

CONVERGYS CORP  
Form 8-K  
October 22, 2003

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# SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

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## FORM 8-K

### CURRENT REPORT

PURSUANT TO SECTION 13 OR 15(d) OF THE  
SECURITIES EXCHANGE ACT OF 1934

Date of Report: October 22, 2003

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# CONVERGYS CORPORATION

(Exact name of registrant as specified in its charter)

Ohio  
(State or other

jurisdiction of incorporation)

201 East Fourth Street

Cincinnati, Ohio  
(Address of principal executive offices)

1-4379  
(Commission File Number)

31-1598292  
(IRS Employer

Identification No.)

45202  
(Zip Code)

Registrant's telephone number, including area code: (513) 723-7000

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**Item 5. Other Events and Regulation FD Disclosure**

Convergys Corporation announces that Earl Shanks will become its Chief Financial Officer effective as of November 13, 2003. Mr. Shanks is currently Senior Vice President and Chief Financial Officer of NCR Corporation and has served in various positions at that corporation since 1996.

Mr. Shanks replaces Steve Rolls who currently holds the positions of both Chief Financial Officer and Executive Vice President, Global Customer Management and Employee Care. Mr. Rolls will remain Executive Vice President, Global Customer Management and Employee Care.

**SIGNATURES**

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

**CONVERGYS CORPORATION**

By:           /s/ William H. Hawkins II          

William H. Hawkins II

Senior Vice President General  
Counsel

and Secretary

Date: October 22, 2003