT Communications agreed to cooperative arrangements for conventional international telecommunications services to enhance their respective international businesses.

Total fees under these agreements amounted to Php70 million and Php85 million for the three months ended March 31, 2004 and 2003, respectively. As of March 31, 2004 and December 31, 2003, outstanding obligations of PLDT amounted to Php28 million and Php40 million, respectively.

*b. Agreement between Smart and Asia Link B.V., or ALBV.* Smart has an existing Technical Assistance Agreement with ALBV for the latter to provide technical support services and assistance in the operations and maintenance of CMTS for a period of five years, subject to renewal upon mutual agreement between the parties. The agreement provides for quarterly payments of technical service fees equivalent to 2% of the net revenues of Smart. In January

2003, the agreement was amended, reducing the technical service fees to be paid by Smart to ALBV to 1% of net revenues effective January 1, 2003.

Smart also has an existing Services Agreement with ALBV for a period of 25 years starting January 1, 1999, which shall automatically expire unless renewed by mutual agreement of both parties. Under the agreement, ALBV provides advice and assistance to Smart in sourcing capital equipment and negotiating with international suppliers, arranging international financing and other services therein consistent with and for the furtherance of the objectives of the services.

ALBV is a subsidiary of the First Pacific Group.

Total fees under these agreements amounted to Php107 million and Php67 million for the three months ended March 31, 2004 and 2003, respectively. Outstanding obligations of Smart under these agreements amounted to Php117 million and Php228 million as of March 31, 2004 and December 31, 2003, respectively.

*c. Agreements relating to insurance companies.* Gotuaco del Rosario and Associates, or Gotuaco, acts as broker for certain insurance companies to cover certain properties of the PLDT Group. Insurance premiums are remitted to Gotuaco and the broker's fees are settled between Gotuaco and the insurance companies. In addition, PLDT has signed an insurance policy with Malayan Insurance Co. Inc., or Malayan, wherein premiums are directly paid to Malayan. Total payments to Gotuaco and Malayan covering the twelve-month period ending July 31, 2004 amounted Php321 million. Two directors of PLDT have a direct/indirect interest in or serve as director/officer of Gotuaco and Malayan.

## **16. Employees Benefit Plan**

### ***PLDT***

PLDT has a trustee-managed, non-contributory defined benefit plan, or the Benefit Plan, providing for retirement and death benefits and service terminal pay to substantially all permanent and regular employees. Benefits under the Benefit Plan are based on final salary and length of service.

PLDT's actuarial valuation is done on an annual basis. Based on the latest actuarial valuation dated February 2004, the actuarial present value of accrued liability, net pension cost and average assumptions used in developing the valuation at December 31, 2003:

	(in million pesos)
Actuarial accrued liability	(5,971)
Assets at fair value	3,927
Unfunded actuarial accrued liability	(2,044)
Unrecognized:	
Net transition liability	2,296
Net experience adjustment	1,535
Prepaid pension cost as of December 31, 2003	1,787
Accrual of pension cost	(151)
Contributions	306
Prepaid pension cost as of March 31, 2004	1,942

The weighted average assumptions used to determine pension benefits for 2004 are as follows:

	2003
Discount rate	9%
Rate of increase in compensation	7%
Rate of return on plan assets	9%

Net pension cost was computed as follows:

	<b>Three Months Ended March 31, 2004</b>	2003
	(Unaudited)	
	(in million pesos)	
Normal cost	<b>88</b>	117
Interest cost	<b>8</b>	10
Amortization of:		
Unrecognized net transition liability	<b>38</b>	41
Unrecognized net experience adjustments	<b>17</b>	(4)
	<b>151</b>	164

In addition to PLDT's cash contribution in relation to the manpower reduction program, or MRP, in June 2003, PLDT contributed to the PLDT BTF its investment in convertible notes of Unilink and a real property in Makati City.

### *Smart*

Smart has a trustee-managed, tax-qualified Provident Plan providing for retirement, death or service terminal pay to substantially all permanent and regular employees. Under the Provident Plan, Smart contributes to the provident fund for the credit of each member's Personal Retirement Account, or PRA, a percentage of such member's monthly salary. Net earnings of the Provident Fund are credited every nine months to the PRAs of the members based on their proportionate share in the total value of the Provident Fund as of the end of the preceding period.

In October 2003, Smart's board of directors approved enhancements to the retirement plan. The enhanced retirement plan gives a member the option to contribute to the fund up to a maximum of 10% of his monthly salary. On top of its current contribution, Smart will provide an additional contribution up to 50% of the member's contribution, depending on his tenure in the company.

Any benefit payable under this Plan shall be in lieu of or in compliance with, but not in addition to, the payment of similar benefits Smart is required to pay its employees under existing or future laws, employment contracts or collective bargaining agreements, it being understood that the employee shall be entitled only to the higher of the benefits and not to both.

Contributions by Smart to the Provident Plan charged to operations amounted to Php24 million and Php16 million for the three months ended March 31, 2004 and 2003, respectively.

### **17. Other Expenses - Net**

This account consists of:

**Consolidated Non-Consolidated**

	<b>Three Months Ended March</b>			
	<b>31,</b>			
	<b>2004</b>	<b>2003</b>	<b>2004</b>	<b>2003</b>
	<b>(Unaudited)</b>			
	<b>(in million pesos)</b>			
Manpower reduction cost (Note 16)	<b>105</b>	227	<b>101</b>	227
Hedge cost and foreign exchange/swap gain (losses) net (Notes 12 and 23)	<b>303</b>	232	<b>236</b>	224
Miscellaneous income (expenses) net (Notes 11 and 21)	<b>217</b>	285	<b>231</b>	18
	<b>625</b>	744	<b>568</b>	469

Over the past years, PLDT has been implementing a manpower reduction program, or MRP, in line with its continuing effort to reduce the cost base of the fixed line business. The MRP cost charged to operations in the first quarter of 2004 and 2003 amounted to Php101 million and Php227 million, representing 132 and 299 employees affected by the program, respectively; unrecognized past service costs, which are normally amortized over the estimated remaining working lives of employees, in respect of employees who availed of the manpower reduction program are recognized as loss on settlement.

The decision to implement the MRP was anchored on the challenges being faced by the fixed line business as significant changes in technology, increasing competition, and shifting market preferences to cellular use have reshaped the future of the fixed line business. The MRP was implemented under the New Labor Code and is in compliance with all other relevant labor laws and regulations.

## 18. Income Taxes

The net components of deferred income tax recognized in the balance sheets follow:

	<b>Consolidated</b>		<b>Non-Consolidated</b>	
	<b>March 31, 2004 (Unaudited)</b>	December 31, 2003	<b>March 31, 2004 (Unaudited)</b>	December 31, 2003
	(As restated	Note 3)	(As restated	Note 3)
	<b>(in million pesos)</b>			
Net assets	<b>325</b>	254		
Net liabilities	<b>(5,647)</b>	(5,990)	<b>(5,647)</b>	(5,990)

The components of net deferred tax assets and liabilities are as follows:

	<b>Consolidated</b>	December 31,	<b>Non-Consolidated</b>	December 31,
	<b>March 31, 2004</b>	2003	<b>March 31, 2004</b>	2003
	<b>(Unaudited)</b>	(As restated	<b>(Unaudited)</b>	(As restated
		Note 3)		Note 3)
		(in million pesos)		
Net assets:				
Allowance for doubtful accounts	<b>628</b>	533		
Unearned revenues	<b>550</b>	297		
Allowance for inventory losses	<b>196</b>	161		
Interest charges capitalized, net of amortization	<b>(540)</b>	(621)		
Foreign exchange differential capitalized, net of depreciation	<b>(473)</b>	(35)		
Others	<b>(36)</b>	(81)		
	<b>325</b>	254		
Net liabilities:				
Allowance for doubtful accounts	<b>3,112</b>	2,890	<b>3,112</b>	2,890
Unamortized past service cost	<b>1,166</b>	1,138	<b>1,166</b>	1,138
Provisions for unrealizable assets	<b>451</b>	451	<b>451</b>	451
Accrued business tax and others	<b>262</b>	270	<b>262</b>	270
Unearned revenues	<b>152</b>	140	<b>152</b>	140
Allowance for inventory losses	<b>76</b>	76	<b>76</b>	76
Foreign exchange differential capitalized, net of depreciation	<b>(4,899)</b>	(4,971)	<b>(4,899)</b>	(4,971)
Interest charges capitalized, net of amortization	<b>(4,716)</b>	(4,766)	<b>(4,716)</b>	(4,766)
Taxes and duties capitalized, net of amortization	<b>(630)</b>	(646)	<b>(630)</b>	(646)
Prepaid pension cost	<b>(621)</b>	(572)	<b>(621)</b>	(572)
	<b>(5,647)</b>	(5,990)	<b>(5,647)</b>	(5,990)

The benefit of NOLCO amounting to Php547 million as of March 31, 2004 can be claimed as deductions against taxable income until 2006.

Provision for income tax consists of:

	<b>Consolidated</b>		<b>Non-Consolidated</b>	
	<b>Three Months Ended March</b>			
	<b>31,</b>			
	<b>2004</b>	2003	<b>2004</b>	2003
	<b>(Unaudited)</b>			
	<b>(in million pesos)</b>			
Current	<b>60</b>	333		
Deferred	<b>1,794</b>	671	<b>127</b>	66
	<b>1,854</b>	1,004	<b>127</b>	66

The current provision for income tax-current for the three months ended March 31, 2004 and 2003, on a consolidated basis, mainly represents the subsidiaries' income tax under the regular corporate income tax. The benefit of MCIT as of March 31, 2004 can be claimed as deductions against income tax payable until 2006.

The reconciliation between the provision for income tax at the applicable statutory tax rates and the actual provision for income tax follows:

	<b>Consolidated Non-Consolidated</b>			
	<b>Three Months Ended March</b>			
	<b>31,</b>			
	<b>2004</b>	2003	<b>2004</b>	2003
	(Unaudited)			
	(in million pesos)			
Provision at statutory tax rate	<b>2,269</b>	1,117	<b>1,717</b>	816
Tax effects of:				
Income not subject to tax	<b>(712)</b>	(1,079)	<b>(1)</b>	(1)
Income subject to final tax	<b>(82)</b>	(47)	<b>(27)</b>	(19)
Income subject to lower tax rate	<b>(38)</b>	(30)		
Equity share in net losses (income) of investees	<b>7</b>	1	<b>(1,607)</b>	(734)
Non deductible expenses	<b>410</b>	1,042	<b>45</b>	4
Actual provision for income tax	<b>1,854</b>	1,004	<b>127</b>	66

Mabuhay Satellite and Subic Telecom are registered as Subic Bay Freeport Enterprises while Clark Telecom is registered as a Clark Special Economic Zone Enterprise under R.A. No. 7227, otherwise known as the Bases Conversion and Development Act of 1992, or the Act. As registrants, Mabuhay Satellite, Subic Telecom and Clark Telecom are entitled to all the rights, privileges and benefits established thereunder including tax and duty-free importation of capital equipment and special income tax rate of 5% of gross income, as defined in the Act.

On December 22, 2000, the BOI approved ePLDT's registration as a new IT service firm in the field of services related to its internet data center on a pioneer status. As such, ePLDT enjoys, among other incentives, a six-year income tax holiday from January 2001.

On May 3, 2001, the Board of Investments, or BOI, awarded Smart pioneer status for its GSM expansion projects entitling it to a three-year tax holiday up to May 2004. The tax incentive is availed on the basis of incremental income generated from the said expansion project. In addition, on July 12, 2001, the BOI awarded Smart pioneer status for its payment infrastructure projects entitling it to enjoy a six-year tax holiday. In this case, the tax incentive is availed for the entire taxable income of the project.

Smart's deferred income tax assets and liabilities as of March 31, 2004 and December 31, 2003 have been reduced to the extent that part or all of that deferred tax assets are no longer probable to be utilized.

As of March 31, 2004 and December 31, 2003, tax incentives availed amounted to Php2,152 million and Php4,130 million, respectively.

**19. Earnings Per Common Share**

The following table presents information necessary to calculate the earnings per share:

	<b>Three Months Ended March 31,</b>			
	<b>2004</b>		<b>2003</b>	
	<b>Basic</b>	<b>Diluted</b>	Basic	Diluted
	(Unaudited)			
	(in million pesos)			
Net income	<b>5,240</b>	<b>5,240</b>	2,483	2,483
Less dividends on preferred shares	<b>441</b>	<b>279</b>	426	270
Net income applicable to common shares	<b>4,799</b>	<b>4,961</b>	2,057	2,213
	(In Thousands, Except Per Share Amounts)			
Outstanding common shares, beginning	<b>169,476</b>	<b>169,476</b>	169,361	169,361
Effect of issuance of common shares during the year	<b>8</b>	<b>8</b>	14	14
Common shares equivalent of preferred shares deemed dilutive				
Preferred shares series A to EE		<b>4,929</b>		15,287
Preferred shares series V		<b>2,576</b>		2,576
Preferred shares series VI		<b>4,678</b>		4,605
Preferred shares series VII		<b>3,842</b>		3,842
Weighted average number of common shares, end	<b>169,484</b>	<b>185,509</b>	169,375	195,685
Earnings per common share	<b>Php28.32</b>	<b>Php26.74</b>	Php12.15	Php11.31

Series V, VI and VII convertible preferred shares were deemed dilutive based on a calculation of the required dividends on these preferred shares divided by the number of equivalent common shares assuming such preferred shares are converted into common shares and compared against the basic EPS. Since the amount of dividends on the series V, VI and VII convertible preferred shares over its equivalent number of common shares decreased the basic EPS, these convertible preferred shares were deemed dilutive.

**20. Contractual Obligations and Commercial Commitments**

**Contractual Obligations**

The following table discloses the PLDT Group's contractual obligations outstanding as of March 31, 2004:

	Total	Payments Due by Period			
		2-3		4-5	
		Within 1 year	years	years	After 5 years
		(in million pesos)			
Long-term debt obligations	154,828	25,701	67,535	18,903	42,689
Long-term lease obligations:					
Operating lease	5,391	1,374	2,249	1,029	739
Capital lease	1,162	401	594	167	
Unconditional purchase obligations(1)	12,730	3,986	2,279	2,249	4,216
Other long-term obligations	22,315			13,881	8,434
Total contractual obligations	196,426	31,462	72,657	36,229	56,078

(1) The amounts disclosed in the table above are based on the original Air Time Purchase Agreement with AIL. In 2003, a Standstill Agreement was executed to cover, among other matters, the amended minimum and supplemental air time payment provisions for the year 2003.

For a discussion of our long-term debt obligations, see *Note 12 Long-term Debt*.

**Long-term Operating Lease Obligations**

*Transponder Lease Agreement.* As discussed in *Note 15 Related Party Transactions*, PLDT and Mabuhay Satellite entered into a Transponder Lease Agreement on December 28, 1995 as amended on May 10, 2000. This agreement is for a period of ten years commencing on December 18, 1997, unless earlier terminated in accordance with the terms thereof. The annual basic rent for the transponders was US\$13 million as of March 31, 2004, of which PLDT's aggregate remaining obligation under this agreement was approximately Php2,656 million.

*Domestic Fiber Optic Network Submerged Plant Agreement.* As discussed in *Note 15 Related Party Transactions*, PLDT entered into an agreement with NTT World Engineering Marine Corporation on July 4, 2000, for the submarine

cable repair and other allied services in relation to the maintenance of PLDT's DFON submerged plant for a period of five years up to July 4, 2005. Under the agreement, PLDT shall pay NTT World Engineering Marine Corporation a fixed annual standing charge of US\$2 million excluding cost for the use of a remotely-operated submersible vehicle at US\$5,000 for every day

of use and repair cost computed at US\$19,000 per day of actual repair. As of March 31, 2004, the aggregate remaining obligation under this agreement was approximately Php157 million.

*Digital Passage Service Contracts.* PLDT has existing Digital Passage Service Contracts with foreign telecommunication administrations for several dedicated circuits to various destinations for ten to 25 years expiring at various dates. As of March 31, 2004, the aggregate remaining obligation under these contracts amounted to approximately Php39 million.

*License Agreement with Mobius Management Systems (Australia) Pty Ltd., or Mobius.* PLDT entered into a license agreement with Mobius pursuant to which Mobius has granted PLDT a non-exclusive, non-assignable and non-transferable license for the use of computer software components. Under the agreement, Mobius is also required to provide maintenance services for a period of one year at no additional maintenance charge. PLDT may purchase maintenance services upon expiration of the first year for a fee of 15% of the current published license fee. As of March 31, 2004, the aggregate remaining obligation under this agreement was approximately Php60 million.

*Other Long-term Operating Lease Obligations.* The PLDT Group has various long-term lease contracts for periods ranging from two to ten years covering certain offices, warehouses, cell sites and telecommunication equipment locations. In particular, Smart has lease obligations aggregating Php2,410 million in respect of office and cell site rentals with over 2,000 lessors nationwide.

*Long-term Capital Lease Obligations.*

*Municipal Telephone Projects.* In 1993, PLDT entered into two lease agreements with the Philippine Department of Transportation and Communications, or DOTC, covering telecommunications facilities established under the Municipal Telephone Act. Under these agreements, PLDT was granted the exclusive right to perform telecommunications management services, to expand services, and to promote the use of the DOTC-contracted facilities in certain covered areas for a period of 15 years. Title to the properties shall be transferred to PLDT upon expiration of the lease term. As of March 31, 2004, the aggregate remaining obligation under this agreement was approximately Php820 million. In case of cancellation, PLDT is liable to pay Php100 million under each of the two contracts as liquidated damages.

*Other Long-term Capital Lease Obligations.* The PLDT Group has various long-term lease contracts for a period of three years covering various office equipment. In particular, Smart has capital lease obligations aggregating Php337 million in respect of office equipment.

*Unconditional Purchase Obligations*

*Air Time Purchase Agreement with AIL.* As discussed in *Note 15 Related Party Transactions*, PLDT is a party to a Founder NSP Air Time Purchase Agreement with AIL, which was amended in December 1998, under which PLDT is granted the exclusive right to sell ACeS services in the Philippines. In exchange, the Air Time Purchase Agreement states that PLDT has to purchase from AIL a minimum of US\$5 million worth of air time annually over ten years commencing on the date of the commercial operations of the Garuda I satellite. In the event AIL's aggregate billing revenues is less than US\$45 million in any given year, the Air Time Purchase Agreement also states that PLDT has to make supplemental air time purchase payments not to exceed US\$15 million per year during the ten-year term.

As of March 31, 2004, PLDT's aggregate remaining minimum obligation under the original Air Time Purchase Agreement was approximately Php12,079 million. See *Note 15 Related Party Transactions* and *Note 21 Provisions and Contingencies* for further details relating to the Air Time Purchase Agreement with AIL.

*International Affiliate Agreement with VeriSign, Inc., or VeriSign.* On September 15, 2000, ePLDT entered into an agreement with VeriSign for the non-exclusive, non-transferable right and license to use the VeriSign software, brand and Certification Practice Statement for the purpose of approving, issuing, suspending or revoking digital certificates for users of the internet or similar open systems in the Philippines for a period of seven years. Under this agreement, ePLDT is required to pay VeriSign a certain percentage of the revenue derived from the services subject to minimum annual royalty payments aggregating to US\$11 million, which was subsequently reduced to US\$1 million, for the seven-year contract period. In addition, ePLDT was required to pay an annual support fee of US\$0.5 million for the first year and US\$0.3 million in each year thereafter.

Effective July 1, 2003, VeriSign has agreed to amend the Agreement and issued Addendum 6 to write-off all past due invoices and payments owed to VeriSign, which were invoiced or scheduled to be invoiced under the agreement prior to this Addendum 6. All royalty payments and annual support fees due through June 2003 will be part of the write-off in the amount of US\$0.8 million. For contract year 4 (September 2003-August 2004), the annual support fee will be reduced from US\$0.3 million to US\$40,000 and for contract years 5-7 (September 2004-August 2007) from US\$0.3 million to US\$0.16 million. In addition, VeriSign agreed to reduce the affiliate revenue sharing rates from 50% of suggested retail price to 25% of suggested retail price for both enterprise and internet products for 12 months starting July 2003 and negotiable thereafter. As of March 31, 2004, ePLDT's aggregate remaining minimum obligation under this agreement was approximately Php27 million pertaining to annual support fee.

*License Purchase Agreement with I-Contact Solutions Pte. Ltd.* On April 2, 2003, iPlus Intelligent Network Inc., or iPlus, entered into an Application Services Provider, or ASP, and Reseller Contract with I-Contact Solutions Pte. Ltd., or I-Contact, of Singapore. Under the agreement, iPlus will purchase licenses of the CosmoCall Universe IP-based contact center solution. CosmoCall Universe supports multi-channel customer interactions including telephone, web chat, web voice, web video, web collaboration, email and voicemail in one high capacity, high availability, multi-tenant platform. CosmoCall Universe is a complete, unified contact center suite that includes ACD, IVR, CTI, predictive dialing, multimedia recording and a complement of powerful management applications. The aggregate value of these licenses is US\$2.1 million and these will be delivered quarterly over a two-year period. Further to the

agreement, I-Contact will appoint iPlus as the exclusive reseller and ASP for the Philippine market and will provide iPlus with all the necessary support in terms of sales, marketing, and technical services. As of March 31, 2004, iPlus aggregate remaining obligation under this agreement was approximately Php84 million.

*Other Unconditional Purchase Obligations.* PLDT has various purchase contracts for periods ranging from two to three years covering the use of a fraud management system and satellite hub and remote very small aperture terminal, or VSAT, network systems.

#### *Other Long-term Obligations*

*Mandatory Conversion and Purchase of Shares.* As discussed in *Note 9 Investments* and *Note 14 Shareholders Equity*, as of March 31, 2004, PLDT had issued a total of 3 million series V convertible preferred shares, 5 million series VI convertible preferred shares and 4 million series VII convertible preferred shares in exchange for a total of 58 million series K class I convertible preferred shares of Piltel pursuant to the debt restructuring of Piltel.

Each share of series V, VI, and VII convertible preferred shares is convertible at any time at the option of the holder into one PLDT common share. On the date immediately following the seventh anniversary of the issue date of the series V and series VI convertible preferred shares and on the eighth anniversary of the issue date of the series VII convertible preferred shares, the remaining outstanding shares under these series will be mandatorily converted to PLDT common shares. Under a put option exercisable for 30 days, holders of common shares received on mandatory conversion will be able to require PLDT to purchase such PLDT common shares for Php1,700 or US\$36.132 or JPY4,071.89 per share, depending on the series.

As of March 31, 2004, 145,320 series V convertible preferred shares and 531,251 series VI convertible preferred shares were converted to PLDT common shares. The aggregate value of the put option based on outstanding shares as of March 31, 2004 was Php22,315 million, of which Php13,881 million is payable on June 4, 2008 and Php8,434 million on June 4, 2009 if all of the outstanding series V, VI and VII convertible preferred shares were mandatorily converted and all the underlying common shares were put to PLDT. The market value of the underlying common shares was Php10,541 million, based on the market price of PLDT's common share of Php950 per share as of March 31, 2004.

#### *Commercial Commitments*

As of March 31, 2004, our outstanding commercial commitments, in the form of letters of credit, amounted to Php4,405 million. These commitments will expire within one year.

In October 1998, Smart entered into a Frame Supply Contract with Nokia Telecommunications OY for the supply of hardware, software and documentation for its GSM cellular network. In the same month, Smart and Nokia (Philippines), Inc., or Nokia, signed a Frame Services Contract that covers the design, planning, installation, commissioning, integration, acceptance testing, training and handling over of the GSM network. In August 2001, Smart issued a Master Purchase Order, or MPO, in the amount of US\$200 million in favor of Nokia Networks OY for the purchase of additional equipment to expand its GSM cellular network. The US\$200 million MPO was completed in November 2003. On May 30, 2003, Smart entered into a Technical Support Services Order, or TSSO, with Nokia in the amount of US\$8 million. This TSSO has been fully served as of December 31, 2003.

In January 2004, Smart signed a new MPO in favor of Nokia amounting to US\$117 million (Phase 7 under the Frame Supply Contract between Smart and Nokia). Smart is, however, under no legal obligation to incur these expenditures.

As of March 31, 2004, Smart had no guarantee obligations, standby repurchase obligations or other commercial commitments.

## **21. Provisions and Contingencies**

### *NTC supervision and regulation fees, or SRF*

Since 1976, PLDT has received assessments from NTC for permit, SRF and other charges pursuant to Section 40 of Commonwealth Act 146, otherwise known as the Public Service Act (PSA). As of March 31, 2004, PLDT has paid, since 1994, a total amount of Php1,483 million in SRF, of which Php1,301 million were paid under protest.

PLDT is contesting the manner by which these assessments were calculated and the basis for such calculations. The case is now with the Supreme Court and upon the rules and practice of court, now stands submitted for decision.

Smart has similarly received assessments from NTC for permit, SRF and other charges which were paid under protest. Total payments amounted to Php122 million in 2003 and Php114 million in 2002.

We have made a reasonable estimate of the amount necessary to pay or settle the contested assessment in the event of an unfavorable judgment against us and have made the appropriate provisions in our financial statements as of March

31, 2004.

*Local business tax assessments*

PLDT is presently a party to several cases involving the issue of exemption of PLDT from local franchise and business taxes. PLDT believes, based on the opinion of its legal counsel, that it is exempt from payment of local franchise and business taxes.

R.A. No. 7160, the Local Government Code of 1991, or R.A. 7160, which took effect on January 1, 1992, extended to local government units power to tax businesses within their territorial jurisdiction granted under Batas Pambansa No. 337, or B.P. 337 and withdraw tax exemptions previously granted to franchise grantees under Section 12 of R.A. 7082.

PLDT believes, based on the opinion of its legal counsel, that R.A. 7925, also known as the Public Telecommunications Policy Act, which took effect on March 16, 1995, and the grant under R.A. 7925 of similar local franchise and business taxes exemption privileges to other franchise holders subsequent to the effectivity of R.A. 7160, implicitly restore its local franchise and business taxes exemption privilege under Section 12 of R.A. 7082, or the PLDT Franchise.

To confirm this position, PLDT sought and obtained on June 2, 1998 a ruling from the Bureau of Local Government Finance, or BLGF, of the Department of Finance which ruled that PLDT is exempt from the payment of local franchise and business taxes imposable by local government units under R.A. 7160.

By virtue of the BLGF Ruling, PLDT stopped paying local franchise tax starting with the fourth quarter of 1998 and has filed with certain Local Government Units (LGUs) claims for tax refund covering the period from the second quarter of 1995 to the third quarter of 1998. PLDT has received assessments for local franchise and business tax from several cities and provinces following PLDT's decision to stop payment of local franchise tax.

Following a decision of the Supreme Court on March 25, 2003, a judgment in the amount of Php4 million against PLDT involving the City of Davao became final and executory on April 9, 2003, pursuant to which PLDT was not exempt from the local franchise tax. Although the Company believes that it is not liable to pay franchise and business tax, PLDT has taken steps to arrive at compromise settlements with several local government units in order to maintain and preserve its good standing and relationship with these local government units. PLDT has paid a total amount of Php272 million as of March 31, 2004 for local franchise tax covering the fourth quarter of 1998 to 2003 to certain local government units who have agreed to a compromise settlement.

PLDT continues to contest assessments amounting to Php5,142 million, a number of which were based on the gross revenues of PLDT derived from its operations within the entire Philippines. PLDT claims that assuming that it is liable for local franchise tax, R.A. 7160 provides that local franchise tax shall be based on the gross receipts of the preceding year received or collected for services rendered within the jurisdiction of the taxing authority. Therefore, the use by some local government units of gross revenues as the basis for computation of franchise tax is in gross violation of the law because it pertains to all income earned regardless of whether it was received or not, unlike gross receipts which are essentially the amount of money or its equivalent actually or constructively received. Moreover, gross revenues refer to all income earned by PLDT within and outside the jurisdiction of the local taxing authority; thus, the use thereof as a basis of computation will exceptionally overstate the franchise tax.

In a petition recently filed with the Supreme Court involving another local government unit, PLDT has appealed to the Supreme Court for a re-examination of its decision in the City of Davao case in light of the strong dissenting opinion in that case concurred in by four (4) other Justices of the Supreme Court.

Smart has, likewise, received assessments for local franchise and business taxes from certain cities and provinces in the aggregate amount of Php313 million, which Smart continues to contest. Smart believes, based on the opinion of its legal counsel, that Smart is not liable to pay the local franchise and business taxes by virtue of (i) the opinion issued by the BLGF dated August 13, 1998; and (ii) Smart's exemption under its legislative franchise which took effect after the effective date R.A. 7160.

We have made a reasonable estimate of the amount necessary to pay or settle the contested assessment in the event of an unfavorable judgment against us and have made the appropriate provisions in our financial statements as of March 31, 2004.

#### *Air Time Purchase Agreement with AIL*

In March 1997, PLDT entered into a Founder NSP (national service provider) Air Time Purchase Agreement with PT Asia Cellular Satellite (assigned and transferred to AIL), as amended in December 1998. The agreement states that PLDT has to purchase at least US\$5 million worth of air time annually over ten years commencing on the date of the Garuda satellite's commercial operations and has to make supplemental air time purchase payments not to exceed US\$15 million per year during the ten-year term in the event revenues generated are less than US\$45 million in any given year. The air time payment obligations shall remain in effect until all indebtedness incurred by AIL have been fully repaid. See *Note 15 - Related Party Transactions* and *Note 20 - Contractual Obligations and Commercial Commitments* for detailed discussion of the terms of the agreement.

The Garuda satellite was launched on February 12, 2000 and was available for service beginning October 1, 2000. Pre-commercial operations began on January 1, 2001 and full commercial operations began on January 1, 2002.

We believe that the payment obligations under the Air Time Purchase Agreement exceed the economic benefits expected to be received under it as a result of the delay in the launch of the satellite, unavailability of competitive handsets and competitions from cellular GSM services, occurrence of a partial satellite loss, changes in the primary business of AIL and other factors affecting its business. Accordingly, we started negotiations with AIL for the revision of the payment obligations under the Air Time Purchase Agreement in 2000.

As a result of these negotiations, the effective date of Air Time Purchase Agreement became January 1, 2002. In 2002, billings for satellite air time were reduced to actual air time usage, less amount for marketing assistance to service providers. In March 2003, PLDT, together with the founder NSPs, entered into a Standstill Agreement with AIL. Payments made to AIL under the Air Time Purchase Agreement based on billings of actual usage and the Standstill Agreement amounted to US\$1 million in 2002, US\$3.8 million in 2003 and US\$0.4 million for the first quarter of 2004. On February 10, 2004, AIL advised PLDT of the termination of the Standstill Agreement and the reinstatement of the terms under the original Air Time Purchase Agreement effective January 1, 2002 following the lapse of the deadline set in the Standstill Agreement for the establishment of a revised Air Time Purchase Agreement.

As of March 31, 2004, PLDT's aggregate remaining minimum obligation under the original Air Time Purchase Agreement was approximately Php12,079 million.

We made a reasonable estimate of the amount necessary in the event such obligation would be settled and have made the appropriate provisions in our financial statements as of March 31, 2004 with due consideration of AIL's existing indebtedness and of PLDT's share as one of the founder NSPs. Total indebtedness of AIL amounted to US\$195 million as of March 31, 2004.

**22. Foreign Currency Denominated Monetary Assets and Liabilities**

PLDT s and its subsidiaries foreign currency denominated monetary assets and liabilities and their peso equivalents follow:

	<b>March 31, 2004</b>		December 31, 2003	
	<b>(Unaudited)</b>		(Audited)	
	<b>U.S. Dollar Peso Equivalent</b>		U.S. Peso Equivalent Dollar	
	(in millions)			
<b><i>Consolidated</i></b>				
Assets				
Cash and cash equivalents	<b>US\$205</b>	<b>Php11,276</b>	US\$146	Php8,098
Receivables net	<b>178</b>	<b>9,476</b>	195	10,855
	<b>383</b>	<b>20,752</b>	341	18,953
Liabilities				
Notes payable			3	150
Accounts payable	<b>66</b>	<b>2,490</b>	60	3,322
Accrued expenses and other current liabilities	<b>85</b>	<b>4,669</b>	25	1,342
Long-term debt	<b>2,749</b>	<b>150,888</b>	2,819	153,542
Deferred credits and other noncurrent liabilities	<b>206</b>	<b>11,584</b>	209	11,613
	<b>3,106</b>	<b>169,631</b>	3,116	169,969
Net foreign currency denominated liabilities	<b>US\$2,723</b>	<b>Php148,879</b>	US\$2,775	Php151,016
<b><i>Non-Consolidated</i></b>				
Assets				
Cash and cash equivalents	<b>US\$118</b>	<b>Php6,631</b>	US\$54	Php3,014
Receivables net	<b>120</b>	<b>6,750</b>	134	7,463
	<b>238</b>	<b>13,381</b>	188	10,477
Liabilities				
Accounts payable	<b>8</b>	<b>464</b>	16	874
Accrued expenses and other current liabilities	<b>65</b>	<b>3,655</b>	7	386
Long-term debt	<b>2,337</b>	<b>127,707</b>	2,373	128,757
Deferred credits and other noncurrent liabilities	<b>206</b>	<b>11,584</b>	209	11,613
	<b>2,616</b>	<b>143,410</b>	2,605	141,630
Net foreign currency denominated liabilities	<b>US\$2,378</b>	<b>Php130,029</b>	US\$2,417	Php131,153

In translating the foreign currency-denominated monetary assets and liabilities into peso amounts, the exchange rates used were Php56.216 to US\$1.00 and Php55.586 to US\$1.00, the Philippine peso-U.S. dollar exchange rates as of

March 31, 2004 and December 31, 2003, respectively.

As at May 3, 2004, the peso dollar exchange rate was Php55.847 to US\$1.00. Using this exchange rate, our net foreign currency denominated liabilities as of March 31, 2004 would have decreased by Php1,005 million and Php878 million on a consolidated and non-consolidated basis, respectively.

## 23. Financial Instruments

### *PLDT*

#### *Long-term Currency Swaps*

PLDT entered into long-term principal-only currency swap agreements with various foreign counterparties to hedge the currency risk on its fixed rate notes maturing in 2009, 2012 and 2017. As of March 31, 2004 and December 31, 2003, these long-term currency swaps have an aggregate notional amount of US\$725 million. Under the swaps, PLDT effectively exchanges the principal of its U.S. dollar-denominated fixed rate notes into peso-denominated loan exposures at agreed swap exchange rates. The agreed swap exchange rates are reset to the lowest US\$/Peso spot exchange rate during the term of the swaps, subject to a minimum exchange rate. In March 2004, PLDT entered into amendments to keep the lowest reset exchange rate and unwind the downward resettable feature of US\$500 million of its long-term principal only currency swap agreements in order to lower the running hedging cost of the swaps. As of March 31, 2004 and December 31, 2003, the outstanding swap contracts have an average exchange rate of Php51.18 and Php51.22, respectively. The semi-annual fixed or floating swap cost payments that PLDT is required to make to its counterparties averaged to about 1.94% and 2.10% per annum as at March 31, 2004 and December 31, 2003, respectively.

Due to the amounts of PLDT's foreign currency hedging requirements and the large interest differential between the Philippine Peso and the US\$, the costs to book long-term currency swaps can be significant. In order to manage such hedging costs, PLDT utilizes structures that include currency option contracts, credit linkage, and fixed to floating coupon-only swaps.

The currency swap agreement relating to the 2009 fixed rate notes has been structured to include currency option contracts. If the US\$/Peso spot exchange rate on maturity date settles beyond an agreed threshold, PLDT will have to purchase US\$ at the minimum exchange rate plus the excess above the agreed threshold rate. On the other hand, if on maturity, the US\$/Peso spot exchange rate is lower than the minimum exchange rate, PLDT will have the option to purchase at the prevailing US\$/Peso spot exchange rate.

In March 2004, PLDT amended an additional US\$150 million of the long-term currency swaps to include credit-linkage with PLDT as the reference entity. The specified credit events include bankruptcy, failure to pay, obligation acceleration, moratorium/repudiation, and restructuring of PLDT bonds or all or substantially all of PLDT's

obligations. Upon the occurrence of any of these credit events, subject to agreed threshold amount where applicable, the obligations to both PLDT and its counterparty under the swap contracts terminate without further settlements to either party, including any mark-to-market value of the swaps. As of March 31, 2004 and December 31, 2003, US\$725 million and US\$575 million of PLDT's long-term currency swaps, respectively, have been structured to include credit linkage with PLDT as the reference entity.

A portion of our currency swap agreements to hedge our 2017 fixed rate notes carry fixed rate swap cost payments. To effectively lower the running cost of such swap agreements, PLDT, in April 2003, entered into an agreement to swap the coupon on US\$125 million of its 2012 fixed rate notes into a floating rate JPY amount. Under this agreement, PLDT is entitled to receive the full equivalent of the fixed coupon provided the US\$/JPY exchange rate stays above a predetermined level. Below this level, only a fraction of the fixed coupon will be due PLDT. In order to mitigate the risk of the JPY strengthening below the agreed threshold, PLDT, in December 2003, entered into an overlay swap transaction to effectively lower the portion of the coupon indexed to the US\$/JPY rate.

As of March 31, 2004 and December 31, 2003, the estimated mark-to-market value of the outstanding swaps amounted to a net gain position of Php627 million and a net loss position of Php1,227 million, respectively.

#### *Forward Exchange Contracts*

PLDT had the following outstanding short-term forward exchange contracts to buy US\$ and sell Pesos as of March 31, 2004 and December 31, 2003:

	<b>March 31, 2004 (Unaudited)</b>	December 31, 2003 (Audited)
Aggregate notional amount (in millions)	<b>US\$105.30</b>	US\$124.75
Weighted average forward rate	<b>Php56.63 to US\$1</b>	Php55.90 to US\$1

As of March 31, 2004, PLDT also has outstanding short term forward exchange contracts to buy JPY and sell US\$ with aggregate notional amount of JPY877 million and a weighted average forward rate of JPY108.75 to US\$1.00.

The estimated net mark-to-market loss on all the outstanding forward exchange contracts amounted to about Php0.28 million and Php11 million as of March 31, 2004 and December 31, 2003, respectively.

*Short-Term Currency Option Contracts*

PLDT utilized structures incorporating currency options to hedge the maturing principal on its fixed rate notes due June 2004 and August 2005 and other short-term US\$ and JP¥ foreign currency obligations. As of March 31, 2004, PLDT has outstanding currency option contracts amounting to US\$137 million and JP¥985 million.

The estimated mark-to-market gain on the outstanding currency options contracts amounted to about Php331 million and Php247 million as of March 31, 2004 and December 31, 2003, respectively.

*Smart*

*Currency Swaps*

Smart entered into currency swap agreements with a foreign financial institution, with aggregate notional amount of US\$88 million as of December 31, 2002 and average swap rate of Php37.90 to US\$1.00. Under the swap agreements, Smart received fixed US\$ interest payments and paid fixed peso interest payments in semi-annual intervals up to April 2003.

A wholly owned subsidiary of Smart entered into complementary currency swap agreements with the same counterparty, whereby the mark-to-market value of such currency swaps offset the mark-to-market value of the currency swaps entered into by Smart. The complementary swaps also matured in April 2003.

*Forward Exchange Contracts*

Smart has the following outstanding short-term forward buy US\$ contracts as of March 31, 2004 and December 31, 2003:

	<b>March 31,</b>	December 31,
	<b>2004</b>	2003
	<b>(Unaudited)</b>	(Audited)
Aggregate notional amount (in millions)	<b>US\$112</b>	US\$72
Weighted average forward rate (net of discount for cash collateralized contracts)	<b>Php56.06 to US\$1</b>	Php56.71 to US\$1

Third currency forward contract in JPY as of March 31, 2004 amounted to JPY15 million at forward rate of Php51.97 per JPY1.00.

The net mark-to-market gain on the outstanding forward contracts as of March 31, 2004 amounted to Php57 million and the net mark-to-market loss on the outstanding forward contracts as of December 31, 2003 amounted to Php51 million.

Cash collateralized forward contracts totaled Php2,891 million as of March 31, 2004.

## **24. Reportable Segments**

Operating segments are components of an enterprise about which separate financial information is available that is evaluated regularly by management in deciding how to allocate resources and in assessing performance. Generally, financial information is required to be reported on the basis that it is used internally for evaluating segment performance and deciding how to allocate resources to segments.

We have organized our business into three main segments:

- **Wireless** wireless telecommunications services provided through our cellular service provider, Smart, and satellite and VSAT operators, namely PLDT's subsidiaries Mabuhay Satellite, ACeS Philippines and Telesat;
- **Fixed Line** fixed line telecommunications services primarily provided through PLDT. We also provide fixed line services through PLDT's subsidiaries Clark Telecom, Subic Telecom, Maratel, BCC which together account for approximately 1% of our consolidated fixed lines in service, and PLDT Global; and
- **Information and Communications Technology** information and communications infrastructure and services for internet applications, internet protocol-based solutions and multimedia content delivery provided by PLDT's subsidiary ePLDT, internet access services provided by ePLDT's subsidiary Infocom, and e-commerce, call centers and IT-related services provided by other investees of ePLDT, as described in *Note 9 Investments*.

The segment assets as of March 31, 2004 and December 31, 2003 and results of operations of our reportable segments for the three months ended March 31, 2004 and 2003 reported under Philippine GAAP are as follows:

	<b>Wireless</b>	<b>Fixed Line</b>	<b>Information and Communications Technology</b>	<b>Eliminations</b>	<b>Total</b>
	(in million pesos)				
<i>As of and for the three months ended March 31, 2004 (Unaudited)</i>					
Operating revenues	15,105	11,896	470	(379)	27,092
External revenues	14,956	11,694	442		27,092
Inter-segment revenues	149	202	28	(379)	
Operating expenses	8,314	8,284	419	(398)	16,619
External expenses	8,151	8,101	367		16,619
Inter-segment expenses	163	183	52	(398)	
Operating income (losses)	6,805	3,593	75		10,473
Segment assets	86,970	268,804	3,009	(57,696)	301,087
Segment liabilities	38,419	163,984	2,778	(8,651)	196,530
Net cash flows provided by (used in):					
Operating activities	8,309	8,375	46	(51)	16,679
Investing activities	(3,729)	(891)	(67)		(4,687)
Financing activities	(2,206)	(5,082)		51	(7,237)
Equity share in net losses (income) of investees, including goodwill and provision for permanent decline in value of investment	(5,036)		(51)		22

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		85		5,024	
Provision for doubtful accounts	387	708	3		1,098
Depreciation and amortization	2,985	3,468	67		6,520
Impairment losses		85			85
Capital expenditures	3,465	802	32		4,299

*As of December 31, 2003 (As restated Note 3) and  
for the three months ended March 31, 2003 (Unaudited)*

Operating revenues	11,131	11,535	361	(290)	22,737
External revenues	10,940	11,440	357		22,737
Inter-segment revenues	191	95	4	(290)	
Operating expenses	7,222	8,274	442	(293)	15,645
External expenses	7,126	8,077	442		15,645
Inter-segment expenses	96	197		(293)	
Operating income (losses)	3,814	3,363	(85)		7,092
Segment assets	82,632	264,017	3,040	(52,317)	297,372
Segment liabilities	39,085	163,687	2,857	(8,354)	197,275
Net cash flows provided by (used in):					
Operating activities	6,418	5,381	(89)	210	11,920
Investing activities	(1,296)	(889)	5	(40)	(2,220)
Financing activities	(2,378)	(5,675)	178	(163)	(8,038)

Equity share in net losses (income) of investees,  
including goodwill and provision for permanent

decline in value of investment	(2,750)	16	444	2,294	4
Provision for doubtful accounts	348	776	6		1,130
Depreciation and amortization	2,402	3,298	103		5,803
Capital expenditures	1,129	751	10		1,890

## 25. Other Matters

### a. Interconnection Agreements

PLDT has existing interconnection agreements with nine International Gateway Facilities, or IGF operators, six Inter Exchange Carriers, or IXC, six Cellular Mobile Telephone Systems, or CMTS operators, 70 LECs (including members of the Philippine Association of Private Telephone Companies, Inc.), and 12 paging and trunk radio operators. These interconnection agreements include provisions for settlement and payment of charges. Settlements with interconnecting IGF operators and CMTS operators for local calls are in the form of access charges. Settlement with interconnecting IXC and LECs for toll calls are based on hauling and access charges, and to some extent, revenue sharing. Settlement also involves payment of access charges, but settlement for toll calls is on a revenue-sharing basis. LEC to LEC interconnection with hauling from one service area to another service area is settled based on trunk charges, while overlay LEC to LEC interconnection in a given service area is without charges. Paging and trunk radio interconnection settlements are based on fixed charges.

### b. U.S. Federal Communications Commission, or U.S FCC, Ruling versus Philippine Telecommunications Companies

In compliance with orders of the National Telecommunications Commission, or NTC, effective February 2003, PLDT stopped terminating traffic sent directly by each of AT&T and MCI, because PLDT's bilateral agreements with AT&T and MCI lapsed in December 2002, without either agreeing with PLDT on any provisional arrangement or final agreement on new termination rates. Upon petitions of AT&T and MCI, on March 10, 2003, the International Bureau of the U.S. FCC issued an Order directing all facilities-based carriers subject to U.S. FCC jurisdiction to suspend payments for termination services to Philippine carriers, including PLDT, Smart and Subic Telecom, until such time as the U.S. FCC issues a Public Notice that AT&T's and MCI's circuits on the U.S. Philippine route are fully restored. The Order also removed the Philippines from the list of U.S. international routes approved for the provision of International Simple Resale, or ISR. In response to the International Bureau's Order, the NTC issued a Memorandum Order dated March 12, 2003, directing all affected Philippine carriers (1) not to accept terminating traffic via direct circuits from U.S. facilities-based carriers who do not pay Philippine carriers for services rendered; and (2) to take all measures necessary to collect payments for services rendered in order to preserve the viability, efficiency, sustained growth and development and continued competitiveness of the Philippine telecommunications industry.

On October 17, 2003, based on negotiations between the NTC and the U.S. FCC to resolve the issue regarding termination rates, the NTC, in the expectation that the U.S. FCC would fully lift its March 10, 2003 Order, lifted its March 12, 2003 Order and directed all Philippine carriers to immediately accept terminating traffic via direct circuits

from U.S. facilities-based carriers at mutually acceptable final or interim termination rates and other terms and conditions agreed upon by the parties.

On November 17, 2003, after Smart reached interim agreements with each of AT&T and MCI on September 30 and November 12, 2003, respectively, the U.S. FCC lifted its March 10, 2003 Order with respect to Smart and ordered the U.S. carriers to resume making payments to Smart.

On January 15, 2004, after PLDT reached interim agreements with each of MCI and AT&T and reopened its circuits with these carriers on November 12, 2003 and January 9, 2004, respectively, the U.S. FCC lifted its March 10, 2003 Order also with respect to PLDT and ordered the U.S. carriers to resume making payments to PLDT.

However, the U.S. FCC has yet to restore the Philippines to the list of U.S.-international routes approved for the provision of ISR. In a recently announced order, the U.S. FCC has omitted the Philippines from the list of countries exempted from the U.S. FCC's International Settlements Policy.

#### c. Investigation by U.S. Department of Justice

In January 2004, PLDT and a PLDT employee received a grand jury subpoena, and an employee of Smart received a grand jury subpoena seeking documents and testimony in connection with a criminal investigation being conducted by the U.S. Department of Justice with respect to alleged antitrust violations relating to the provision of international termination services in the Philippines. The U.S. Department of Justice has also requested testimony and documents from Smart in connection with this investigation. Moreover, in March 2004, PLDT (U.S.) Ltd., a subsidiary of PLDT Global, also received a grand jury subpoena seeking documents in connection with this investigation. At this time, PLDT cannot predict the outcome of this investigation.

#### d. PLDT CBA Negotiations Ratified

The negotiations on the Collective Bargaining Agreement, or CBA, for the years 2003-2006 for PLDT's rank-and-file employees were concluded with the signing of a Memorandum of Agreement between the bargaining parties, the Manggagawa ng Komunikasyon sa Pilipinas Union and the PLDT Management panel, on February 13, 2004. On March 23, 2004, the MKP and the PLDT Management have ratified the new three-year CBA.

#### e. Smart's Proposed Exchange Offer to Piltel Creditors

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On March 23, 2004, Smart sent out invitations to the creditors of Piltel, subject to certain terms and conditions, to offer to sell their indebtedness to Smart in exchange for: (a) cash (in U.S. Dollars or Pesos); and/or (b) U.S. dollar-denominated loan obligations of Smart; and/or (c) in consideration of delivery of U.S. dollar-denominated bonds guaranteed by the Republic of the Philippines. The options available to Piltel creditors are as follows:

- Cash settlement, at a maximum exchange price of US\$0.40 for each US\$ equivalent of Piltel debt exchanged, Smart has allocated US\$20 million to apply towards the cash offer;
- US\$ Smart debt maturing in December 2007 at the rate of US\$0.525 for each US\$ equivalent of Piltel debt exchanged, with interest at US\$ LIBOR plus 1% per annum, payable quarterly;
- US\$ Smart debt maturing in December 2008 at the rate of US\$0.575 for each US\$ equivalent of Piltel debt exchanged, with interest at US\$ LIBOR plus 1% per annum, payable quarterly;
- US\$ Smart 10-year debt maturing in June 2014, at par by reference to the US\$ equivalent of Piltel debt exchanged, with fixed interest at 2.25% per annum, payable quarterly;
- For Yen Trade creditor, US\$ Smart 10-year debt maturing in June 2014, at par by reference to the US\$ equivalent of Piltel debt exchanged, with fixed interest at 2.25% per annum, payable quarterly and with an option to elect, by not less than 15 months prior notice, for an early repayment at a discount either on December 2007 at 52.5% of the relevant debt amount or on December 2008 at 57.5% of the relevant debt amount; and

- 12-year US\$ RoP-guaranteed bonds, at par, with a 2% coupon per annum, payable semi-annually (this option is not available to Piltel bondholders).

Piltel creditors were given four weeks from the date the letters of invitation were issued to respond to Smart's offer. Smart will only proceed with the debt transaction if the following conditions are met:

- At least 75% in aggregate of existing Piltel debt by value offered by the creditors is exchanged for one or more of the menu of options;
- Minimum acceptance thresholds for each facility are met, as follows:
  - 100% by principal amount of Yen Trade Facility;
  - 67% by principal amount of the Peso and US\$ Facility Agreements;
  - US\$65 million face value of the bonds (Conversion Notes);
  - 67% by principal amount of the US\$ Trade Facilities; and
  - 50.01% by principal amount of the Term Notes Facility Agreement.
- Certain waivers/amendments relating to Piltel's existing indebtedness are obtained, including the termination of the PLDT Letter of Support.

Smart is in the process of securing the necessary consent and waivers from its financial creditors and guarantors of its debt to enable it to accept offers that may be made to it as a result of the letters of invitation it has issued. Further, Smart intends to request consents from its financial creditors and guarantors of its debts, subject to the debt exchange transaction described above being successfully completed, to allow it to acquire PLDT's interests in Piltel consisting of 767 million common shares (representing 45.3% of Piltel's outstanding common shares) and 59 million series K convertible preferred shares (convertible into Piltel common shares at a ratio of 170:1). The consideration for the share transfer will be determined at a later date. Should Smart acquire PLDT's interests in Piltel, it is not Smart's intention to enter into a legal statutory merger with Piltel nor does it intend to use Piltel as a backdoor listing vehicle.

On April 24, 2004, Smart extended the deadline for Piltel creditors to make an offer to sell their Piltel debt for 10 days until April 30, 2004. On May 3, 2004, Smart granted one further extension of the deadline to accept offers from

creditors of Piltel to sell their Piltel debt. Accordingly, the deadline for Piltel creditors to make an offer to sell their Piltel debt has been extended to May 31, 2004. As of April 30, 2004, Smart had received offers in respect of more than 50% of the aggregate value of the Piltel debt. This level was, however, still below the thresholds (both in aggregate and in respect of certain individual facilities) set by Smart. All other material terms of the invitations issued by Smart on March 23, 2004 remain unchanged.

## **26. Reclassification of Accounts**

We have reclassified certain accounts in 2003 to conform with our 2004 financial statements presentation.