

Yes No

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, smaller reporting company, or an emerging growth company. See the definitions of "large accelerated filer," "accelerated filer," "smaller reporting company," and "emerging growth company" in Rule 12b-2 of the Exchange Act.

Large accelerated filer Accelerated filer
Non-accelerated filer (Do not check if a smaller reporting company)
Smaller reporting company Emerging growth company

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act.

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act).
 Yes No

Indicate the number of shares outstanding of each of the issuer's classes of common stock, as of the latest practicable date.

| | |
|--|------------|
| CLASS A COMMON STOCK as of November 25, 2017 | 24,474,583 |
| CLASS B COMMON STOCK as of November 25, 2017 | 4,010,401 |

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PART I. FINANCIAL INFORMATION

Item 1. Financial Statements

DILLARD'S, INC.

CONDENSED CONSOLIDATED BALANCE SHEETS

(Unaudited)

(In Thousands)

| | October 28, 2017 | January 28, 2017 | October 29, 2016 |
|---|---------------------|---------------------|---------------------|
| Assets | | | |
| Current assets: | | | |
| Cash and cash equivalents | \$ 114,858 | \$ 346,985 | \$ 80,482 |
| Accounts receivable | 34,951 | 48,230 | 42,467 |
| Merchandise inventories | 1,957,258 | 1,406,403 | 1,901,991 |
| Federal and state income taxes | 10,777 | — | 4,284 |
| Other current assets | 52,926 | 36,303 | 61,243 |
| Total current assets | 2,170,770 | 1,837,921 | 2,090,467 |
| Property and equipment (net of accumulated depreciation and amortization of \$2,624,883, \$2,478,490 and \$2,553,315, respectively) | 1,711,863 | 1,790,267 | 1,825,225 |
| Other assets | 252,701 | 259,948 | 268,536 |
| Total assets | \$ 4,135,334 | \$ 3,888,136 | \$ 4,184,228 |
| Liabilities and stockholders' equity | | | |
| Current liabilities: | | | |
| Trade accounts payable and accrued expenses | \$ 1,277,658 | \$ 839,305 | \$ 1,123,087 |
| Current portion of long-term debt | 248,097 | 87,201 | — |
| Current portion of capital lease obligations | 1,082 | 3,281 | 3,258 |
| Other short-term borrowings | — | — | 17,000 |
| Federal and state income taxes | — | 46,730 | — |
| Total current liabilities | 1,526,837 | 976,517 | 1,143,345 |
| Long-term debt | 365,394 | 526,106 | 613,245 |
| Capital lease obligations | 3,167 | 3,988 | 4,249 |
| Other liabilities | 238,943 | 238,424 | 243,296 |
| Deferred income taxes | 210,346 | 225,684 | 243,888 |
| Subordinated debentures | 200,000 | 200,000 | 200,000 |
| Commitments and contingencies | | | |
| Stockholders' equity: | | | |
| Common stock | 1,238 | 1,238 | 1,238 |
| Additional paid-in capital | 944,401 | 943,467 | 941,709 |
| Accumulated other comprehensive loss | (11,137) | (11,137) | (16,559) |
| Retained earnings | 4,210,507 | 4,153,844 | 4,099,256 |
| Less treasury stock, at cost | (3,554,362) | (3,369,995) | (3,289,439) |

| | | | |
|--|-------------|-------------|-------------|
| Total stockholders' equity | 1,590,647 | 1,717,417 | 1,736,205 |
| Total liabilities and stockholders' equity | \$4,135,334 | \$3,888,136 | \$4,184,228 |

See notes to condensed consolidated financial statements.

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DILLARD'S, INC.

CONDENSED CONSOLIDATED STATEMENTS OF INCOME AND RETAINED EARNINGS

(Unaudited)

(In Thousands, Except Per Share Data)

| | Three Months Ended | | Nine Months Ended | |
|---|---------------------|---------------------|---------------------|---------------------|
| | October 28, 2017 | October 29, 2016 | October 28, 2017 | October 29, 2016 |
| Net sales | \$1,354,920 | \$1,365,609 | \$4,200,241 | \$4,321,296 |
| Service charges and other income | 41,899 | 40,886 | 113,262 | 112,746 |
| | 1,396,819 | 1,406,495 | 4,313,503 | 4,434,042 |
| Cost of sales | 890,076 | 878,865 | 2,767,215 | 2,810,803 |
| Selling, general and administrative expenses | 411,164 | 410,563 | 1,211,314 | 1,204,051 |
| Depreciation and amortization | 57,040 | 60,681 | 176,919 | 181,933 |
| Rentals | 6,263 | 5,668 | 18,921 | 17,538 |
| Interest and debt expense, net | 14,980 | 15,619 | 46,460 | 47,312 |
| Loss on early extinguishment of debt | 797 | — | 797 | — |
| (Gain) loss on disposal of assets | (4,813 |) 23 | (4,855 |) (853 |
| Income before income taxes and income on and equity in earnings of joint ventures | 21,312 | 35,076 | 96,732 | 173,258 |
| Income taxes | 6,785 | 12,290 | 33,005 | 60,980 |
| Income on and equity in earnings of joint ventures | 12 | 12 | 34 | 34 |
| Net income | 14,539 | 22,798 | 63,761 | 112,312 |
| Retained earnings at beginning of period | 4,198,855 | 4,078,824 | 4,153,844 | 3,994,211 |
| Cash dividends declared | (2,887 |) (2,366 |) (7,098 |) (7,267 |
| Retained earnings at end of period | \$4,210,507 | \$4,099,256 | \$4,210,507 | \$4,099,256 |
| Earnings per share: | | | | |
| Basic and diluted | \$0.50 | \$0.67 | \$2.14 | \$3.24 |
| Cash dividends declared per common share | \$0.10 | \$0.07 | \$0.24 | \$0.21 |

See notes to condensed consolidated financial statements.

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DILLARD'S, INC.

CONDENSED CONSOLIDATED STATEMENTS OF COMPREHENSIVE INCOME

(Unaudited)

(In Thousands)

| | Three Months Ended | | Nine Months Ended | |
|---|--------------------|-------------|-------------------|-------------|
| | October 28, | October 29, | October 28, | October 29, |
| | 2017 | 2016 | 2017 | 2016 |
| Net income | \$14,539 | \$ 22,798 | \$63,761 | \$ 112,312 |
| Other comprehensive income: | | | | |
| Amortization of retirement plan and other retiree benefit adjustments (net of tax of \$0, \$114, \$0 and \$344, respectively) | — | 187 | — | 559 |
| Comprehensive income | \$14,539 | \$ 22,985 | \$63,761 | \$ 112,871 |

See notes to condensed consolidated financial statements.

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DILLARD'S, INC.
 CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS
 (Unaudited)
 (In Thousands)

| | Nine Months Ended | |
|---|-------------------|------------------|
| | October 28, 2017 | October 29, 2016 |
| Operating activities: | | |
| Net income | \$63,761 | \$ 112,312 |
| Adjustments to reconcile net income to net cash provided by operating activities: | | |
| Depreciation and amortization of property and other deferred cost | 178,528 | 183,549 |
| Loss (gain) on disposal of assets | 1,006 | (853) |
| Gain from insurance proceeds | (5,861) | — |
| Loss on early extinguishment of debt | 797 | — |
| Changes in operating assets and liabilities: | | |
| Decrease in accounts receivable | 13,279 | 4,671 |
| Increase in merchandise inventories | (550,855) | (529,212) |
| Increase in other current assets | (15,704) | (13,198) |
| Decrease in other assets | 4,451 | 6,626 |
| Increase in trade accounts payable and accrued expenses and other liabilities | 434,743 | 433,797 |
| Decrease in income taxes | (68,643) | (71,787) |
| Net cash provided by operating activities | 55,502 | 125,905 |
| Investing activities: | | |
| Purchases of property and equipment | (106,272) | (73,374) |
| Proceeds from disposal of assets | 11,670 | 1,049 |
| Proceeds from insurance | 4,935 | — |
| Investment in joint venture | — | (20,000) |
| Distribution from joint venture | 2,065 | — |
| Net cash used in investing activities | (87,602) | (92,325) |
| Financing activities: | | |
| Principal payments on long-term debt and capital lease obligations | (3,020) | (3,046) |
| Issuance cost of line of credit | (1,115) | — |
| Increase in short-term borrowings | — | 17,000 |
| Cash dividends paid | (6,523) | (7,414) |
| Purchase of treasury stock | (189,369) | (162,507) |
| Net cash used in financing activities | (200,027) | (155,967) |
| Decrease in cash and cash equivalents | (232,127) | (122,387) |
| Cash and cash equivalents, beginning of period | 346,985 | 202,869 |
| Cash and cash equivalents, end of period | \$ 114,858 | \$ 80,482 |
| Non-cash transactions: | | |

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| | | |
|-------------------------------------|---------|----------|
| Accrued capital expenditures | \$8,748 | \$ 7,500 |
| Accrued purchases of treasury stock | 1,000 | 3,110 |
| Stock awards | 934 | 913 |
| Insurance recoveries | — | 2,761 |

See notes to condensed consolidated financial statements.

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DILLARD'S, INC.

NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS

(Unaudited)

Note 1. Basis of Presentation

The accompanying unaudited interim condensed consolidated financial statements of Dillard's, Inc. (the "Company") have been prepared in accordance with the rules of the Securities and Exchange Commission ("SEC"). Accordingly, they do not include all of the information and footnotes required by accounting principles generally accepted in the United States of America ("GAAP") for complete financial statements. In the opinion of management, all adjustments (consisting of normal recurring accruals) considered necessary for a fair presentation have been included. Operating results for the three and nine months ended October 28, 2017 are not necessarily indicative of the results that may be expected for the fiscal year ending February 3, 2018 due to, among other factors, the seasonal nature of the business.

These unaudited interim condensed consolidated financial statements should be read in conjunction with the consolidated financial statements and footnotes thereto included in the Company's Annual Report on Form 10-K for the fiscal year ended January 28, 2017 filed with the SEC on March 24, 2017.

Note 2. Business Segments

The Company operates in two reportable segments: the operation of retail department stores ("retail operations") and a general contracting construction company ("construction").

For the Company's retail operations, the Company determined its operating segments on a store by store basis. Each store's operating performance has been aggregated into one reportable segment. The Company's operating segments are aggregated for financial reporting purposes because they are similar in each of the following areas: economic characteristics, class of consumer, nature of products and distribution methods. Revenues from external customers are derived from merchandise sales, and the Company does not rely on any major customers as a source of revenue. Across all stores, the Company operates one store format under the Dillard's name where each store offers the same general mix of merchandise with similar categories and similar customers. The Company believes that disaggregating its operating segments would not provide meaningful additional information.

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The following tables summarize certain segment information, including the reconciliation of those items to the Company's consolidated operations:

| (in thousands of dollars) | Retail Operations | Construction | Consolidated |
|---|----------------------|--------------|--------------|
| Three Months Ended October 28, 2017: | | | |
| Net sales from external customers | \$ 1,313,150 | \$ 41,770 | \$ 1,354,920 |
| Gross profit | 463,034 | 1,810 | 464,844 |
| Depreciation and amortization | 56,878 | 162 | 57,040 |
| Interest and debt expense (income), net | 14,988 | (8 |) 14,980 |
| Income before income taxes and income on and equity in earnings of joint ventures | 21,073 | 239 | 21,312 |
| Income on and equity in earnings of joint ventures | 12 | — | 12 |
| Total assets | 4,097,385 | 37,949 | 4,135,334 |
| Three Months Ended October 29, 2016: | | | |
| Net sales from external customers | \$ 1,322,641 | \$ 42,968 | \$ 1,365,609 |
| Gross profit | 484,441 | 2,303 | 486,744 |
| Depreciation and amortization | 60,513 | 168 | 60,681 |
| Interest and debt expense (income), net | 15,637 | (18 |) 15,619 |
| Income before income taxes and income on and equity in earnings of joint ventures | 34,333 | 743 | 35,076 |
| Income on and equity in earnings of joint ventures | 12 | — | 12 |
| Total assets | 4,130,023 | 54,205 | 4,184,228 |
| Nine Months Ended October 28, 2017: | | | |
| Net sales from external customers | \$ 4,083,223 | \$ 117,018 | \$ 4,200,241 |
| Gross profit | 1,428,025 | 5,001 | 1,433,026 |
| Depreciation and amortization | 176,422 | 497 | 176,919 |
| Interest and debt expense (income), net | 46,508 | (48 |) 46,460 |
| Income before income taxes and income on and equity in earnings of joint ventures | 95,750 | 982 | 96,732 |
| Income on and equity in earnings of joint ventures | 34 | — | 34 |
| Total assets | 4,097,385 | 37,949 | 4,135,334 |
| Nine Months Ended October 29, 2016: | | | |
| Net sales from external customers | \$ 4,175,439 | \$ 145,857 | \$ 4,321,296 |
| Gross profit | 1,503,895 | 6,598 | 1,510,493 |
| Depreciation and amortization | 181,421 | 512 | 181,933 |
| Interest and debt expense (income), net | 47,360 | (48 |) 47,312 |
| Income before income taxes and income on and equity in earnings of joint ventures | 171,032 | 2,226 | 173,258 |
| Income on and equity in earnings of joint ventures | 34 | — | 34 |
| Total assets | 4,130,023 | 54,205 | 4,184,228 |

Intersegment construction revenues of \$14.0 million and \$22.4 million for the three months ended October 28, 2017 and October 29, 2016, respectively, and \$35.6 million and \$55.5 million for the nine months ended October 28, 2017 and October 29, 2016, respectively, were eliminated during consolidation and have been excluded from net sales for the respective periods.

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Note 3. Earnings Per Share Data

The following table sets forth the computation of basic and diluted earnings per share for the periods indicated (in thousands, except per share data).

| | Three Months Ended | | Nine Months Ended | |
|---|--------------------|------------------|-------------------|------------------|
| | October 28, 2017 | October 29, 2016 | October 28, 2017 | October 29, 2016 |
| Net income | \$ 14,539 | \$ 22,798 | \$ 63,761 | \$ 112,312 |
| Weighted average shares of common stock outstanding | 28,934 | 33,962 | 29,851 | 34,717 |
| Basic and diluted earnings per share | \$ 0.50 | \$ 0.67 | \$ 2.14 | \$ 3.24 |

The Company maintains a capital structure in which common stock is the only equity security issued and outstanding, and there were no shares of preferred stock, stock options, other dilutive securities or potentially dilutive securities issued or outstanding during the three and nine months ended October 28, 2017 and October 29, 2016.

Note 4. Commitments and Contingencies

Various legal proceedings, in the form of lawsuits and claims, which occur in the normal course of business, are pending against the Company and its subsidiaries. In the opinion of management, disposition of these matters, individually or in the aggregate, is not expected to have a material adverse effect on the Company's financial position, cash flows or results of operations.

At October 28, 2017, letters of credit totaling \$26.6 million were issued under the Company's revolving credit facility.

Note 5. Benefit Plans

The Company has an unfunded, nonqualified defined benefit plan ("Pension Plan") for its officers. The Pension Plan is noncontributory and provides benefits based on years of service and compensation during employment. The Company determines pension expense using an actuarial cost method to estimate the total benefits ultimately payable to officers and allocates this cost to service periods. The actuarial assumptions used to calculate pension costs are reviewed annually. The Company contributed \$1.2 million and \$4.0 million to the Pension Plan during the three and nine months ended October 28, 2017, respectively, and expects to make additional contributions to the Pension Plan of approximately \$1.2 million during the remainder of fiscal 2017.

The components of net periodic benefit costs are as follows (in thousands):

| | Three Months Ended | | Nine Months Ended | |
|---|--------------------|------------------|-------------------|------------------|
| | October 28, 2017 | October 29, 2016 | October 28, 2017 | October 29, 2016 |
| Components of net periodic benefit costs: | | | | |
| Service cost | \$ 874 | \$ 983 | \$ 2,620 | \$ 2,950 |
| Interest cost | 1,807 | 1,920 | 5,422 | 5,759 |
| Net actuarial loss | — | 301 | — | 903 |
| Net periodic benefit costs | \$ 2,681 | \$ 3,204 | \$ 8,042 | \$ 9,612 |

Net periodic benefit costs are included in selling, general and administrative expenses.

Note 6. Revolving Credit Agreement

In August 2017, the Company amended and extended its senior unsecured revolving credit facility (the "new credit agreement") replacing the Company's previous credit agreement. The new credit agreement is available to the Company for general corporate purposes including, among other uses, working capital financing, the issuance of letters of credit, capital expenditures and, subject to certain restrictions, the repayment of existing indebtedness and share repurchases. The new credit agreement provides borrowing capacity of \$800 million with a \$200 million expansion option and matures on August 9, 2022. The Company pays a variable rate of interest on borrowings under the credit agreement and a commitment fee to the

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participating banks based on the Company's debt rating. The rate of interest on borrowings is LIBOR plus 1.375%, and the commitment fee for unused borrowings is 0.20% per annum.

At October 28, 2017, no borrowings were outstanding, and letters of credit totaling \$26.6 million were issued under the new credit agreement leaving unutilized availability under the facility of approximately \$773 million.

To be in compliance with the financial covenants of the new credit agreement, the Company's total leverage ratio cannot exceed 3.5 to 1.0, and the coverage ratio cannot be less than 2.5 to 1.0, as defined in the new credit agreement. At October 28, 2017, the Company was in compliance with all financial covenants related to the new credit agreement.

In connection with the amendment and extension of the Company's senior unsecured revolving credit facility, we recorded charges totaling \$0.8 million due to the the write-off of certain deferred financing fees during the three months ended October 28, 2017.

Note 7. Stock Repurchase Program

On February 25, 2016, the Company's Board of Directors authorized the Company to repurchase \$500 million of the Company's Class A Common Stock under an open-ended stock plan. The authorization permits the Company to repurchase its Class A Common Stock in the open market, pursuant to preset trading plans meeting the requirements of Rule 10b5-1 under the Securities Exchange Act of 1934 or through privately negotiated transactions. The authorization has no expiration date.

The following is a summary of share repurchase activity for the periods indicated (in millions, except per share data):

| | Three Months Ended | | Nine Months Ended | |
|------------------------------|--------------------|------------------|-------------------|------------------|
| | October 28, 2017 | October 29, 2016 | October 28, 2017 | October 29, 2016 |
| Cost of shares repurchased | \$23.7 | \$53.1 | \$184.4 | \$ 165.6 |
| Number of shares repurchased | 0.4 | 0.9 | 3.5 | 2.5 |
| Average price per share | \$55.35 | \$61.64 | \$52.48 | \$ 67.13 |

All repurchases of the Company's Class A Common Stock above were made at the market price at the trade date. Accordingly, all amounts paid to reacquire these shares were allocated to Treasury Stock. As of October 28, 2017, \$69.5 million of authorization remained under the Company's stock repurchase plan.

Note 8. Income Taxes

During the three and nine months ended October 28, 2017, income tax expense differed from what would be computed using the statutory federal tax rate primarily due to the effect of state and local income taxes offset by tax benefits recognized for federal tax credits. During the three and nine months ended October 28, 2017, tax benefits recognized for federal tax credits includes tax benefits related to legislation enacted on September 29, 2017 providing an employee retention credit to employers impacted by the recent hurricanes.

During the three and nine months ended October 29, 2016, income tax expense differed from what would be computed using the statutory federal tax rate primarily due to the effect of state and local income taxes partially offset by tax benefits recognized for federal tax credits.

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Note 9. Reclassifications from Accumulated Other Comprehensive Loss (“AOCL”)

Reclassifications from AOCL are summarized as follows (in thousands):

| Details about AOCL Components | Amount Reclassified from AOCL | | Affected Line Item in the Statement Where Net Income Is Presented |
|------------------------------------|---|---|--|
| | Three Months Ended October 2016 | Nine Months Ended October 29, 2016 | |
| Defined benefit pension plan items | | | |
| Amortization of actuarial losses | \$— 301 | \$ — 903 | Total before tax (1) |
| | —114 | — 344 | Income tax expense |
| | \$— 187 | \$ — 559 | Total net of tax |

At January 28, 2017, the net actuarial loss was \$18.0 million, and the projected benefit obligation was \$183.6 million. For fiscal year 2017, there is no amortization of the net loss in accumulated other comprehensive income as the net loss does not exceed 10% of the projected benefit obligation.

(1) These items are included in the computation of net periodic pension cost. See Note 5, Benefit Plans, for additional information.

Note 10. Changes in Accumulated Other Comprehensive Loss

Changes in AOCL by component (net of tax) are summarized as follows (in thousands):

| | Defined Benefit Pension Plan Items | | | |
|---|---|----------|--|----------|
| | Three Months Ended October 28, 2017 | | Nine Months Ended October 29, 2016 | |
| Beginning balance | \$11,137 | \$16,746 | \$11,137 | \$17,118 |
| Other comprehensive income before reclassifications | — | — | — | — |
| Amounts reclassified from AOCL | — | (187) | — | (559) |
| Net other comprehensive income | — | (187) | — | (559) |
| Ending balance | \$11,137 | \$16,559 | \$11,137 | \$16,559 |

Note 11. Gain on Disposal of Assets

During the three months ended October 28, 2017, the Company received proceeds of \$11.6 million primarily from the sale of a store property, insurance recovery on a previously damaged full-line store location and sale of equipment, resulting in a gain of \$4.8 million that was recorded in gain on disposal of assets.

During the nine months ended October 28, 2017, the Company received proceeds of \$16.6 million primarily from the sale of two store properties, insurance recovery on a previously damaged full-line store location and sale of equipment, resulting in a gain of \$4.9 million that was recorded in gain on disposal of assets.

Note 12. Fair Value Disclosures

The estimated fair values of financial instruments presented herein have been determined by the Company using available market information and appropriate valuation methodologies. However, considerable judgment is required in interpreting market data to develop estimates of fair value. Accordingly, the estimates presented herein are not necessarily indicative of amounts the Company could realize in a current market exchange.

The fair value of the Company's long-term debt and subordinated debentures is based on market prices.

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The fair value of the Company's cash and cash equivalents and accounts receivable approximates their carrying values at October 28, 2017 due to the short-term maturities of these instruments. The fair value of the Company's long-term debt (including current portion) at October 28, 2017 was approximately \$669 million. The carrying value of the Company's long-term debt (including current portion) at October 28, 2017 was \$613.5 million. The fair value of the Company's subordinated debentures at October 28, 2017 was approximately \$204 million. The carrying value of the Company's subordinated debentures at October 28, 2017 was \$200 million.

Note 13. Recently Issued Accounting Standards

Revenue from Contracts with Customers

In May 2014, the Financial Accounting Standards Board ("FASB") issued Accounting Standards Update ("ASU") No. 2014-09, Revenue from Contracts with Customers (Topic 606), which stipulates that an entity should recognize revenue to depict the transfer of promised goods or services to customers in an amount that reflects the consideration to which the entity expects to be entitled in exchange for those goods or services. To achieve this core principle, an entity should apply the following steps: (1) identify the contract(s) with a customer, (2) identify the performance obligations in the contract, (3) determine the transaction price, (4) allocate the transaction price to the performance obligations in the contract and (5) recognize revenue when (or as) the entity satisfies a performance obligation.

This update was amended by ASU No. 2015-14, Revenue from Contracts with Customers (Topic 606): Deferral of the Effective Date, which deferred the effective date for the Company from the first quarter of fiscal 2017 to the first quarter of fiscal 2018.

In March 2016, the FASB issued ASU No. 2016-08, Revenue from Contracts with Customers (Topic 606): Principal versus Agent Considerations (Reporting Revenue Gross versus Net). This ASU clarifies the implementation guidance on principal versus agent considerations, as it assists in the determination of whether the entity controls the good or service before it is transferred to the customer.

In April 2016, the FASB issued ASU No. 2016-10, Revenue from Contracts with Customers (Topic 606): Identifying Performance Obligations and Licensing. This ASU clarifies two aspects of Topic 606, including identifying performance obligations and the licensing implementation guidance, while retaining the principles for those areas.

In May 2016, the FASB issued ASU No. 2016-12, Revenue from Contracts with Customers (Topic 606): Narrow-Scope Improvements and Practical Expedients. This ASU clarifies three aspects of Topic 606, including the objective of the collectibility criterion, the measurement date for noncash consideration and the requirements for a completed contract. The ASU also includes a practical expedient for contract modifications. Additionally, the amendments allow an entity to exclude amounts collected from customers for all sales taxes from the transaction price.

The Company has substantially completed its initial evaluation of the impact of these updates on its consolidated financial statements, including an in-depth assessment of all revenue streams to determine which processes will be affected by these updates and the transition methods for applying the updates. Based on the results of the assessment, the Company is focusing on the construction segment revenue that is recorded using the percentage of completion method and working to quantify the impact to the financial statements. The Company expects that there will be certain adjustments to the retail operations that are not expected to be material to the consolidated financial statements. The Company will adopt the standard using the full retrospective method during the first quarter of fiscal 2018.

Leases: Amendments to the FASB Accounting Standards Codification

In February 2016, the FASB issued ASU No. 2016-02, Leases (Topic 842): Amendments to the FASB Accounting Standards Codification, to increase transparency and comparability among organizations by recognizing lease assets and liabilities on the balance sheet and disclosing key information about leasing arrangements. Under these amendments, lessees are required to recognize lease assets and lease liabilities for leases historically classified as operating leases under Accounting Standards Codification, Leases (Topic 840). ASU No. 2016-02 is effective for financial statements issued for fiscal years beginning after December 15, 2018, and early adoption is permitted. The Company's operating leases include building and equipment leases. The Company expects the majority of these current operating leases will be impacted by this ASU resulting in increases in assets and liabilities in the Company's consolidated financial statements. While early adoption is permitted for this ASU, the Company intends to adopt the standard during the first quarter of fiscal 2019.

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Classification of Certain Cash Receipts and Cash Payments

In August 2016, the FASB issued ASU No. 2016-15, Statement of Cash Flows (Topic 230): Classification of Certain Cash Receipts and Cash Payments, to reduce the diversity in practice of how certain cash receipts and cash payments are presented and classified in the statement of cash flows. The amendments within ASU No. 2016-15 are effective for fiscal years beginning after December 15, 2017, including interim periods within those fiscal years. Although early adoption is permitted, the Company plans to adopt the standard during the first quarter of fiscal 2018. The Company is currently assessing the impact of this update on its consolidated financial statements.

Intra-Entity Transfers of Assets Other Than Inventory

In October 2016, the FASB issued ASU No. 2016-16, Income Taxes (Topic 740): Intra-Entity Transfers of Assets Other Than Inventory, as part of its initiative to reduce complexity in accounting standards. Under these amendments, an entity is required to recognize the income tax consequences of an intra-entity transfer of an asset other than inventory when the transfer occurs. The amendments within ASU No. 2016-16 are effective for financial statements issued for fiscal years beginning after December 15, 2017, including interim periods within those fiscal years. The Company expects this update to result in a decrease of approximately \$174 million to both other assets and deferred tax liabilities in its consolidated financial statements under existing enacted tax rates. The Company intends to adopt the standard during the first quarter of fiscal 2018.

Improving the Presentation of Net Periodic Pension Cost and Net Periodic Postretirement Benefit Cost

In March 2017, the FASB issued ASU No. 2017-07, Compensation - Retirement Benefits (Topic 715): Improving the Presentation of Net Periodic Pension Cost and Net Periodic Postretirement Benefit Cost, to improve the presentation of net periodic pension cost in the income statement. The amendments within ASU No. 2017-07 are effective for fiscal years beginning after December 15, 2017, including interim periods within those fiscal years. The amendments in this update are to be applied retrospectively. The Company is currently assessing the impact of this update on its consolidated financial statements. The Company intends to adopt the standard during the first quarter of fiscal 2018.

Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations

The following discussion should be read in conjunction with the condensed consolidated financial statements and the footnotes thereto included elsewhere in this report, as well as the financial and other information included in our Annual Report on Form 10-K for the year ended January 28, 2017.

EXECUTIVE OVERVIEW

The Company recorded a 1% decline in sales during the third quarter of 2017 compared to the third quarter of 2016 largely due to hurricanes Harvey and Irma affecting Texas and Florida, which are the Company's two largest states by sales. During the three months ended October 28, 2017, comparable store sales declined 1% over last year's third quarter. Gross margin from retail operations decreased 137 basis points of net sales. Selling, general and administrative expenses ("SG&A") from retail operations increased 24 basis points of net sales. The Company reported consolidated net income of \$14.5 million (\$0.50 per share) for the current year third quarter compared to consolidated net income of \$22.8 million (\$0.67 per share) for the prior year third quarter.

Included in net income for the current year third quarter is a pre-tax gain on disposal of assets of \$4.8 million (\$3.1 million after tax or \$0.11 per share) and a \$0.8 million loss on early extinguishment of debt (\$0.5 million after tax or \$0.02 per share). The gain on disposal of assets includes the sale of a store property and insurance recovery on a previously damaged full-line store location partially offset by a loss on the sale of equipment. The loss on early extinguishment of debt of \$0.8 million was due to the the write-off of certain deferred financing fees in connection with the amendment and extension of the Company's senior unsecured revolving credit facility.

During the three months ended October 28, 2017, the Company purchased \$23.7 million of Class A Common Stock under its \$500 million stock repurchase plan. As of October 28, 2017, authorization of \$69.5 million remained under the plan.

As of October 28, 2017, the Company had working capital of \$643.9 million, cash and cash equivalents of \$114.9 million and \$813.5 million of total debt outstanding, excluding capital lease obligations. Cash flows from operating activities were \$55.5 million for the nine months ended October 28, 2017.

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The Company currently operates 268 Dillard's locations, 25 clearance centers and one internet store.

Key Performance Indicators

We use a number of key indicators of financial condition and operating performance to evaluate our business, including the following:

| | Three Months Ended | | | |
|---|--------------------|-------------|---|--|
| | October 28, | October 29, | | |
| | 2017 | 2016 | | |
| Net sales (in millions) | \$1,354.9 | \$1,365.6 | | |
| Retail stores sales trend | (1)% | (4)% | | |
| Comparable retail stores sales trend | (1)% | (4)% | | |
| Gross profit (in millions) | \$464.8 | \$486.7 | | |
| Gross profit as a percentage of net sales | 34.3 | % 35.6 | % | |
| Retail gross profit as a percentage of net sales | 35.3 | % 36.6 | % | |
| Selling, general and administrative expenses as a percentage of net sales | 30.3 | % 30.1 | % | |
| Cash flow from operations (in millions) | \$55.5 | \$125.9 | | |
| Total retail store count at end of period | 293 | 294 | | |
| Retail sales per square foot | \$27 | \$27 | | |
| Retail store inventory trend | 3 | % (2)% | | |
| Annualized retail merchandise inventory turnover | 2.0 | 2.1 | | |

General

Net sales. Net sales includes merchandise sales of comparable and non-comparable stores and revenue recognized on contracts of CDI Contractors, LLC (“CDI”), the Company’s general contracting construction company. Comparable store sales includes sales for those stores which were in operation for a full period in both the current quarter and the corresponding quarter for the prior year. Comparable store sales excludes changes in the allowance for sales returns. Non-comparable store sales includes: sales in the current fiscal year from stores opened during the previous fiscal year before they are considered comparable stores; sales from new stores opened during the current fiscal year; sales in the previous fiscal year for stores closed during the current or previous fiscal year that are no longer considered comparable stores; sales in clearance centers; and changes in the allowance for sales returns.

Service charges and other income. Service charges and other income includes income generated through the long-term private label card alliance with Wells Fargo Bank, N.A. (“Wells Fargo Alliance”). Other income includes rental income, shipping and handling fees, gift card breakage and lease income on leased departments.

Cost of sales. Cost of sales includes the cost of merchandise sold (net of purchase discounts, non-specific margin maintenance allowances and merchandise margin maintenance allowances), bankcard fees, freight to the distribution centers, employee and promotional discounts, shipping to customers and direct payroll for salon personnel. Cost of sales also includes CDI contract costs, which comprise all direct material and labor costs, subcontract costs and those indirect costs related to contract performance, such as indirect labor, employee benefits and insurance program costs.

Selling, general and administrative expenses. Selling, general and administrative expenses include buying, occupancy, selling, distribution, warehousing, store and corporate expenses (including payroll and employee benefits), insurance, employment taxes, advertising, management information systems, legal and other corporate level expenses. Buying expenses consist of payroll, employee benefits and travel for design, buying and merchandising personnel.

Depreciation and amortization. Depreciation and amortization expenses include depreciation and amortization on property and equipment.

Rentals. Rentals includes expenses for store leases, including contingent rent, and data processing and other equipment rentals.

Interest and debt expense, net. Interest and debt expense includes interest, net of interest income and capitalized interest, relating to the Company's unsecured notes, subordinated debentures and borrowings under the Company's credit facility.

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Interest and debt expense also includes gains and losses on note repurchases, if any, amortization of financing costs and interest on capital lease obligations.

Loss on early extinguishment of debt. Loss on early extinguishment of debt includes charges related to the write-off of deferred financing fees in connection with the amendment of the Company's senior unsecured revolving credit facility.

Gain on disposal of assets. Gain on disposal of assets includes the net gain or loss on the sale or disposal of property and equipment, as well as gains from insurance proceeds in excess of the cost basis of the insured assets.

Income on and equity in earnings of joint ventures. Income on and equity in earnings of joint ventures includes the Company's portion of the income or loss of the Company's unconsolidated joint ventures.

Seasonality

Our business, like many other retailers, is subject to seasonal influences, with a significant portion of sales and income typically realized during the last quarter of our fiscal year due to the holiday season. Because of the seasonality of our business, results from any quarter are not necessarily indicative of the results that may be achieved for a full fiscal year.

RESULTS OF OPERATIONS

The following table sets forth the results of operations as a percentage of net sales for the periods indicated (percentages may not foot due to rounding):

| | Three Months Ended | | Nine Months Ended | |
|---|--------------------|-------------|-------------------|-------------|
| | October 28, | October 29, | October 28, | October 29, |
| | 2017 | 2016 | 2017 | 2016 |
| | % | % | % | % |
| Net sales | 100.0 | 100.0 | 100.0 | 100.0 |
| Service charges and other income | 3.1 | 3.0 | 2.7 | 2.6 |
| | 103.1 | 103.0 | 102.7 | 102.6 |
| Cost of sales | 65.7 | 64.4 | 65.9 | 65.0 |
| Selling, general and administrative expenses | 30.3 | 30.1 | 28.8 | 27.9 |
| Depreciation and amortization | 4.2 | 4.4 | 4.2 | 4.2 |
| Rentals | 0.5 | 0.4 | 0.5 | 0.4 |
| Interest and debt expense, net | 1.1 | 1.1 | 1.1 | 1.1 |
| Loss on early extinguishment of debt | 0.1 | — | — | — |
| Gain on disposal of assets | (0.4) | — | (0.1) | — |
| Income before income taxes and income on and equity in earnings of joint ventures | 1.6 | 2.6 | 2.3 | 4.0 |
| Income taxes | 0.5 | 0.9 | 0.8 | 1.4 |
| Income on and equity in earnings of joint ventures | — | — | — | — |
| Net income | 1.1 | 1.7 | 1.5 | 2.6 |
| | % | % | % | % |

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Net Sales

| (in thousands of dollars) | Three Months Ended | | \$ Change |
|---------------------------|---------------------|---------------------|------------|
| | October 28, 2017 | October 29, 2016 | |
| Net sales: | | | |
| Retail operations segment | \$1,313,150 | \$1,322,641 | \$(9,491) |
| Construction segment | 41,770 | 42,968 | (1,198) |
| Total net sales | \$1,354,920 | \$1,365,609 | \$(10,689) |

The percent change in the Company's sales by segment and product category for the three months ended October 28, 2017 compared to the three months ended October 29, 2016 as well as the sales percentage by segment and product category to total net sales for the three months ended October 28, 2017 are as follows:

| | % Change 2017-2016 | % of Net Sales |
|----------------------------------|-----------------------|-------------------|
| Retail operations segment | | |
| Cosmetics | (6.9)% | 14 % |
| Ladies' apparel | 2.6 | 24 |
| Ladies' accessories and lingerie | 1.0 | 13 |
| Juniors' and children's apparel | 0.8 | 10 |
| Men's apparel and accessories | (0.3) | 17 |
| Shoes | (2.4) | 16 |
| Home and furniture | (1.2) | 3 |
| | | 97 |
| Construction segment | (2.8) | 3 |
| Total | | 100 % |

Net sales from the retail operations segment decreased \$9.5 million during the three months ended October 28, 2017 compared to the three months ended October 29, 2016, decreasing 1% in both total and comparable stores. Sales of cosmetics decreased significantly over the third quarter last year. Sales of shoes decreased moderately, while sales of home and furniture decreased slightly. Sales of ladies' apparel increased moderately, while sales of ladies' accessories and lingerie and juniors' and children's apparel increased slightly. Sales of men's apparel and accessories remained essentially flat.

The number of sales transactions decreased 3% for the three months ended October 28, 2017 compared to the three months ended October 29, 2016 while the average dollars per sales transaction increased 2%. We recorded an allowance for sales returns of \$5.8 million and \$5.7 million as of October 28, 2017 and October 29, 2016, respectively.

During the three months ended October 28, 2017, net sales from the construction segment decreased \$1.2 million or 2.8% compared to the three months ended October 29, 2016 due to a decrease in construction projects. The backlog of awarded construction contracts at October 28, 2017 totaled \$196.3 million, decreasing approximately 17% from January 28, 2017 and decreasing approximately 30% from October 29, 2016. We expect the backlog to be earned over the next nine to twenty-four months.

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| (in thousands of dollars) | Nine Months Ended | | \$ Change |
|---------------------------|-------------------|------------------|-------------|
| | October 28, 2017 | October 29, 2016 | |
| Net sales: | | | |
| Retail operations segment | \$4,083,223 | \$4,175,439 | \$(92,216) |
| Construction segment | 117,018 | 145,857 | (28,839) |
| Total net sales | \$4,200,241 | \$4,321,296 | \$(121,055) |

The percent change in the Company's sales by segment and product category for the nine months ended October 28, 2017 compared to the nine months ended October 29, 2016 as well as the sales percentage by segment and product category to total net sales for the nine months ended October 28, 2017 are as follows:

| | % Change | % of |
|----------------------------------|-----------|-----------|
| | 2017-2016 | Net Sales |
| Retail operations segment | | |
| Cosmetics | (7.4)% | 14 % |
| Ladies' apparel | 1.2 | 24 |
| Ladies' accessories and lingerie | (2.6) | 14 |
| Juniors' and children's apparel | (0.6) | 9 |
| Men's apparel and accessories | (2.0) | 17 |
| Shoes | (2.8) | 16 |
| Home and furniture | (5.2) | 3 |
| | | 97 |
| Construction segment | (19.8) | 3 |
| Total | | 100 % |

Net sales from the retail operations segment decreased \$92.2 million during the nine months ended October 28, 2017 compared to the nine months ended October 29, 2016, decreasing 2% in both total and comparable stores. Sales of cosmetics and home and furniture decreased significantly over the prior year period. Sales of shoes, ladies' accessories and lingerie and men's apparel and accessories decreased moderately over the prior year period, while sales of juniors' and children's apparel decreased slightly. Sales of ladies' apparel increased slightly.

The number of sales transactions decreased 4% for the nine months ended October 28, 2017 compared to the nine months ended October 29, 2016 while the average dollars per sales transaction increased 2%.

During the nine months ended October 28, 2017, net sales from the construction segment decreased \$28.8 million or 19.8% compared to the nine months ended October 29, 2016 due to a decrease in construction activity.

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Service Charges and Other Income

| (in thousands of dollars) | Three Months Ended | | Nine Months Ended | | Three | Nine |
|--|---------------------|---------------------|---------------------|---------------------|----------------------------------|----------------------------------|
| | October 28, 2017 | October 29, 2016 | October 28, 2017 | October 29, 2016 | Months \$ Change 2017-2016 | Months \$ Change 2017-2016 |
| Service charges and other income: | | | | | | |
| Retail operations segment | | | | | | |
| Income from Wells Fargo Alliance and former Synchrony Alliance | \$ 28,181 | \$ 27,711 | \$ 73,901 | \$ 75,603 | \$ 470 | \$ (1,702) |
| Shipping and handling income | 7,268 | 6,309 | 21,919 | 19,366 | 959 | 2,553 |
| Leased department income | 1,307 | 1,659 | 4,280 | 5,111 | (352) | (831) |
| Other | 4,583 | 4,987 | 11,720 | 12,091 | (404) | (371) |
| | 41,339 | 40,666 | 111,820 | 112,171 | 673 | (351) |
| Construction segment | 560 | 220 | 1,442 | 575 | 340 | 867 |
| Total service charges and other income | \$ 41,899 | \$ 40,886 | \$ 113,262 | \$ 112,746 | \$ 1,013 | \$ 516 |

Service charges and other income is composed primarily of income from the Wells Fargo Alliance. Income from the alliance increased during the three months ended October 28, 2017 primarily due to a sales tax settlement from the former Synchrony Alliance.

During the nine months ended October 28, 2017, income from the Wells Fargo Alliance decreased compared to the nine months ended October 29, 2016 primarily due to a decrease in finance charge income and an increase in funding costs, partially offset by the sales tax settlement from the former Synchrony Alliance.

Gross Profit

| (in thousands of dollars) | October 28, 2017 | October 29, 2016 | \$ Change | % Change |
|---------------------------|---------------------|---------------------|-------------|----------|
| Gross profit: | | | | |
| Three months ended | | | | |
| Retail operations segment | \$ 463,034 | \$ 484,441 | \$ (21,407) | (4.4)% |
| Construction segment | 1,810 | 2,303 | (493) | (21.4) |
| Total gross profit | \$ 464,844 | \$ 486,744 | \$ (21,900) | (4.5)% |

Nine months ended

| | | | | |
|---------------------------|--------------|--------------|-------------|---------|
| Retail operations segment | \$ 1,428,025 | \$ 1,503,895 | \$ (75,870) | (5.0)% |
| Construction segment | 5,001 | 6,598 | (1,597) | (24.2) |
| Total gross profit | \$ 1,433,026 | \$ 1,510,493 | \$ (77,467) | (5.1)% |

| Gross profit as a percentage of segment net sales: | Three Months Ended | | Nine Months Ended | |
|--|---------------------|---------------------|------------------------|------------------------|
| | October 28, 2017 | October 29, 2016 | October 28, 2017 | October 29, 2016 |
| Retail operations segment | 35.3 % | 36.6 % | 35.0% | 36.0 % |
| Construction segment | 4.3 | 5.4 | 4.3 | 4.5 |

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| | | | | |
|---|------|------|------|------|
| Total gross profit as a percentage of net sales | 34.3 | 35.6 | 34.1 | 35.0 |
|---|------|------|------|------|

Gross profit decreased by 133 basis points of net sales and 83 basis points of net sales during the three and nine months ended October 28, 2017 compared to the three and nine months ended October 29, 2016, respectively.

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Depreciation and Amortization

| (in thousands of dollars) | October 28, 2017 | October 29, 2016 | \$ Change | % Change |
|-------------------------------------|---------------------|---------------------|-----------|----------|
| Depreciation and amortization: | | | | |
| Three months ended | | | | |
| Retail operations segment | \$56,878 | \$60,513 | \$(3,635) | (6.0)% |
| Construction segment | 162 | 168 | (6) | (3.6) |
| Total depreciation and amortization | \$57,040 | \$60,681 | \$(3,641) | (6.0)% |
| Nine months ended | | | | |
| Retail operations segment | \$176,422 | \$181,421 | \$(4,999) | (2.8)% |
| Construction segment | 497 | 512 | (15) | (2.9) |
| Total depreciation and amortization | \$176,919 | \$181,933 | \$(5,014) | (2.8)% |

Depreciation and amortization expense for the three and nine months ended October 28, 2017 compared to the three months ended October 29, 2016 decreased \$3.6 million and \$5.0 million, respectively, due to the timing and composition of capital expenditures.

Interest and Debt Expense, Net

| (in thousands of dollars) | October 28, 2017 | October 29, 2016 | \$ Change | % Change |
|--|---------------------|---------------------|-----------|----------|
| Interest and debt expense (income), net: | | | | |
| Three months ended | | | | |
| Retail operations segment | \$14,988 | \$15,637 | \$(649) | (4.2)% |
| Construction segment | (8) | (18) | 10 | 55.6 |
| Total interest and debt expense, net | \$14,980 | \$15,619 | \$(639) | (4.1)% |
| Nine months ended | | | | |
| Retail operations segment | \$46,508 | \$47,360 | \$(852) | (1.8)% |
| Construction segment | (48) | (48) | — | — |
| Total interest and debt expense, net | \$46,460 | \$47,312 | \$(852) | (1.8)% |

The decrease in net interest and debt expense for the three and nine months ended October 28, 2017 compared to the three and nine months ended October 29, 2016 is primarily due to an increase in capitalized interest and a decrease in credit facility expense. Total weighted average debt decreased by \$1.3 million and \$13.3 million during the three and nine months ended October 28, 2017 compared to the three and nine months ending October 29, 2016, respectively.

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Loss on Early Extinguishment of Debt

| (in thousands of dollars) | October 28, 2017 | October 29, 2016 | \$ Change | % Change |
|--|------------------------|------------------------|-----------|----------|
| Loss on early extinguishment of debt: | | | | |
| Three months ended | | | | |
| Retail operations segment | \$797 | | -\$ 797 | —% |
| Construction segment | — | — | — | — |
| Total loss on early extinguishment of debt | \$797 | | -\$ 797 | —% |
| Nine months ended | | | | |
| Retail operations segment | \$797 | | -\$ 797 | —% |
| Construction segment | — | — | — | — |
| Total loss on early extinguishment of debt | \$797 | | -\$ 797 | —% |

During the three months ended October 28, 2017, we recorded charges totaling \$0.8 million due to the write-off of certain deferred financing fees in connection with the amendment and extension of the Company's senior unsecured revolving credit facility.

Gain (Loss) on Disposal of Assets

| (in thousands of dollars) | October 28, 2017 | October 29, 2016 | \$ Change | % Change |
|---|---------------------|------------------------|-----------|-------------|
| (Gain) loss on disposal of assets: | | | | |
| Three months ended | | | | |
| Retail operations segment | \$(4,813) | \$28 | \$(4,841) | (17,289.3)% |
| Construction segment | — | (5) | 5 | 100.0 |
| Total (gain) loss on disposal of assets | \$(4,813) | \$23 | \$(4,836) | (21,026.1)% |
| Nine months ended | | | | |
| Retail operations segment | \$(4,850) | \$(838) | \$(4,012) | (478.8)% |
| Construction segment | (5) | (15) | 10 | 66.7 |
| Total gain on disposal of assets | \$(4,855) | \$(853) | \$(4,002) | (469.2)% |

During the three months ended October 28, 2017, the Company recorded a gain of \$4.8 million primarily from the sale of a store property and insurance recovery on a previously damaged full-line store location partially offset by a loss on the sale of equipment.

Income Taxes

The Company's estimated federal and state effective income tax rate, inclusive of income on and equity in earnings of joint ventures, was approximately 31.8% and 35.0% for the three months ended October 28, 2017 and October 29, 2016, respectively. During the three months ended October 28, 2017, income tax expense differed from what would be computed using the statutory federal tax rate primarily due to the effect of state and local income taxes offset by tax benefits recognized for federal tax credits. During the three months ended October 29, 2016, income tax expense differed from what would be computed using the statutory federal tax rate primarily due to the effect of state and local

income taxes partially offset by tax benefits recognized for federal tax credits.

The Company's estimated federal and state effective income tax rate, inclusive of income on and equity in earnings of joint ventures, was approximately 34.1% and 35.2% for the nine months ended October 28, 2017 and October 29, 2016, respectively. During the nine months ended October 28, 2017, income tax expense differed from what would be computed using the statutory federal tax rate primarily due to the effect of state and local income taxes offset by tax benefits recognized for federal tax credits. During the nine months ended October 29, 2016, income tax expense differed from what would be computed using

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the statutory federal tax rate primarily due to the effect of state and local income taxes partially offset by tax benefits recognized for federal tax credits.

During the three and nine months ended October 28, 2017, tax benefits recognized for federal tax credits includes tax benefits related to legislation enacted on September 29, 2017 providing an employee retention credit to employers impacted by the recent hurricanes.

The Company expects the fiscal 2017 federal and state effective income tax rate to approximate 34%. This rate may change if results of operations for fiscal 2017 differ from management's current expectations or if additional tax legislation is passed. Changes in the Company's assumptions and judgments can materially affect amounts recognized in the condensed consolidated balance sheets and statements of income.

FINANCIAL CONDITION

A summary of net cash flows for the nine months ended October 28, 2017 and October 29, 2016 follows:

| (in thousands of dollars) | Nine Months Ended | | |
|---------------------------|---------------------|---------------------|-------------|
| | October 28, 2017 | October 29, 2016 | \$ Change |
| Operating Activities | \$55,502 | \$125,905 | \$(70,403) |
| Investing Activities | (87,602) | (92,325) | 4,723 |
| Financing Activities | (200,027) | (155,967) | (44,060) |
| Total Cash Used | \$(232,127) | \$(122,387) | \$(109,740) |

Net cash flows from operations decreased \$70.4 million during the nine months ended October 28, 2017 compared to the nine months ended October 29, 2016. This decrease was primarily attributable to a decrease in gross profit and changes in working capital items, primarily increases in inventory.

Wells Fargo Bank, N.A. ("Wells Fargo") owns and manages Dillard's private label credit cards under the Wells Fargo Alliance. Under the Wells Fargo Alliance, Wells Fargo establishes and owns private label card accounts for our customers, retains the benefits and risks associated with the ownership of the accounts, provides key customer service functions, including new account openings, transaction authorization, billing adjustments and customer inquiries, receives the finance charge income and incurs the bad debts associated with those accounts.

Pursuant to the Wells Fargo Alliance, we receive on-going cash compensation from Wells Fargo based upon the portfolio's earnings. The compensation earned on the portfolio is determined monthly and has no recourse provisions. The amount the Company receives is dependent on the level of sales on Wells Fargo accounts, the level of balances carried on Wells Fargo accounts by Wells Fargo customers, payment rates on Wells Fargo accounts, finance charge rates and other fees on Wells Fargo accounts, the level of credit losses for the Wells Fargo accounts as well as Wells Fargo's ability to extend credit to our customers. We participate in the marketing of the private label cards, which includes the cost of customer reward programs. We accept payments on the private label cards in our stores as a convenience to customers who prefer to pay in person rather than by paying online or mailing their payments to Wells Fargo. The Wells Fargo Alliance expires in fiscal 2024.

The Company received income of approximately \$71 million and \$75 million from the Wells Fargo Alliance during the nine months ended October 28, 2017 and October 29, 2016, respectively.

During the nine months ended October 28, 2017, the Company received proceeds of \$11.7 million for the sale of owned locations in Ohio (115,000 square feet) and Texas (70,000 square feet) and the sale of equipment resulting in a

net loss of \$1.0 million. Additionally, the Company received insurance proceeds of \$4.9 million from the recovery of a previously damaged full-line store location. The Company recorded a gain of \$5.9 million as a result of the final insurance settlement for the damaged store.

Capital expenditures were \$106.3 million and \$73.4 million for the nine months ended October 28, 2017 and October 29, 2016, respectively. Capital expenditures for fiscal 2017 are expected to be approximately \$125 million compared to actual expenditures of \$105 million during fiscal 2016. During the nine months ended October 28, 2017, the Company: (a) opened a store in The Mall at Greenhills in Nashville, Tennessee (180,000 square feet), replacing an owned location (180,000 square feet) at that center, (b) purchased and opened a store at Temple Mall in Temple, Texas (109,000 square feet), replacing a leased location (91,000 square feet) at that center, and (c) purchased a store at Layton Hills Mall in Layton, Utah (160,000 square

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feet), which opened in November. We remain committed to closing under-performing stores where appropriate and may incur future closing costs related to such stores when they close.

The Company had cash on hand of \$114.9 million as of October 28, 2017. In August 2017, the Company amended and extended its senior unsecured revolving credit facility (the "new credit agreement") replacing the Company's previous credit agreement. The new credit agreement provides borrowing capacity of \$800 million with a \$200 million expansion option and matures on August 9, 2022. As part of our overall liquidity management strategy, the credit facility is available for general corporate purposes including, among other uses, working capital financing, the issuance of letters of credit, capital expenditures and, subject to certain restrictions, the repayment of existing indebtedness and share repurchases. The rate of interest on borrowings is LIBOR plus 1.375%, and the commitment fee for unused borrowings is 0.20% per annum. To be in compliance with the financial covenants of the credit agreement, the Company's total leverage ratio cannot exceed 3.5 to 1.0, and the Company's coverage ratio cannot be less than 2.5 to 1.0, as defined in the credit agreement. At October 28, 2017, the Company was in compliance with all financial covenants related to the credit agreement.

At October 28, 2017, no borrowings were outstanding, and letters of credit totaling \$26.6 million were issued under the credit agreement leaving unutilized availability under the facility of approximately \$773 million.

During the nine months ended October 28, 2017, the Company repurchased 3.5 million shares of Class A Common Stock at an average price of \$52.48 per share for \$184.4 million. Additionally, the Company paid \$6.0 million for share repurchases that had not yet settled but were accrued at January 28, 2017. During the nine months ended October 29, 2016, the Company repurchased 2.5 million shares of Class A Common Stock at an average price of \$67.13 per share for \$165.6 million. At October 28, 2017, \$69.5 million of authorization remained under the Company's stock repurchase plan. The ultimate disposition of the repurchased stock has not been determined.

During fiscal 2017, the Company expects to finance its capital expenditures, working capital requirements and stock repurchases from cash on hand, cash flows generated from operations and utilization of the credit facility. Depending on conditions in the capital markets and other factors, the Company may from time to time consider other possible financing transactions, the proceeds of which could be used to refinance current indebtedness or for other corporate purposes.

There have been no material changes in the information set forth under caption "Contractual Obligations and Commercial Commitments" in Item 7, Management's Discussion and Analysis of Financial Condition and Results of Operations, in the Company's Annual Report on Form 10-K for the fiscal year ended January 28, 2017.

OFF-BALANCE-SHEET ARRANGEMENTS

The Company has not created, and is not party to, any special-purpose entities or off-balance-sheet arrangements for the purpose of raising capital, incurring debt or operating the Company's business. The Company does not have any off-balance-sheet arrangements or relationships that are reasonably likely to materially affect the Company's financial condition, changes in financial condition, revenues or expenses, results of operations, liquidity, capital expenditures or the availability of capital resources.

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NEW ACCOUNTING STANDARDS

For information with respect to new accounting pronouncements and the impact of these pronouncements on our consolidated financial statements, see Note 13, Recently Issued Accounting Standards, in the "Notes to Condensed Consolidated Financial Statements," in Part I, Item I hereof.

FORWARD-LOOKING INFORMATION

This report contains certain forward-looking statements. The following are or may constitute forward looking statements within the meaning of the Private Securities Litigation Reform Act of 1995: (a) statements including words such as "may," "will," "could," "hope," "should," "believe," "expect," "future," "potential," "anticipate," "intend," "plan," "continue," or the negative or other variations thereof; (b) statements regarding matters that are not historical facts; and (c) statements about the Company's future occurrences, plans and objectives, including statements regarding management's expectations and forecasts for the remainder of fiscal 2017 and beyond, statements concerning the opening of new stores or the closing of existing stores, statements concerning capital expenditures and sources of liquidity, statements concerning share repurchases, statements concerning pension contributions and statements concerning estimated taxes. The Company cautions that forward-looking statements contained in this report are based on estimates, projections, beliefs and assumptions of management and information available to management at the time of such statements and are not guarantees of future performance. The Company disclaims any obligation to update or revise any forward-looking statements based on the occurrence of future events, the receipt of new information, or otherwise. Forward-looking statements of the Company involve risks and uncertainties and are subject to change based on various important factors. Actual future performance, outcomes and results may differ materially from those expressed in forward-looking statements made by the Company and its management as a result of a number of risks, uncertainties and assumptions. Representative examples of those factors include (without limitation) general retail industry conditions and macro-economic conditions; economic and weather conditions for regions in which the Company's stores are located and the effect of these factors on the buying patterns of the Company's customers, including the effect of changes in prices and availability of oil and natural gas; the availability of consumer credit; the impact of competitive pressures in the department store industry and other retail channels including specialty, off-price, discount and Internet retailers; changes in consumer confidence, spending patterns, debt levels and their ability to meet credit obligations; high levels of unemployment; changes in tax legislation; changes in legislation, affecting such matters as the cost of employee benefits or credit card income; adequate and stable availability of materials, production facilities and labor from which the Company sources its merchandise at acceptable pricing; changes in operating expenses, including employee wages, commission structures and related benefits; system failures or data security breaches; possible future acquisitions of store properties from other department store operators; the continued availability of financing in amounts and at the terms necessary to support the Company's future business; fluctuations in LIBOR and other base borrowing rates; potential disruption from terrorist activity and the effect on ongoing consumer confidence; epidemic, pandemic or other public health issues; potential disruption of international trade and supply chain efficiencies; world conflict and the possible impact on consumer spending patterns and other economic and demographic changes of similar or dissimilar nature. The Company's filings with the Securities and Exchange Commission, including its Annual Report on Form 10-K for the fiscal year ended January 28, 2017, contain other information on factors that may affect financial results or cause actual results to differ materially from forward-looking statements.

Item 3. Quantitative and Qualitative Disclosures About Market Risk

There have been no material changes in the information set forth under caption "Item 7A-Quantitative and Qualitative Disclosures About Market Risk" in the Company's Annual Report on Form 10-K for the fiscal year ended January 28, 2017.

Item 4. Controls and Procedures

The Company has established and maintains disclosure controls and procedures (as defined in Rule 13a-15(e) under the Securities Exchange Act of 1934). The Company's management, with the participation of our Principal Executive Officer and Co-Principal Financial Officers, has evaluated the effectiveness of the Company's disclosure controls and procedures as of the end of the fiscal quarter covered by this quarterly report, and based on that evaluation, the Company's Principal Executive Officer and Co-Principal Financial Officers have concluded that these disclosure controls and procedures were effective.

There were no changes in our internal control over financial reporting that occurred during the fiscal quarter ended October 28, 2017 that have materially affected, or are reasonably likely to materially affect, the Company's internal control over financial reporting.

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PART II. OTHER INFORMATION

Item 1. Legal Proceedings

From time to time, the Company is involved in litigation relating to claims arising out of the Company's operations in the normal course of business. This may include litigation with customers, employment related lawsuits, class action lawsuits, purported class action lawsuits and actions brought by governmental authorities. As of November 30, 2017, the Company is not a party to any legal proceedings that, individually or in the aggregate, are reasonably expected to have a material adverse effect on the Company's business, results of operations, financial condition or cash flows.

Item 1A. Risk Factors

There have been no material changes in the information set forth under caption "Item 1A-Risk Factors" in the Company's Annual Report on Form 10-K for the fiscal year ended January 28, 2017.

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Item 2. Unregistered Sales of Equity Securities and Use of Proceeds

(c) Purchases of Equity Securities

Issuer Purchases of Equity Securities

| Period | (a) Total Number of Shares Purchased | (b) Average Price Paid per Share | (c) Total Number of Shares Purchased as Part of Publicly Announced Plans or Programs | (d) Approximate Dollar Value of Shares that May Yet Be Purchased Under the Plans or Programs |
|--|--------------------------------------|----------------------------------|--|--|
| July 30, 2017 through August 26, 2017 | 70,905 | \$ 56.42 | 70,905 | \$ 89,185,315 |
| August 27, 2017 through September 30, 2017 | 168,293 | 57.79 | 168,293 | 79,459,124 |
| October 1, 2017 through October 28, 2017 | 189,482 | 52.77 | 189,482 | 69,459,732 |
| Total | 428,680 | \$ 55.35 | 428,680 | \$ 69,459,732 |

In February 2016, the Company's Board of Directors authorized the repurchase of up to \$500 million of the Company's Class A Common Stock under an open-ended stock repurchase plan. This repurchase plan permits the Company to repurchase its Class A Common Stock in the open market, pursuant to preset trading plans meeting the requirements of Rule 10b5-1 under the Securities Exchange Act of 1934 or through privately negotiated transactions. The repurchase plan has no expiration date.

During the three months ended October 28, 2017, the Company repurchased 0.4 million shares totaling \$23.7 million. Reference is made to the discussion in Note 7, Stock Repurchase Program, in the "Notes to Condensed Consolidated Financial Statements" in Part I of this Quarterly Report on Form 10-Q, which information is incorporated by reference herein.

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Item 6. Exhibits

Number Description

10* Amendment No. 1 to Five-Year Credit Agreement between Dillard's, Inc., Dillard Store Services, Inc. and JPMorgan Chase Bank, N.A. as agent for a syndicate of lenders (Exhibit 10.1 to Form 8-K dated as of August 10, 2017, File No. 1-6140).

31.1 Certification of Chief Executive Officer Pursuant to Section 302 of the Sarbanes-Oxley Act of 2002.

31.2 Certification of Co-Principal Financial Officer Pursuant to Section 302 of the Sarbanes-Oxley Act of 2002.

31.3 Certification of Co-Principal Financial Officer Pursuant to Section 302 of the Sarbanes-Oxley Act of 2002.

32.1 Certification of Chief Executive Officer Pursuant to Section 906 of the Sarbanes-Oxley Act of 2002 (18 U.S.C. 1350).

32.2 Certification of Co-Principal Financial Officer Pursuant to Section 906 of the Sarbanes-Oxley Act of 2002 (18 U.S.C. 1350).

32.3 Certification of Co-Principal Financial Officer Pursuant to Section 906 of the Sarbanes-Oxley Act of 2002 (18 U.S.C. 1350).

101.INS XBRL Instance Document

101.SCH XBRL Taxonomy Extension Schema Document

101.CAL XBRL Taxonomy Extension Calculation Linkbase Document

101.DEF XBRL Taxonomy Extension Definition Linkbase Document

101.LAB XBRL Taxonomy Extension Label Linkbase Document

101.PRE XBRL Taxonomy Extension Presentation Linkbase Document

* Incorporated by reference as indicated.

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SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the Registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

DILLARD'S, INC.
(Registrant)

Date: November 30, 2017 /s/ Phillip R. Watts
Phillip R. Watts
Senior Vice President, Co-Principal Financial Officer and Principal Accounting Officer

/s/ Chris B. Johnson
Chris B. Johnson
Senior Vice President and Co-Principal Financial Officer